

L
C

LAURA CARDENAS

CONTACT

📞 2058765127

✉ lauracardenas13@icloud.com

📍 7825 Williams St, Pinson, Alabama 35126

PROFESSIONAL SUMMARY

Skilled team player with strong background in customer service, managing teams and hospitality environments. Works well independently to handle assignments and always ready to go beyond basics assignments. Quick learner with good computer abilities.

SKILLS

- Strong people skills
- Ability to manage team
- Proficient in Microsoft word
- Strong commitment to customer service
- leadership
- Training

EXPERIENCE

TEAM LEADER *Mar 2020 - Current*
Chick-fil-A, Gardendale, Al

Help lead our team through service, guidance, and support. I was also responsible for day to day task management of restaurant systems. I also was solving customer concerns and issues. I supervised the team on shift as well and was just making sure everything was running well.

TEAM MEMBER *Aug 2019 - Dec 2019*
Chick-fil-A, Trussville, Al

I prepared food items as well as greeting customers, taking customer orders, and completing transactions on the cash register.

EDUCATION

HIGH SCHOOL DIPLOMA *May 2020*
Southeastern, Remlap, Al

My GPA was 3.2 in High School. I took healthcare CNA class my junior and senior year and maintained a A in that for 2 years as well as passing medical terminology and getting a certificate. I also learned about CNA skills and got checked off from my instructor for performing them correctly.