# Hope Sawyers

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Authorized to work in the US for any employer

# Work Experience

#### Housekeeping

Quality Inn and Suites - Farragut, TN June 2020 to January 2021

Front Desk, Cashier, Laundry, Cleaning Lobby, Prep for Breakfast Service, ect

### **Cashier**

Pilot Flying J - Knoxville, TN August 2018 to May 2019

Shift Lead, Head Cashier, Credit Card Solicitation, Customer Service, Breakfast Prep, Keeping the store organized & clean, doing daily reports at the end of my shift/shifts, Stocking the cooler, making sure the bathrooms are cleaned, doing backstock front & back of the store, answering the phone, worked 1st, 2nd & 3rd shift when needed mainly 3rds.

#### Server/Waiter

Shoney's - Athens, TN June 2014 to November 2018

Server/Waitress, Hostess, Dishwasher, Cashier, Bar Prep, Night Shift Closer

#### **Child Care**

In Home Childcare - Knoxville, TN February 2012 to October 2018

I am very good with kids, as I can be a kid myself at time's. I understand kids require a lot of patience and understanding while getting to know them gaining your trust and teaching them to become the very BEST versions of themselves as they get older & go through life. It's very Important that you come to their level and always make eye contact with them always explain and speak In a low toned calm voice with whatever they ask or If It's being direct, or something they're needing help with. I have kept kids In my care from newborn up unto 8 & 10yrs of age, sometimes 8 kids at once. I know how did I mange all 8 kids your wondering? To me? EASY. Their parent's NEVER complained or worried. And I have references as well If needed to verity.

Thank you.

#### **Resident Assistant**

5 Star Tellico Village - Lenoir City, TN March 2012 to November 2015

Worked In both Memory Care & Assisted Living, changed bed pans, got my clients dressed for mornings & put to bed @ night, assisting/standby with their showers, did laundry, assisted them with games and

activities and engaged with them, Interacted with them, escorted them to & from their rooms, helped served Breakfast, Lunch & Dinner helped clean up, answered calls when paging me on walkies or beepers, etc

# Education

## **Grade 12**

South Doyle High School - Knoxville, TN

# **High school or equivalent**

South Doyle High School - Knoxville, TN

## Skills

- Customer Service (10+ years)
- Fast Food
- Food Service
- Team Member
- Food Prep
- Laundry
- Nursing
- Caregiving
- Cooking
- Home Care
- Senior Care
- Dementia Care (10+ years)
- · Cleaning Experience
- Meal Preparation
- Alzheimer's Care (10+ years)
- Hospice Care
- Personal Assistant Experience
- Memory Care (10+ years)
- Patient Care