Sidney Travis

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Professional Summary

Systems Administrator with a technical background and COMPTIA Security+ Certification. Seeking a Systems Administrator position to leverage my knowledge and passion for information technology and network security.

Certifications

COMPTIA Security+ Certification | Candidate ID: COMP001022346174 Obtained September 26, 2023

Technical Skills

- Operating Systems: Windows 11
- Network Troubleshooting and Configuration
- Information Assurance and Security
- IT Service Management
- System Administration Basics
- Cybersecurity Frameworks
- Managing Security Breaches
- Protecting Networks
- Software Deployment
- Data Security
- Tenable Nessus
- Monitoring Computer Viruses
- Telecommunications Systems
- Encryption

- Regulatory Compliance
- Node.Is
- Microsoft ASP.NET
- Resource Allocation
- Linux Server
- Javascript
- Websense Data Loss Prevention
- Best Practices Implementation
- Reporting and Documentation
- Risk Mitigation
- Information Auditing
- Cybersecurity Frameworks
- Network Security
- IT Help Desk Support

Relevant Coursework

- Introduction to Information Security
- Network Fundamentals
- Operating Systems Essentials
- Network Security

Academic Projects

- Configured and secured a local network for a small business, ensuring data confidentiality and integrity.
- Resolved technical issues for users through a simulated IT help desk, providing remote support and assistance.
- Analyzed network performance data and provided recommendations for optimization.
- Worked on a group project to implement Disaster Recovery Systems and conducted troubleshooting exercises.

Professional Experience

Rental Agent | October 2016 – Present Manhattan Beach Studios, Norcross, GA

- Assisted customers in understanding rental rates, terms, and conditions.
- Provided customer support, addressed inquiries, and processed rental agreements.
- Managed documentation, payment processing, and reports.
- Exhibited excellent communication and customer service skills.

Shop Foreman | August 2014 – October 2016 Manhattan Beach Studios, East Point, GA

- Ensured safety in work areas, operated equipment, and mentored employees.
- Diagnosed equipment issues and performed maintenance and repairs.
- Managed a team of 10 personnel, coordinated tasks, and improved processes.
- Trained employees in equipment operations and safety procedures.
- Coordinated production activities to meet specifications.
- Enforced workplace safety protocols to minimize incidents.

Warehouse Associate | August 2014 – October 2016 Paramount Pictures, Forest Park, GA

- Prepared merchandise for shipment, used pallet jacks, and maintained work areas.
- Picked and prepared daily shipments, packed materials, and labeled crates.
- Received deliveries, updated inventory, and processed orders efficiently.

Preschool Teacher | August 2009 – August 2014 The Clifton School, Atlanta, GA

- Implemented developmentally appropriate curriculum, hands-on learning, and play-based strategies.
- Built positive relationships with students, parents, and colleagues.
- Maintained records, engaged children in creative activities, and ensured a safe learning environment.