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## TREVOR THOMAS GOWDER

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| PROFESSIONAL<br>SUMMARY |   |   |
|-------------------------|---|---|
| SKILLS                  | <ul> <li>Navigation and road<br/>safety</li> </ul>  | Route schedule     Passenger assistance     adherence |
|                         | Defensive driving   | CDL Class B Passenger     Endorsement                 |
| EXPERIENCE              | Current<br>Bus Driver<br>ABC Transit   Mckees Rocks , Pennsylvania<br>• Performed pre-trip and post-trip inspections of assigned vehicle.   |   |
|                         | <ul> <li>Picked up and discharged passengers at designated bus stops safely; regulated<br/>heating and ventilating equipment on bus to ensure passenger comfort.</li> </ul>   |   |
|                         | <ul> <li>Provided passengers with excellent customer service and general knowledge<br/>regarding bus routes and local attractions.</li> </ul>   |   |
|                         | <ul> <li>Adhered to established route schedule while maintaining safety in dynamic<br/>weather and traffic conditions.</li> </ul>   |   |
|                         | <ul> <li>Picked up and safely discharged passengers at designated bus stops.</li> </ul>   |   |
|                         | Maintained cleanliness and tidiness of bus to keep customers comfortable.   |   |
|                         | Demonstrated compassion by assisting disabled passengers to ride bus.   |   |
|                         | <ul> <li>May 2023 - Current</li> <li>Charter Bus Driver</li> <li>Myers Coach Lines   Export, Pennsylvania</li> <li>Navigated routes and mitigated delays with expert-level map reading and current knowledge of bus routes, road construction and other hazards.</li> </ul> |   |
|                         | <ul> <li>Performed pre-trip and post-trip inspections of assigned vehicle.</li> </ul>   |   |
|                         | <ul> <li>Picked up and safely discharged passengers at designated bus stops.</li> </ul>   |   |

- Maintained cleanliness and tidiness of bus to keep customers comfortable.
- Demonstrated compassion by assisting disabled passengers to ride bus.
- Regulated heating and AC systems for passenger comfort.
- Monitored and recorded mileage and fuel consumption.
- Observed traffic laws and transit regulations to comply with safety measures.
- Provided passengers with excellent customer service and general knowledge regarding bus routes and local attractions.
- Stored luggage and bicycles for passengers to promote quality service.
- Examined bus tires, lights and oil to determine needed maintenance.

January 2015 - June 2022 Fixed Route Bus Driver Port Authority | Pittsburgh, Pennsylvania

- Performed pre-trip and post-trip inspections of assigned vehicle.
- Picked up and safely discharged passengers at designated bus stops.
- Navigated routes and mitigated delays with expert-level map reading and current knowledge of bus routes, road construction and other hazards.
- Controlled air conditioning and heating temperature suitable for customer's comfort.
- Responded to emergency situations by calling dispatcher or 911.
- Prohibited disruptive behavior from passengers to promote safe travel.
- Reported mechanical concerns to service manager to maintain condition of bus.
- Collected fares from passengers and delivered funds to supervisor after shift.
- Conveyed delays due to accidents or other traffic and transportation situations.
- Observed traffic laws and transit regulations to comply with safety measures.
- Demonstrated compassion by assisting disabled passengers to ride bus.
- Handled resistant or hostile passengers to enforce bus conduct and safety guidelines.
- Examined bus tires, lights and oil to determine needed maintenance.
- Provided passengers with excellent customer service and general knowledge regarding bus routes and local attractions.
- Identified operational and mechanical issues to report findings to garage technical crew.
- Adhered to established route schedule while maintaining safety in dynamic weather and traffic conditions.

October 2010 - January 2015 Professional Bus Driver Mega Bus | Pittsburgh, Pennsylvania

- Picked up and safely discharged passengers at designated bus stops.
- Performed pre-trip and post-trip inspections of assigned vehicle.
- Navigated routes and mitigated delays with expert-level map reading and current knowledge of bus routes, road construction and other hazards.
- Observed traffic laws and transit regulations to comply with safety measures.
- Conveyed delays due to accidents or other traffic and transportation situations.
- Adhered to established route schedule while maintaining safety in dynamic weather and traffic conditions.
- Controlled air conditioning and heating temperature suitable for customer's comfort.
- Examined bus tires, lights and oil to determine needed maintenance.
- Demonstrated compassion by assisting disabled passengers to ride bus.
- Stored luggage and bicycles for passengers to promote quality service.
- Provided passengers with excellent customer service and general knowledge regarding bus routes and local attractions.
- Reported mechanical concerns to service manager to maintain condition of bus.
- Responded to emergency situations by calling dispatcher or 911.
- Handled resistant or hostile passengers to enforce bus conduct and safety guidelines.
- Prohibited disruptive behavior from passengers to promote safe travel.
- Identified operational and mechanical issues to report findings to garage technical crew.

October 2008 - October 2010

Shuttle Bus Driver

Lenznor Coach Lines | Pittsburgh, Pennsylvania

- Protected passengers, vehicles and general public by carefully following road rules.
- Stayed in constant communication with dispatch staff and management, smoothly coordinating route changes.
- Followed regular route schedules to give passengers dependable service.
- Reported vehicle malfunctions or necessary repairs.
- Stayed in open communication with dispatch, quickly reporting accidents, delays and other issues.
- Checked condition of vehicle's tires, brakes and safety equipment to confirm functionality.
- Followed planned route each day, consistently meeting scheduled stops.

- Operated specialized vehicles equipped with wheelchair lifts and other devices to safely transport passengers with special needs.
- Transported students to and from [Type] school each day.
- Protected passengers at stops by monitoring traffic and weather conditions.

March 2006 - September 2008

**Bus Operator** 

Greyhound | Pittsburgh, Pennsylvania

- Picked up and safely discharged passengers at designated bus stops.
- Performed pre-trip and post-trip inspections of assigned vehicle.
- Navigated routes and mitigated delays with expert-level map reading and current knowledge of bus routes, road construction and other hazards.
- Demonstrated compassion by assisting disabled passengers to ride bus.
- Provided passengers with excellent customer service and general knowledge regarding bus routes and local attractions.
- Identified operational and mechanical issues to report findings to garage technical crew.
- Stored luggage and bicycles for passengers to promote quality service.
- Regulated heating and AC systems for passenger comfort.
- Adhered to established route schedule while maintaining safety in dynamic weather and traffic conditions.
- Handled resistant or hostile passengers to enforce bus conduct and safety guidelines.
- Observed traffic laws and transit regulations to comply with safety measures.
- Conveyed delays due to accidents or other traffic and transportation situations.
- Examined bus tires, lights and oil to determine needed maintenance.
- Prohibited disruptive behavior from passengers to promote safe travel.
- Reported mechanical concerns to service manager to maintain condition of bus.
- Responded to emergency situations by calling dispatcher or 911.

 EDUCATION
 June 2001
 Diploma - General Studies<br/>Peobody High School, Pittsburgh, Pennsylvania

 ADDITIONAL<br/>INFORMATION
 References available upon request.