

EDGAR PEREZ

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I am applying for a position where I can exercise my 30 years of operational, tactical, instructional, leadership and trade experiences with U.S. Customs and Border Protection (CBP) to further advance the company's short- and long-term strategic goals as well as coordinating with other stakeholders.

Summary of related Experience

I possess strong leadership and operational skills with combined experience as a Supervisory Customs and Border Protection (CBP) Officer passenger operations, Lead Prosecution Officer at the San Luis, AZ Port of Entry, as such I performed layered enforcement activities. Currently as a Program Manager / Course Developer Lead Instructor, Commander of Troops and Honor Guard Deputy Commander at the Field Operations Academy, Brunswick, GA (FOA). During these tenures, I successfully implemented CBP's enforcement and training objectives, anti-terrorism missions, and trade goals; identified and corrected operational deficiencies; recognized and rewarded dedication and hard work; resolved adverse situations; and fostered positive relationships with stakeholders across 91 agencies. I maintained oversight of numerous programs related to CBP's overall mission in the areas of passenger processing, cargo, anti-terrorism and tactical operations to include the re-write of the Contraband Enforcement Team Training (CETT) to align with the new directive and implemented the training in two new locations. Selected by CBP FOA Executive Director as an Acting Branch Chief GS-14, responsible for leading, managing, counseling, and mentoring 21 direct reports CDIs (GS-13) assigned to instruct basic students. I am a dedicated and goal-driven leader with expert knowledge in planning and accomplishing assignments, projects, studies, or investigations intended to implement multi-level operations and resolve law enforcement problems. I am professionally experienced in developing agency-wide policies, procedures, strategies and improve existing procedures.

In my 29 years of uniformed service, 120 days GS-1895-14 Branch Chief, 4 years are in the GS-1895-13 supervisor capacity (2017 – 2021), 20 years in as Enforcement Officer GS-12 (CBPOE Prosecutions) (1997-2017) and 5 years as a Border Patrol Agent GS-1896-9 (1992-1997).

SUMMARY:

United States Customs and Border Protection, Brunswick, GA **11/2018 to Present**
Supervisory Customs and Border Protection Officer (SCBPO)
Course Developer Lead Instructor/Program Manager, Field Operations Academy
Series 1895 GS-13 Step 5

- Lead the team in revising, re-writing, and implementing the National Contraband Enforcement Team Training (NCETT) (AIR) training focusing in enforcement

- Graduated 104 students for NCETT Air, 98 students in NCETT Land and 204 in NCETT Sea in the first year as the program manager.
- Lead the National Contraband Enforcement Team courses for Sea, Air and Land with 1,218 students trained in 3 years.
- Prepared course seat projections and managed the budget for FY18-22 for CETT (Sea, Air and Land) valued at 2.5 million dollars.
- Kept inventory of course materials in the amount of \$12,000 with zero loses.
- Managed travel authorizations for 1,218 students with zero deficiencies.
- FOA Commander of Troops responsible for the discipline, morale, and welfare of over 1,200 students a year
- FOA Deputy Honor Guard (HG) Commander managing the annual budget consisting of \$5,000
- Saved over \$500,000 during FY 2002 by establishing a jump training team.
- Monitored progress of students, documenting results, and/or recommending remedial and corrective action to include additional training and changes in training and/or operational procedures and instructions.
- Participated in developing and/or revising program/course materials and lesson plans in the FLI instructional field.
- Conducted research on emerging technology, practices and techniques to enhance leadership instructional knowledge and skill.
- Participated in committees made up of representatives of the FLETC and other agencies concerned with law enforcement operations training policies and academic requirements.
- Provided program direction and support for a major Section, Branch, or comparable organizational entity. Exercises full authority to plan, organize, coordinate, control and evaluate the activities of subordinates.
- Assured implementation by subordinate organizations and operating units of the goals and objectives of DHS and CBP.
- Reviewed work plans developed by subordinate organizational units and subsequently coordinates the overall work to enhance achievement of the goals and objectives.
- Served as a liaison with high-ranking officials in CBP and other Federal agencies and managers in DHS. Other contacts include consultants, contractors, and/or business executives in the private sector. Contacts include formal and informal meetings at times which may require extensive preparation of briefing materials or up to-date technical familiarity with complex subject matter.

United States Customs and Border Protection, Brunswick, GA **7/2021 to 11/2021**
Supervisory Customs and Border Protection Officer (SCBPO)
Branch Chief Officer Basic Course
Course Developer Lead Instructor/Program Manager, Field Operations Academy
Series 1895 GS-14 Step 2

- Lead, managed, counseled and mentored 21 direct reports CDIs (GS-13) assigned to instruct basic students
- Managed 6 CBPO basic classes with 144 basic students
- Represented CBP with over 90 agencies at the Federal Law Enforcement Center, Glynco, GA
- Responsible for writing local directives related to new implementation of FOA citation bar for drill & ceremonies.
- Responsible for the safety of 21 direct reports and 144 basic students on and off duty
- Responsible for the welfare, discipline, and morale of 14 direct reports and 950 basic students
- Managed the training delivery for 21 GS-13 CDIs.

United States Customs and Border Protection, San Luis, AZ **01/2017 to 11/2018**
Supervisory Customs and Border Protection Officer
Series 1895 GS-13 Step 4

- Supervised and directed 22 Officers performing a full range of supervisory functions.
- Provided sound technical advice, guidance, and recommendations to agency management and other senior officers on critical operations by identifying weakness and vulnerabilities in assigned programs such as CET (Sea, Air and Land), Passenger Rover Team Training (PERT), Driving Training Program and Detecting Deception Eliciting Responses courses.
- Proactively engaged stakeholders (Chicanos Por La Causa, League of United Latin American Citizens, Border Patrol, Mexican Consulate and U.S. Marshall) and the public resulting in a reduction of complaints by 15%
- Counseled 5 employees following the union contract
- Program Manager for the Port Asylum program managing a budget of \$200,000 for medical billing and provisions
- Program Manager for the unaccompanied children during the asylum crisis, moving over 20,000 children to proper holding facilities with zero complaints from civil group organizations

United States Customs and Border Protection, San Luis, AZ **2/1997 to 1/2017**
Enforcement Officer Prosecutions
Series 1895 GS-12 Step 6

- Facilitated training to staff in the proper use of Law Enforcement Databases
TECS Mode, Unified Arrival, SEACATS, ATS, CCD, PRIDE
- Review and recommend policy and procedures needed to disseminate pertinent intelligence data (POE Policy for processing and transport asylum seekers, COOP)
- Interrogate / Interview individuals suspected by the primary and secondary CBPO of suspected criminal involvement resulting in 20,000 convictions

- Obtained 99% conviction rate on cases presented
- Reviewed and prepared evidence, conduct forensic examinations, and conduct interviews from witnesses and defendants in 20,000 cases
- Expert level skills as a law enforcement manager conducting interviews, heading investigations, processing, analyzing documentation, and testifying in court. Testified in over 800 Federal Grand Jury all resulted in indictments
- Developed, implemented, and trained 250 Port Officers in firearms and document training

United States Border Patrol

5/1992 to 2/1997

Ramey, PR and Yuma, AZ

Border Patrol Agent

Series 1896 GS-9 Step 6

- Patrolled borders in the west coast of Puerto Rico, San Luis, Arizona & Andrade, California
- Processed and recorded Illegal Alien activity
- Scrutinized all documents and collaborated with proper chain of command that fostered a timely process
- Guarded approximately 1200 miles of land and 80 miles of coastal waters in Puerto Rico
- Ambassador with stake holders and local associations that built and strengthened the relationship between Border Patrol and the community

United States Army Reserve

8/1987 to 3/2016

Signal Theater Support Group Operations/Liaison Officer

(Colonel – O6)

- Initiated and generated technical instruction for 300 students (Soldiers). Trained International Students using interpreters (Farsi) and translated material in Spanish.
- Oversaw the worldwide deployment and redeployment activities of multiple subordinate units comprised of 500 students (Soldiers) and ensure 100% of the criteria were completed prior to reaching mobilization sites
- Guide and train 20 staff members to effectively receive direct support operations mission as a staff section
- Coordinate with 8 subordinate commanders and ensured 100% compliance with battalion policies
- Advised Commander about policies and procedures with international and national troops in complex battlefield scenarios
- Provided support to over 1400 soldiers in 14 units stationed in Arizona and California
- Developed over 70 subordinate leaders through coaching, mentoring, counseling, and training
- Acted as Commanding Officer in the absence of the Brigade Commander
- Sustained internment resettlement operations for Enemy Prisoners of War, Civilian Internees, and displaced persons in a war zone (Afghanistan)
- Coordinated mobilization requirements for the deployment, redeployment, and reconstitution of subordinate units consisting of more than 7,000 soldiers
- Fostered a high level of morale and welfare by providing clarity and organization to 7,000 Soldiers

- Served as International Trainer Director for the Afghan National Army Correction Officers graduating 3,000 students (Soldiers) in a year
- Managed a 2-million-dollar budget for the training of foreign students (Soldiers) reducing costs by 10% in the first 6 months
- Prepare course of action briefings to the Brigade Commander and other senior leaders
- Elected to serve on 20 planning groups and consulted on long-range military planning
- Provided doctrinal assistance and assessment to 50 Reserve Component Units
- Led field training exercises for 50 Army Reserve and National Guard Units
- Offered technical and tactical expertise that increased efficient operations in the mobilization and deployment of 20,000 soldiers
- Responsible for the welfare, training, and discipline of 14 Psychological Operations Soldiers
- Accountable for maintenance and repairs of equipment valued at \$760,000 dollars
- Processed supply transactions with 100% accuracy and maintained 30 million dollars of inventory with minimal intrusion.

AWARDS

- Outstanding Performance Rating: 1995, 1996, 1997, 1999-2021
- Superior Accomplishment Award: 1995
- Cash Awards: 2006-2009, 2011- 2022

EDUCATION AND TRAINING

- Master's Degree in Leadership, Grand Canyon University, Phoenix, AZ
- Bachelor's Degree in Marine Biology, University of Puerto Rico, Humacao, Puerto Rico
- Border Patrol Academy training at the Federal Law Enforcement Training Center
- Special Emphasis Program Managers Training
- Supervisory Leadership Training
- Essential Supervisory Skills Training
- Law Enforcement Instructor Training Program (LEITP)
- Instructor Development Course (IDC)
- Course Developer Course (CDC)
- Driver Training Program (DTP)
- Spanish Instructor Training Program (SITP)
- National Contraband Enforcement Team Training (CETT SEA)
- National Contraband Enforcement Team Training (CETT AIR)
- National Contraband Enforcement Team Training (CETT LAND)
- Honor Guard Training (HGT)
- Field Maintenance Pistol Training Program
- Firearms Small Arms Field Armorer Training
- Detection Deceptive Behavior and Elicit Responses Course (DDER)
- Interview and Interrogation Course
- Firearms Instructor Training
- Theater Logistics Course
- Fluent in Spanish (Native Speaker)

REFERENCES

Christopher R. Holtzer, Executive Director Field Operations Academy, GA (912) 261-4526
Nichole J. James, Deputy Executive Director Field Operations Academy, GA (912) 665-3564
Donna Garcia, Assistant Director, Field Operations Academy, GA (912) 324-1317
William J. Lawrence Branch Chief Field Operations Academy, GA (912) 324-1593
Lori Breakstone Program Manager, CBP HQ Washington DC (202) 325-1032