

Dianne Paul

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- I am a customer service representative with experience in a wide array of settings. I am looking to bring my people and sales skills to adventurous brands.

Authorized to work in the US for any employer

Work Experience

Overnight Stocker

Kroger - Atlanta, GA

August 2023 to November 2023

Break down pallets, stock shelves, stock counts and conditioning.

Food Courier

DoorDash - Atlanta, GA

February 2023 to July 2023

Pick up food from restaurants and deliver to customers

Seasonal Driver Helper

UPS - Doraville, GA

November 2022 to January 2023

Take deliveries to customer doors.

General Warehouse Worker

IFCO via JMA Staffing - McDonough, GA

September 2022 to October 2022

Washing produce crates.

Painting and Cleaning Gigs

Self Employed - Lithonia, GA

November 2021 to August 2022

I have assisted in remodeling 4 homes I have lived in, in the past and am currently painting and cleaning on a gig basis.

Warehouse Associate

Shift One and Home Chef - Lithonia, GA

April 2022 to June 2022

- Picker/packer for meal bags
- Label meal bags

- Proportion food using different measuring instruments

- Choose correct protein or meal bag for shipping box
- Prepare shipping boxes with insulation material
- Assist with housekeeping
- Contract with host company ended, and I could not remain there.

Cashier

Lowes Home Improvement - Stone Mountain, GA
April 2019 to March 2020

Check out customers.
Arrange and restock front end area.
Keep area clean
Zone surrounding areas
Maintain good customer relations.

Cashier/ self Check Out Host

Sam's Club and Walmart - Lithonia, GA
October 2017 to June 2018

Manage kiosks, process transactions, maintain tidy environment

Volunteer/ Learning Coach

Current Schools my kids attended, Hairston Crossing and Covington Libraries - Stone Mountain, GA
August 2008 to June 2017

PTA Board member, Event craft, Fundraising, Photography, Patriotic song help on keyboard, Classroom errands and chores, home-schooled.

Customer Service Representative/ Appointment Setter

Partnership for Community Action Inc - Decatur, GA
November 2016 to April 2017

Set or change appointments, Customer service.

Customer Service Representative From Home

Contracted Via Arise virtual Solutions for Staples, Inc - Lithonia, GA
November 2013 to January 2015

Took inbound calls assisting customers with sales and their Rewards Program

Pharmacy Technician

Tact Medical Staffing Corp and Kings County Hospital - Brooklyn, NY
August 2001 to December 2001

Filled in-patient prescriptions and delivered them to wards.

Pharmacist

Food City Supermarket - St.John's, Antigua
April 1999 to August 2000

Community Pharmacy Outlet in Supermarket setting

Pharmacist

Government of GUYANA - Georgetown, Guyana
July 1997 to March 1998

- Bond Pharmacist
- Rural Hospital Pharmacist

Retail Store Manager/Associate

Confidential - Family Owned Business - Georgetown, Guyana
1990 to 1997

- Traded in grocery and convenience store inventories
- Cashier
- customer service

Education

Certificate in Coaching

Strategic Intervention
October 2018

Certificate in Entrepreneurship

Partnership For Community Action - Decatur, GA
2016

Skills

- Customer Service
- Typing
- Residential Cleaning

Certifications and Licenses

Out of School Time Teaching Certificate by United Way

February 2013 to November 2017

- Child Development,
- Classroom Management and
- Planning Learning experiences

Assessments

Customer service — Proficient

May 2020

Identifying and resolving common customer issues
Full results: [Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.