

Jessica Almonte

Holmdel, New Jersey, 07733 United States
7322845090 jalmonster614@gmail.com

PROFESSIONAL SUMMARY

Dependable student who provides positive customer service experience and is always willing to learn.

SKILLS

- Conflict Resolution
- Strong Work Ethic
- Stress Management
- Organizational Skills
- Memory Retention
- Team Collaboration

WORK HISTORY

SERVER | 05/2023 to 09/2023

Molly Pitcher Inn - Red Bank, New Jersey

- Served food and beverages promptly with focused attention to customer needs.
- Worked with POS system to place orders, manage bills, and handle complimentary items.
- Maintained clean and organized dining areas to uphold restaurant hygiene standards.
- Set positive tone for entire dining experience as first point of contact for incoming guests.
- Resolved customer complaints promptly and professionally to maintain positive reputation.
- Used slow periods to restock supplies, ice, trays, and delivery bags.
- Utilized communication practices with kitchen staff to deliver customer meals in timely manner.

CASHIER | 09/2020 to 08/2022

Dearborn Market And Farms - Holmdel, New Jersey

- Greeted customers entering store and responded promptly to customer needs.
- Operated cash register for cash, check, and credit card transactions with excellent accuracy levels.
- Worked flexible schedule and extra shifts to meet business needs.
- Restocked and organized merchandise in front lanes.
- Stocked, tagged and displayed merchandise as required.

EDUCATION

Pace University - New York, New York | Bachelor of Arts

Expected in 05/2026

(I transferred from Pace University to the University of Westminster. My graduation date for Pace is my expected one had I continued there.)

University of Westminster - London, United Kingdom | Bachelor of Arts

English Literature And History, Expected in 05/2026