

# Daphne Barrales

Oregon, WI

[dbarrales15@hotmail.com](mailto:dbarrales15@hotmail.com)

+16087079494

I am a safety focused Emergency Medical Technician/Firefighting professional with many years' experience and skills in working effectively in emergency situations with diverse groups of people. I possess a strong commitment to quality customer service coupled with superb communication skills, electronics skills, and social skills. Currently I have worked over 7 years in private security/EMS for multiple event/concert venues around Wisconsin and Illinois. I am both physically and mentally strong, able to work under high stress and make sound decisions effectively in any type of situation.

Authorized to work in the US for any employer

## Work Experience

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### **EMT-B**

Madison Mallards Baseball

April 2023 to Present

### **Event Medic**

Event Medical Solutions - Madison, WI

April 2023 to Present

### **Security**

Live Nation

August 2022 to Present

- Maintain a safe, secure, and welcoming environment for guests
- Maintain and oversee operations for entry into the venue
- Identify any issues or threats within the venue and report concerns to venue management
- Assist with venue set up, per the direction of the event organizer
- Help patrons find their seats, ticket taking, ID checking

### **Security**

Breese Stevens Field

April 2022 to Present

### **Personal Banker**

Intercity State Bank - Schofield, WI

October 2019 to September 2021

- Trained newly hired tellers, providing extensive mentoring along with positive reinforcement to help employees meet monthly goals and reach objectives.
- Completed highly accurate, high-volume money counts via both manual and machine-driven approaches.
- Executed various customer transactions, including deposits, withdrawals and money orders.
- Assisted customers with setting up or closing accounts, completing loan applications and signing up for new services.

- Answered customer inquiries regarding account balances, transaction history, services charges and interest rates.

## **Firefighter**

Village of Maine - Wausau, WI

October 2019 to October 2020

- Responded to emergency medical calls to perform lifesaving procedures and other emergency medical services.
- Maintained strong knowledge of firefighting principles and suppression methods, which enabled proper decision-making in emergency situations.
- Educated public and community members on fire safety and prevention methods to provide life-saving techniques.
- Operated pumping engine to direct water pressure in hose and nozzle for most efficient operation.
- Inspected all equipment following each fire call to ascertain effective functionality of hoses, breathing masks and fire tools.
- Removed individuals from dangerous situations and offered emergency assistance for minor and critical concerns.
- Carried, placed and extended ladders in training and in emergencies.
- Responded to confined space incidents, EMS and hazardous material incidents.

## **Set-Up/Production Worker**

G3 Industries Inc - Mosinee, WI

August 2018 to August 2019

- Performed first responder duties for employees who would get hurt/injured on the job
- Studied daily work instruction, sketches, drawings, blueprints and manuals to determine dimensions and tolerances accurately.
- Set Up various machines for production of steel material for different companies
- Studied sample parts, blueprints or engineering information to determine methods or sequences of operations needed to fabricate products.
- Closely monitored equipment to detect and report malfunctions and prevent accidents.
- Safely operated heavy machinery

## Education

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### **Diploma in Emergency Medical Technician**

North Central Technical College - Wausau, WI

May 2019 to May 2019

### **High School Diploma**

Mosinee High School - Mosinee, WI

May 2015 to May 2015

## Skills

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- Currency Counting Machines
- Attention to Detail
- Recordkeeping and Documentation

- Customer Service
- New Account Setup
- Cash Drawer Reconciliation
- Check Cashing
- Verbal and Written Communication
- Problem Solving
- Customer Account Management
- Data Entry and Maintenance
- Police and Fire Coordination
- First Aid
- Emergency Diagnostics
- Cardiopulmonary Resuscitation
- MS Office
- MS Excel
- Banking
- EMT Experience
- Relationship Management
- Management
- Financial Services
- Teaching
- Childcare
- Early Childhood Education
- Spanish
- EMT experience
- Security
- Emergency management
- CPR
- Basic life support
- Workplace hazardous materials information systems
- Computer skills
- Communication skills

## Certifications and Licenses

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### **AED Certification**

### **First Aid Certification**

### **BLS Certification**

### **CPR Certification**

### **EMT-B**

**Driver's License**

October 2023 to October 2031

**Guard Card**

November 2023 to Present