

# CONTACT

1600 HASKELL AVE **APT 156** 

LAWRENCE, KS 66044



(785)979-1110

FELICIAKILLSSMALL@GMAIL.COM FELICIA.MINER@WASHBURN.EDU

# **EDUCATION**

WASHBURN UNIVERSITY **MASTERS OF CRIMINAL JUSTICE** 

**DATES OF ATTENDANCE** 

JANUARY 2021 - PRESENT **ANTICIPATED GRADUATION** 

**FALL 2023** 

### HASKELL INDIAN NATIONS UNIVERSITY

DATES OF ATTENDANCE

JANUARY 2015 - DECEMBER 2015 JANUARY 2017 - DECEMBER 2019

### **BACHELORS OF SCIENCE**

**BUSINESS ADMINISTRATION EMPHASIS IN MANAGEMENT** 

**GRADUATED FALL 2019** 

**ASSOCIATES OF ARTS** 

LIBERAL ARTS

**GRADUATED FALL 2017** 

### FLANDREAU INDIAN SCHOOL

DATES OF ATTENDANCE

**SEPTEMBER 2011 - MAY 2014** 

**HIGHSCHOOL DIPLOMA** 

**GRADUATED A YEAR EARLY** 

**REFERENCES** 

MOST RECENT SUPERVISORS

# HASKELL INDIAN NATIONS UNIVERSITY

**LIBRARIAN** 

**CARRIE CORNELIUS** (785)813-8808

### NORTHEAST KANSAS CONFLICT OFFICE

**CHIEF PUBLIC DEFENDER** 

JONATHON NOBLE (785)296-4402

# **FELICIA MINER**

# PROFESSIONAL PROFILE

I am currently a Business Professional with a proven background of growth in business and have received Federal Certification in Records Management. Currently working on a Master of Criminal Justice Degree with the prospective professional goal of being able to work in in the legal field as an Attorney.

## WORK EXPERIENCE

MODELING AND SOCIAL MEDIA MARKETING

1600 HASKELL AVE APT 156

**SELF EMPLOYMENT** 

LAWRENCE, KS 66044

**EMPLOYMENT DATES:** 07/2022 - PRESENT

WEEKLY HOURS: SALARY:

**DUTIES AND RESPONSIBILITIES** 

**VARIES** VARIES

- Managed, Produced, and Promoted Online Content Utilizing Apple Software Obtain New Clients and Maintain Client Loyalty
- Maintained Being A Top 10% of All Creators by Means of Earnings

GRADUATE ASSISTANT AND ACADEMIC ADVISOR

**155 INDIAN AVENUE** 

SELF EMPLOYMENT

LAWRENCE, KS 66046

**EMPLOYMENT DATES:** 

WEEKLY HOURS: SALARY:

06/2023 - 08/2023

30 \$25.00/HR

REASON FOR LEAVING - FULFILLED THE SHORT TERM CONTRACT

**DUTIES AND RESPONSIBILITIES** Academically Advised Students to Ensure the Success of Student Retention

- Including Answering Questions From Students and Families Over FAFSA Haskell Seminar Instructor - Participated in Class Instruction and Grading
- Provided Tutoring Services to Haskell Indian Nations University Students via the Student Success Center - Including Hiring, Interview, and Managing Student Employment

### **INVESTIGATIVE INTERN**

700 SW JACKSON ST SUITE 1001

NORTHEAST KANSAS CONFLICT OFFICE (785)296-4402

**TOPEKA, KS 66603** 

**EMPLOYMENT DATES:** 

**WEEKLY HOURS:** 

SALARY:

09/2022 - 11/2022

\$16.00/HR

REASON FOR LEAVING - TEMPORARY EDUCATIONAL OPPORTUNITY **DUTIES AND RESPONSIBILITIES** 

- Navigated the Criminal Justice System Alongside State Attorneys
- Conducted Research and Formatted Findings through Microsoft OneNote
- Participated in Educational Seminars Including an Entry Level Attorney Training Program at Washburn University

### INDEPENDENT CONTRACTOR

921 NEW YORK STREET

SELF EMPLOYMENT

LAWRENCE, KS 66044

**EMPLOYMENT DATES:** 11/2019 - 02/2021

WEEKLY HOURS: SALARY: VARIES VARIES

REASON FOR LEAVING - TO PURSUE FULL-TIME GRADUATE STUDIES **DUTIES AND RESPONSIBILITIES** 

- Contracted with the Delivery Service DoorDash in Douglas County, KS
- Locally Retrieved and Delivered Customer Orders Ensuring Customer Satisfaction via Order Accuracy, Communication, and Timely Deliverance.
- Created and Maintained Documentation Over the Operation of My Business - Including the hours worked, vehicle mileage, insurance, and car repairs.

PROFESSIONAL REFERENCES

THE UNIVERSITY OF KANSAS

NATIVE AMERICAN STUDENT

LORI HASSELMAN

(785)864-0989
DAN'S COMPLETE AUTOMOTIVE CARE

**SENIOR AUTOMOTIVE SPECIALIST** 

**BRETT SMITH** 

(612)327-5769

# VOLUNTEER EXPERIENCE

THE UNIVERSITY OF KANSAS

SPENCER MUSEUM OF ART

**INDIGENOUS ADVISOR** 

**DATES OF POSITION** 

MARCH 2023 - PRESENT

EASTERN CENTRAL KANSAS ECONOMIC OPPORTUNITY CORPORATION (ECKAN)

**HEAD START POLICY COUNCIL** 

**CHAIRPERSON** 

**DATES OF POSITION** 

**DECEMBER 2022 - PRESENT** 

**MULTI COUNTY BOARD** 

POLICY COUNCIL CHAIRPERSON

(LIASON/NON-VOTING MEMBER)

**DATES OF POSITION** 

**DECEMBER 2022 - PRESENT** 

**CHANGE OF SCOPE COMMITTEE** 

POLICY COUNCIL CHAIRPERSON

**DATES OF POSITION** 

**DECEMBER 2022 - PRESENT** 

**ERSEA COMMITTEE** 

**POLICY COUNCIL CHAIRPERSON** 

**DATES OF POSITION** 

**DECEMBER 2022 - PRESENT** 

EARLY HEADSTART/ HEADSTART
PARENT COMMITTEE – DOUGLAS CO.

**POLICY COUNCIL MEMBER** 

**DATES OF POSITION** 

OCTOBER 2022 - PRESENT

LAWRENCE DOUGLAS COUNTY HOUSING AUTHORITY (LDCHA)

RESIDENT SERVICES

**COMMUNITY CLEANUP VOLUNTEER** 

**DATES OF POSITION** 

10/2022- PRESENT

NATIVE AMERICAN STUDENT SERVICES
(NASS) USD 497

**INDIAN EDUCATION COMMITTEE** 

**MEMBER** 

**DATES OF POSITION** 

08/2021 - PRESENT

**INDIAN PARENT COMMITTEE** 

**MEMBER** 

**DATES OF POSITION** 

08/2021 - PRESENT

**CUSTOMER SERVICE REPRESENTATIVE** 

3833 GREENWAY DRIVE

MAXIMUS (785)838-2121 LAWRENCE, KS 66046 EMPLOYMENT DATES: WEEKLY HOURS: SALARY: 04/2020 – 05/2020 40 \$13.00/HR

REASON FOR LEAVING – COVID-19 PANDEMIC

**DUTIES AND RESPONSIBILITIES** 

Became Knowledgeable of Kansas Health Care Insurance Benefits

- Maintained the Safety and Security of Consumers Health Care Insurance
- Navigated the Company's Designated Computer Software to Inform Policy Holders of Their Benefits – Including What Coverage Includes

CREW MEMBER 911 MASSACHUSETTS ST. STE. A

 CHIPOTLE
 (785)843-8800
 LAWRENCE, KS 66044

 EMPLOYMENT DATES:
 WEEKLY HOURS:
 SALARY:

 10/2019 – 11/2019
 40
 \$9.50/HR

REASON FOR LEAVING – COVID-19 PANDEMIC AND EDUCATION PRIORITIZATION DUTIES AND RESPONSIBILITIES

- Opening Restaurant Procedures Including Food Preparation and Environment Sanitization by Means of Food Safety Protocol in Accordance with Regulations and Company Policy
- Maintained the Customer's First and Last Point of Contact Including Greeting, Conducting Orders, Meal Preparation, and Food Check Out
- Foster and Sustained Meaningful Client Loyalty Which Increased Profits

STUDENT RESIDENTIAL ADVISOR

**155 INDIAN AVENUE** 

\$9.25/HR

HASKELL INDIAN NATIONS UNIVERSITY (785)830-2721 LAWRENCE, KS 66046 EMPLOYMENT DATES: WEEKLY HOURS: SALARY: 05/2017 – 09/2019 20 \$10.00/HR

REASON FOR LEAVING – GRADUATED WITH MY UNDERGRADUATE DEGREE DUTIES AND RESPONSIBILITIES

- Managed Administrative Duties Including Filling Out Incident
   Reports/Other Paperwork, Daily Logging to Ensure Accuracy/Completeness
- Residential Tasked Duties for 150-300+ Undergraduate Students Including Dormitory Check-in/Out Process, Unlocking Doors, Room Checks and Enforcing the Haskell's Student Code of Conduct.
- Attended Professional/Self Improvement Meetings Including CPR Training

CREW MEMBER 4911 WEST 6TH STREET

MCDONALDS (785)842-6900 LAWRENCE, KS 66049 EMPLOYMENT DATES: WEEKLY HOURS: SALARY:

REASON FOR LEAVING — BETTER EDUCATION-BASED JOB OPPORTUNITY DUTIES AND RESPONSIBILITIES

 Closing Restaurant – Including Locking the Lobby, Washing Dishes, Stocking Paper/Plastic Products for Morning Shift, Sweep, and Mopping.

30

- Multi-Tasked in Various Positions Lobby Cashier, Drive-Thru Cashier, Product Output, Stocker, Cook, and McCafe Drink Specialist.
- Maintained High Costumer Satisfaction Which Led to Bonuses/Pay Raises

CREW MEMBER 2309 HASKELL AVENUE TACO JOHNS (785)842-5533 LAWRENCE, KS 66046

EMPLOYMENT DATES: WEEKLY HOURS: SALARY: 07/2016 – 08/2016 30 \$7.25/HR

REASON FOR LEAVING – UNCOMFORTABLE WORK ENVIRONMENT

**DUTIES AND RESPONSIBILITIES** 

08/2016 - 04/2017

- Operate the Front Cash Register and the Drive-Thru Including Money and Product Handling and Management Between the Restaurant and Consumer
- Maintained Sanitary Work Conditions Including Dish Washing, Wiping Down Surfaces, Sweeping, and Mopping.
- Carried Out All Tasks in a Timely and Efficient Manner

FRONT DESK CLERK/TRAINER 202 FRONTAGE ROAD 4 BEARS CASINO & LODGE (701)627-4018 NEW TOWN, ND 58763 EMPLOYMENT DATES: WEEKLY HOURS: SALARY: \$14.00/HR 01/2016 - 07/2016 30

REASON FOR LEAVING - BETTER EDUCATION-BASED JOB OPPORTUNITY **DUTIES AND RESPONSIBILITIES** 

- Utilize the Opera System to Carry Out Job Functions Including Managing Reservations via Phone or In-Person and Generated the Nightly Audits
- Providing Excellent Customer Service to Ensure Customer Satisfaction -**Including Room Ammenity Requests**
- Trained New Hires On Policy and Procedures For Front Desk Clerks

12305 150TH ROAD **GIFT SHOP RETAIL ATTENDANT** PRAIRIE BAND CASINO (785)966-7777 MAYETTA, KS 66509 EMPLOYMENT DATES: WEEKLY HOURS: SALARY: 05/2015 - 10/2015 25 \$9.50/HR REASON FOR LEAVING - LACK OF RELIABLE CHILDCARE AND LONG COMMUTE **DUTIES AND RESPONSIBILITIES** 

- Independently Operated the Gift Shops Closing Shift Including the Gift Shop Being Restocked and Nightly Till Close Out and Bank Transference
- Maintained A Sanitary and Friendly Welcoming Environment
- Became Knowledgeable About The Gift Shop Products and Upsold Products to Generate More Profit for Company

SALES FLOOR TEAM MEMBER 810 COUNTY ROAD 42 WEST TARGET (952)236-3003 **BURNSVILLE, MN 55337** EMPLOYMENT DATES: WEEKLY HOURS: SALARY: \$9.00/HR 09/2014 - 01/2015 20

REASON FOR LEAVING - LEFT TO PURSUE COLLEGE IN KANSAS **DUTIES AND RESPONSIBILITIES** 

- Retrieved and Reshelved the Daily Accumulated Items From Customers
- Multi-Tasked in Various Positions Team Lead, Cashier, and Cart Person
- Assisted Customers With Issues, Inquiries, and Needs, Upon Request via the Store's Red Phones or In-Person
- Attended Daily Meetings to Go Over the Company's Outcomes and Goals

2901 HIGHWAY 13 WEST **CREW MEMBER** (952)890-4994 MCDONALDS **BURNSVILLE, MN 55337** WEEKLY HOURS: EMPLOYMENT DATES: SALARY: 08/2014 - 12/2014 20 \$9.00/HR

REASON FOR LEAVING - LEFT TO PURSUE COLLEGE IN KANSAS **DUTIES AND RESPONSIBILITIES** 

- Graveyard Shift Multi-Tasked in Various Positions Daily Lobby Cashier, Drive-Thru Cashier, Product Output, Stocker, Cook, and McCafe Drink Specialist.
- Assisted With The Daily Audits and Operated At Night During This Period Via **Cash Only Basis**

**BUS PERSON** 2400 MYSTIC LAKE BOULEVARD NORTHWEST MYSTIC LAKE CASINO & HOTEL (952)445-9000 PRIOR LAKE, MN 55372 EMPLOYMENT DATES: WEEKLY HOURS: SALARY: 06/2013 - 09/201325 \$9.00/HR REASON FOR LEAVING - LEFT TO PURSUE HIGH SCHOOL IN SOUTH DAKOTA

**DUTIES AND RESPONSIBILITIES** 

- Maintained a Clean Environment For Guests Including Food Disposition, Wiping Off Tables and Chairs, Sweeping, and Mopping.
- Assisted Servers and Restaurant as Needed Including Food Handling and **Hosting Tables**
- Restocked Areas as Needed Such as Silverware, Cups, and Condiments