

Molly Cashiola

Im very a patient, outgoing, caring and hardworking mother. Im looking for my job i can be at for years to come!

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I'm just wanting to learn more things. I want to make something positive in mine and my kids lives. I want to find that job that I don't dread going to. I'm very hard-working, open to learning, responsible, trustworthy and a quick learner.

Willing to relocate to: Akron, OH

Authorized to work in the US for any employer

Work Experience

Delivery Driver

DoorDash - Akron, OH

January 2020 to Present

Receive an order and drive to the restaurant then

Secure the food into your door dash insulated bag and get it to customer as fast as possible

Inbound Sales Representative

Spectrum - Akron, OH

July 2022 to June 2023

Taking incoming calls and trying to sell as much as I can all one on call

Warehouse

Amazon Flex - Akron, OH

July 2021 to December 2022

I pick out items scan them and put them in the correct place that its supposed to go in.

Customer Service Representative

Leaf Home Safety Solutions - Hudson, OH

February 2022 to July 2022

I call people that have gone online to find out website and filled out there information to get something with there bathroom redone. We do conversion tubs, walk in showers and stairlifts.

Technical Support/ CSR

PLUS ONE COMMUNICATIONS - Akron, OH

January 2019 to April 2021

I worked for a third party company for Cox cable. Customers would call in with technical issues whether it be slow internet, modem issues, device problems. Also I would handle phone calls that had to do with phishing, spam emails, helping a customer gain access to there online account or email account. Some customers would want to upgrade their services such as a new modem, data speed up-tier, adding data

to monthly billing cycle. I would troubleshoot as best as possible. If for whatever reason I wasn't able to resolve the issue I would schedule a technician to come out. I was also on the sales squad at this company.

Customer Service Representative

Waterloo Pitstop - Akron, OH
May 2020 to March 2021

I greet every customer with a smile on my face and a positive attitude. If a customer is having an issue I can help resolve the issue as fast as possible. I work front counter, drive thru, lottery and we have to make sure everything is stocked.

Customer Service

bp gas station - Akron, OH
February 2018 to January 2019

help customers find items they need, greet customers answer phones help do orders and stock merchandise

Survey Interviewer

American Directions Group
October 2014 to December 2014

Customer Service

Wayne County Schools Career Center
August 2008 to June 2011

Education

High school diploma in High School

Chippewa High School - Doylestown, OH
August 2006 to June 2011

Wayne County Schools Career Center

Skills

- Microsoft Office (3 years)
- Adobe (3 years)
- Inventory (2 years)
- Invoicing (2 years)
- Indesign (3 years)
- Assembly Line
- Adobe Illustrator
- Graphic Design
- Adobe Acrobat
- Adobe Photoshop
- Web Design

- Adobe Creative Suite
- Layout Design
- Writing Skills
- Illustration

Certifications and Licenses

Printing Technology

Present

I took a course at the Wayne County Schools Career Center for Printing Technologies from Junior year and Senior year.(09-11) When I was done with school I received a certificate for the class. I learned a lot of things like: Indesign, Microsoft Office, Inventory, Invoices and answering the phones etc

Driver's License

Assessments

Scheduling — Proficient

April 2022

Cross-referencing agendas and itineraries to avoid scheduling conflicts

Full results: [Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

Additional Information

I'm a very hardworking and reliable person. I'm also very responsible but most of all i enjoy learning how to do new things.