

Shalice G Deloach

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Summary: I have Experience with customer service & retail service professionals with 2 years of experience in providing excellent customer support. I am adept at managing customer's complaints and inquiries promptly. Skilled in interpersonal communication and maintaining customer relationships to ensure customer satisfaction.

Work Experience:

Texas RoadHouse - Host/Busser (2022-2023)

- Welcome Guests genuinely
- Going out of your way to assist every guest
- Effectively maintaining our wait and quote times
- Serving them Fresh-Baked Bread

Hurricane Carwash - Operator Tech (2023)

- Tell them instructions before guiding them in
- Make sure the customer is safe going inside
- Guide the cars through the inside

DTLR- Retail :Assoicate (2023)

- Helps maintain a neat and orderly sales environment.
- Communicate with customers about shoes, clothes, etc
- Restocking the shoe room & keeping the shoe wall neat

FedEx Ground - Package Handler (2023-2024) Currently working

- Sorting packaging and routing them correctly
- Scanning packages to make sure they are tracked correctly
- Loading packages into the FedEx vehicles

Education:

Richland Northeast High School, Columbia SC 29223 2020-Current

- An International Baccalaureate World School
- Current GPA: 3.5
- Graduation: May 28, 2024

IB Diploma Programme (2022-2024)Current

- Gaining Early Awareness and Readiness for Undergraduate

Gear Up - (2020-Current)

- College Career Readiness

Skills:

- 2 years of experience with customer service
- Leadership skills

- Time management
- Problem-solver
- Responsible