



Allante Phillips

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PROFESSIONAL SUMMARY

Communicative Police Officer successful at developing positive relationships with colleagues and citizens. Approaches each situation with alertness, compassion and concern. Continually followed procedures to maintain safety, documentation and meet legal requirements. Demonstrated success in training team members, conducting evaluations and reviewing records. Excellent attention to detail and strong organizational skills. Safety-driven and disciplined with a remarkable work ethic.

ACCOMPLISHMENTS

Received an Army Commendation Award, a Coin from the Wisconsin Adjutant General and was one of the two soldiers from the Alabama Guard to meet the President of the United States while serving as the liaison for an operation during the Kenosha Riots,
Selected to represent my unit for the Soldier of the year competition where I competed at the state level, receiving numerous awards and coins.

SKILLS

- First Aid
- Foot Patrolling
- Dispatch Communication
- Verbal and Written Communication
- Community Relations
- Critical Thinking
- Accident Scene Documentation
- Suspect Pursuance and Arrest
- Report Writing
- Court Testimony
- Law Enforcement Information Databases\
- Range Safety Officer

WORK HISTORY

RANGE SAFETY OFFICER *12/2023 to CURRENT*

Bass Pro Shops | Auburn Hills, MI

- Directed safety protocols and daily range operations.
- Enforced range rules and removed users for repeat or critical violations.
- Stocked ammunition display in a orderly and well kept manner to assist in immediate findings for customers.

LAWN CARE TECHNICIAN *06/2023 to 10/2023*

TruGreen | Macomb, MI

- Developed lasting customer relationships and grew network over time.
- Maintained routine landscaping schedules to boost lawn health.
- Provided expert lawn care, applying fertilizer or weed control across the lawns and near walks, walls, and flower beds.

MERCHANDISER

04/2023 to 05/2023

Sam's Club | Utica, MI

- Updated pricing and signage to complete product displays and educate customers.
- Inspected merchandise for quality and arranged proper display location on floor.
- Answered customer questions regarding store merchandise, department information, and pricing.

POLICE OFFICER

03/2022 to 01/2023

Utica Police Department | Utica, MI

- Responded to reports of auto accidents and criminal activity, calling for additional support as necessary.
- Conducted witness interviews and gathered details regarding incidents.
- Patrolled assigned areas to check homes, businesses, and public roads for signs of disturbance.
- Talked regularly with citizens to establish rapport and become familiar presence in area.
- Investigated and reported crimes, accidents, offenses, and damage to property.

TIRE TECHNICIAN

10/2021 to 03/2022

Discount Tire | Macomb, MI

- Rotated, mounted and balanced tires on cars, trucks, and vans.
- Maximized efficiency by coordinating changing and rotating of tires.
- Dismounted, mounted, and repaired tires according to manufacturer specifications.
- Inflated tires to prescribed PSI per load requirements to optimize tire safety.

PARTS SALES MANAGER

08/2021 to 11/2021

AutoZone | Clinton Township, MI

- Trained team members in successful strategies to meet operational and sales targets.
- Provided primary customer support to internal and external customers.
- Maintained customer satisfaction with forward-thinking strategies focused on addressing customer needs and resolving concerns.
- Leveraged sales expertise to promote products and capitalized on upsell opportunities.

ENLISTED SOLDIER- MOTOR POOL SEARGENT

11/2014 to CURRENT

US Army National Guard

- Secured and protected military property, assets and personnel.

- Operated and maintained armored vehicles.
- Supervised more than \$7,000,000 in high-value equipment, maintaining zero loss record over 2 years of being assigned.
- Trained in small arms, anti-armor and indirect fire weapons.
- Identified issues, analyzed information and provided solutions to problems to higher enlisted and officers.
- Used Microsoft Word and other software tools to create documents and other communications.
- Exceeded goals through effective task prioritization and great work ethic.
- Dropped and hooked trailers and changed configuration of equipment.
- Completed preventive maintenance and mechanical repairs on vehicles.
- Unloaded and stacked materials by raising and lowering lifting devices.

POLICE OFFICER

03/2019 to 07/2021

Lanett Police Department

- Enforced traffic laws and ordinances through visual observation and radar speed detection.
- Talked regularly with citizens to establish rapport and become familiar presence in area.
- Investigated and reported crimes, accidents, offenses and damage to property.
- Responded immediately to reports of automobile accidents and criminal activity, calling for additional support as necessary.
- Worked on 3-4 man 12 hour shifts with approximately 20-30 calls each shift.

CORRECTIONS OFFICER

10/2016 to 03/2019

Lee County Sheriff's Office

- Reduced escape attempts, crimes and other hazardous activity through close observation and situational awareness and daily headcounts.
- Supervised over 370-420 inmates each shift, maintaining accurate accountability.
- Received and processed inmates into custody by searching arrestees and taking charge of personal property.
- Effectively interacted with staff, offenders, visitors and public to maintain security within facility.
- Inspected condition of locks, window bars, doors and gates to prevent prisoner escapes.
- Conducted pat downs and strip searches of inmates and visitors to prevent contraband from entering facility.

CUSTOMER SALES REPRESENTATIVE

07/2014 to 10/2016

AutoZone

- Assisted call-in customers with questions and orders.

- Educated customers on promotional options, sales policies and methods for obtaining desired results from company offerings.
- Resolved concerns with products or services to help with retention and drive sales.
- Maintained customer accounts and relationships.
- Helped large volume of customers every day with positive attitude and focus on customer satisfaction.
- Opened new merchandise and stocked sales floor racks and shelves.

EDUCATION

Bachelor of Science | Electrical Engineering
Auburn University, Auburn, AL

Bachelor of Science | Electrical Engineering
Tuskegee University, Tuskegee, AL

- Member of [Alpha Tau Mu Fraternity Inc.](#)
- Member of National Society of Black Engineers.
- Majored in Electrical Engineering with a concentration in power.

High School Diploma
The Classical Academy, Flint, MI

06/2012