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Paul Brown

OBJECTIVE

A dedicated and experienced professional seeking a full-time server position to utilize exceptional customer service skills, extensive hospitality background, and a passion for delivering memorable dining experiences.

PROFESSIONAL EXPERIENCE

Amazon — *Package Delivery Driver*

November 2023 - PRESENT

- Successfully managed timely and accurate delivery of packages to diverse locations.
- Demonstrated commitment to safety protocols and adherence to delivery schedules.
- Adapted quickly to changing delivery routes and maintained a high level of customer satisfaction.

H.Wood Group — *Server/Bartender*

August 2021 - October 2023

- Provided exceptional customer service in a fast-paced and dynamic hospitality environment.
- Effectively handle customer inquiries, resolve issues, and ensure a positive dining experience.
- Maintained a clean and organized work area, contributing to the overall efficiency of the establishment.

Buca Di Beppo — *Bartender*

December 2018 - March 2020

- Prepared and served a variety of beverages, including cocktails, beer, and wine, adhering to company recipes and standards.

- Engaged with customers to provide recommendations, take orders, and ensure a pleasant bar experience.
- Managed inventory, stocked bar supplies, and maintained cleanliness and organization of the bar area.
- Handled cash and credit card transactions, balanced cash registers, and reconciled sales at the end of shifts.
- Assisted in training new bartenders and provided support during busy periods.

EDUCATION

Some College — *High School Diploma*

August 2010 - June 2014, Madera High School

September 2015 - December 2016, Fullerton College

SKILLS

- Attention to Detail
- Time Management
- Safety Compliance
- Adaptability
- Customer Service
- Forklift Operation

CERTIFICATIONS

Food Handlers Certification, RBS Certification, Driver's License

REFERENCES

Available upon request