



Isabella Davy

Date of Birth: 07/05/2003

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Personal Statement

I am highly self-motivated, driven and I have excellent interpersonal skills. I have the ability to be an effective team member or I can work alone if necessary. I also have good communication skills both written and verbal and have the ability to reliably follow others instruction as I am enthusiastic to learn and take on new challenges.

Core Skills

I work well under pressure, am a good listener and can identify problems and find solutions. I am extremely organised with good timekeeping and punctual skills and can also think creatively.

Work Experience

St Michael's Mount, Marazion

June 2023 – Present

Taking part in a wide range of different job role positions on St Michael's Mount, including working both within a retail and hospitality environment, I have gained exceptional customer service experience and complaint handling skills by maintaining a positive, proactive and enthusiastic manner. I am able to enhance visitors experiences by being supportive and develop customer relationships whilst maintaining a professional image. My responsibilities mean that I frequently need to execute a flexible and adaptable approach to these roles whilst also working alongside a united team, where I am passionate in everything I achieve.

Sainsburys, Penzance

June 2020 – Present

I work on the online shopping department and have various other positions around the store as well as being till trained. I also assist customers and respond to their enquires on a daily basis by focusing on advanced customer service and use experienced multitasking skills which have been developed during this fast paced high pressure role.

Placements And Programs

Dates:	Culturous - Cultural Exchange
May 2023	I participated in an 8 week Online Cultural Exchange Program with a range of different people from all over the world where I had the opportunity to develop my awareness, understanding, and compassion for other cultures, build future-oriented skills, and connect/communicate with an international peer group through cross-cultural competence.
	Angloville
February 2023	I have taken part in a voluntary 4 week Educational & Cultural Exchange Programme in Poland as a native English speaker to help local participants improve their English language skills and learn about culture where I have achieved my TEFL Qualification using my verbal, written, listening and multimedia communication skills.
June 2022	Massage & Therapies for Sport
	I took on the responsibility of many clients by maintaining solid relationships, delivering a positive and friendly manner throughout the client consultation process when providing them with support and care.
	Provider: Penzance Swimming Club. Venue - Penzance Leisure Centre

July 2018	I completed work experiences as well as voluntary work at my local leisure Centre swimming pool. With the guidance of the Coach I learnt how to collaborate to plan/teach swim sessions in a fun and engaging manner helping others to progress and succeed, developing my leadership skills.
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Achievements & Responsibilities

Dates:	
2023 2022 2021 2019 - 2022 2019 2019	* TEFL Qualification * Full Clean Drivers License and own transportation * Leadership / Safeguarding Qualification * STA Level 3 Award in First Aid at Work * National Citizen Service Award * SEQ Level 1 Swimming Assistant Teaching Qualification
	The Duke Of Edinburgh Award:
2021 2018 2017	* Gold Duke Of Edinburgh Award * Silver Duke Of Edinburgh Award * Bronze Duke Of Edinburgh Award
	The Arts Award:
2017 2016	* Silver Arts Award * Bronze Arts Award

Education

Truro & Penwith College

(September 2019 - Ongoing)

Dates:	Truro College:	GRADE
June 2023	* Access to Higher Education Creative Media & Photography	DISTINCTION
June 2023	* Success Level 4 Visual & Graphic Design Techniques	PASSED
June 2023	* Future Skills Institute, Skills Bootcamp in Digital Marketing	PASSED
	Penwith College:	
2022	* VTCT Level 3 Diploma in Massage & Therapies for Sport	PASSED
2021	* BTEC Level 3 National Extended Diploma in Sport & Exercise Science	D*D*D*

MountsBay Academy

(September 2014 - June 2019)

GCSE:	AQA / OCR / EDEXCEL	GRADE
June 2019	11 different subjects including Maths and English	from 4 - 7

Hobbies & Interests

* Travel - I was lucky enough to go Interrailing for 1 month all around Europe where I was able to explore new places, learn about new cultures and become more independent.
* Sport - I have previously swam at National level by representing my County of Cornwall at swimming events across the Country.
* Creative/design & technology - Photography and photo editing (Adobe) as well as videography and documentation.
* Voluntary work - I have raised awareness on social media about the effects of climate change by taking part in various beach clean-ups with a range of local providers around Cornwall.

References are available upon request.