

TYRONE FRIEND

Chief Programs Officer/ Chief Systems and Integration Officer/Union Station Homeless Services

Inglewood, CA 90301

trone45@gmail.com

(302) 229-8413

Persistent and driven social service professional with a commitment to ensuring that all individuals seeking any supportive services are treated with respect and dignity and are provided with quality services. Diversity Equity and Inclusion champion. Seeking a position that is challenging yet rewarding and allows me to make change within the community. Experienced with working in fast-paced environments, creating new programs, as well as ensure programs are implemented in alignment with the contract. Always looking for opportunities to learn and grow.

WORK EXPERIENCE

Chief Programs Officer/ Chief Systems and Integration Officer

Union Station Homeless Services- Pasadena, CA /November 2021-November 2023

As a member of the executive team, I actively represent my agency at many meetings with stakeholders, our board, partners, and community liaisons. While in the role of Chief Programs Officer, I provided supervision to the Directors of Interim Housing, Family Services, Employment Services, Permanent Supportive Housing, and Outreach. Managing program budgets while also applying for new funding sources. Was an active part of the Executive, in which our main function was to strategically work together to expand the agency and our reach within the San Gabriel Valley. While in the role of Chief Systems and Integration Officer I oversaw my agencies Advocacy and Policy work, while also carrying out the Diversity Equity and Inclusion work for my agency. During this time, I also provided supervision to the Director of Training, Senior Director of Advocacy. Direction of Policy, Director of Employment, as well as the Manager of Retention.

Prevention and Aftercare Program Manager/ SPA 6 South Central LA

Children's Bureau of Southern California- Los Angeles, CA /March 2021 to November 2021

Responsible for overall program direction and attainment of program objectives while maintaining accurate statistics and reporting on Prevention and After Care Program for SPA 6. Managing a 5-million-dollar prevention and aftercare budget for Service area 6. Serve as the lead point of contact for Prevention and Aftercare and subcontracted agencies. Supervision of Program Supervisor, Administrative Assistant, and subcontractors. Development and implementation of Program Evaluation Plan to measure attainment of Prevention and Aftercare objectives and outcomes, while also ensuring the Development and implementation of quality assurance plan for Prevention and Aftercare. Consultation to Executive Director on proper maintenance of Prevention and Aftercare data collection and reporting systems. Provide Consultation to Executive Director and DCFS on validation of outcome measurements and other evaluation tools used by the program.

Youth Coordinated Entry System Director of Programs/ Service Area 8 South Bay/ Service Area 3 San Gabriel Valley

Hathaway-Sycamores Child and Family Services - Los Angeles County, CA September 2016 to March 2020

Coordinated youth homeless services in the San Gabriel Valley and the South Bay. Built partnership with partnering agencies, educational institutions, as well as the local police departments in the cities located in service areas 3 and 8. Organize and host bi-weekly Care Coordination meetings and engage partners in case conferencing. Organize and oversee the annual homeless youth count. Manage 11 programs that services homeless youth, these programs consist of two rapid rehousing programs, housing navigation, interim housing, motel vouchers, Problem solving, family reconnection, prevention, diversion, DCFS liaison, Campus peer navigator, and access center. Managing the budgets for these programs, ensuring that staff were reaching the contractual obligations and outcomes. Assisting with the grant writing process.

Community Wellness Specialist

Hathaway-Sycamores Child and Family Services - Los Angeles County, CA January 2016 to September 2016

Provide mental health services to transitional aged youth ages 18-24. Provide case management
Complete Department of Mental Health notes
Maintain billing of 24 hours of client contact a week.

Program Coordinator

CHIMES DELAWARE - Newark, DE March 2012 to December 2015

Providing supervision to others, creating scheduling for staff, shopping, handling as well as administering petty cash, interacting with the individuals supported as well as their families, facilitating monthly team meetings, facilitating ELP (Essential Lifestyle Planning) meetings. Document attendance and review state behavioral plans.

Residential Program Leader

Devereux Foundation - Berwyn, PA

July 2009 to March 2012

Creating/editing residential and vocational behavioral support plans. Ensuring that these plans are being implemented. Documenting monthly on the results of the behavioral support plans.
Residential Program Leader, Devereux Foundation

EDUCATION

Doctorate in Psychology

ALLIANT INTERNATIONAL UNIVERSITY - Alhambra, CA in Progress

M.S in PASTORAL CARE AND MENTAL HEALTH COUNSELING

NEUMANN UNIVERSITY - Aston, PA May 2015

B.A in POLITICAL SCIENCE

CLARK ATLANTA UNIVERSITY - Atlanta, GA May 2009

Training/ Skills

- **Trained to facilitate Effective Black Parenting**
- **Trained to facilitate Fatherhood Engagement/Project Fatherhood**

- **Trained to facilitate Nurturing Parenting Classes**
- **Trained in Motivational Interviewing**
- **Excellent Computer Skills**
- **Diversity Equity and Inclusion (Cornell University Certificate)**
- **Pro-Act Certified Trainer**
- **Certified Trainer in the Community Resiliency Model (CRM)**