

**Hello**

**I'm Sable Ryan**

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## **Skills**

- *Superior communication skills*
- *Positive attitude*
- *Team Player*
- *Organized*
- *Result Oriented*
- *Multitasker*
- *Follows Directions*
- *Quick Learner*
- *Focused on customer satisfaction*
- *Diligent*
- *Genuine customer service*
- *Quick rapport builder*

## **Experience**

**~ Roosters, Washington Court House-**  
Part Time Manager (June 2023- November 2023)

- Make sure that everyone is on shift, doing what they're supposed to.
- Checking ticket times and helping any areas that are falling short
- Keeping up with shift notes for the day/ communicate to comanagers on duty
- Clear discounts and voids for employees who have coupons, coworkers food to discount, or mess up entries etc.
- Fix any brought back orders for the customer by making sure the person on that station knows the correction
- Record any known-loss perishables for the audit
- Do table touches and walk around checks to ensure flow is consistent in front and back of house
- Talk to any unhappy customers/or employees, and find a resolution
- Regular temperature and sanitation bucket checks every 4 hours
- Take any call offs and find coverage and record the info

**~ McDonald's, Destination Outlets-**  
Crew Member ( August 2021 - May 2023)

- Took orders on the register ( using a headset to take them for drive thru) then taking cash / card.
- Prepare food (use grill & fryer) & drinks, bag food according to order & contents of it, hand out food timely & correctly.
- Cleaned & restocked consistently, and helped to get the store ready for close / opening the next day.

**~Journeys, Destination Outlets-  
Crew Member ( June 2021 - August 2021 )**

- Helped customers find the shoes/brands they liked or were looking for, found selected shoes for customers in & around their shoe size & in whatever styles or patterns appealed.
- Reminded customers about extras to go with their purchases like socks or shoe waterproof spray
- Kept the shoes & the store clean & organized

**~ Smoothie King, King Ave Columbus-  
Crew Member ( March 2021 - May 2021 )**

- Took orders at the register, helped customers narrow down the choices or give more customary options if necessary (Ex. Substitutions or supplements for the smoothies)
- Prepared smoothies correctly & quickly
- Cleaned the prep stations and the blenders regularly
- Prepped, restocked & refilled smoothie components constantly .

**Education (August 2011- May 2015)**  
Grandview Heights High School, Columbus OH, **Diploma**