

Michael W. Cooke

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Education

High School Diploma
Magnolia West High School/Alpha Academy **10/2020**

Rank of Eagle Scout
Boy scouts of America **06/2019**

Waste Water Class D Certification
Texas Commission on Environmental Quality **08/2020**

IAED EMD, and EFD certification.
12/2021



Employment

Cypress Creek EMS.

9-2021-1/2022

911 Dispatcher

Was hired on as a 911 dispatcher, where I began my knowledge of fire and ambulance dispatch and call taking. In this position I learned how to use various programs, such as EnRoute CAD, VESTA 9-1-1, and ZETRON radio console. Would Fill in as supervisor when needed in this position.

ESD 100- WESTCOM

12/2021- Present

9-1-1 Dispatcher/Shift Lead

Was hired on as a 911 dispatcher, where I began my knowledge of fire and ambulance dispatch and call taking. In this position I learned how to use various programs, such as EnRoute CAD, VESTA 9-1-1, and ZETRON radio console. Same job description as the Cypress Creek EMS job. I completed all training material to be a shift lead, which completes trainings, and answers for supervisor, when they are out of the room. I am still employed by this organization.

Water District Management

Construction Foreman

03/2020-10/2021

Was hired as a construction technician where I began my knowledge of the fresh and waste water industry. This position operates strictly outdoors in all environments. In the position I have learned and consistently operated a backhoe and excavator used to perform repairs while avoiding other underground utilities in the area. I was recognized for my commitment and work ethic and promoted to my current position of construction foreman, where I oversee the three person crew performing repairs both scheduled and emergency. In this position my schedule must be flexible while sharing on call responsibilities for emergencies with other foreman.

Texas Roadhouse

Host/Server

12/2019-03/2020

I worked this position while working to earn my high school diploma after earning the rank of Eagle Scout with Boy Scouts of America. This position taught me communication and people skills while balancing the requirements of school and work. This position ended due to the industry shut down during the COVID-19 pandemic.

Hobbies and Interests

- Building Remote Control Vehicles
- Traveling

References

Angela Krouse (281) 682-8811

Michael W. Cooke



Andrea Hildebrandt (713) 416-0358