

# Hanna Miller

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Junior Marketing Major at Ball State University  
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## Work Experience

**VILLA MACRI RISTORANTE**, Granger, IN August 2020 - Present  
**Hostess, Food Runner, Server**

- Fulfilled customer's needs in a friendly, welcoming way while taking and delivering orders quickly and accurately with customer service.
- Organized dining room by setting table cloths, laying out tableware, and ensuring all dining spaces were tidy and presentable.
- Coordinated with coworkers to give customers a great experience and ensure customers are content.

**STARBUCKS COFFEE**, Granger, IN/Muncie, IN August 2021 - May 2023  
**Barista Trainer**

- Interacted with customers before, during, and after purchases to satisfy customer needs. Preparing and serving a variety of coffee and tea beverages. Experience with cash handling.
- Trained new employees on making a variety of beverages, use of cash register, and oven handling. Collaborated with coworkers to please customers.

**DOMINO'S PIZZA**, Granger, IN June 2019 - July 2020  
**Customer Service Representative**

- Greeted guests, communicated with customers and solved problems, made different types of food, and used ovens.

## Additional Experience

**SPRINGHILL CAMP**, Ewart, MI January 2018 - December 2021  
**Overnight Camp Counselor**

- Arranged, led, and implemented camp programs for middle age school children.
- Supervised campers and ensured safety, growth, skill achievement, and overall well-being.

**A ROSIE PLACE FOR CHILDREN**, South Bend, IN September 2018 - September 2021  
**Volunteer**

- Planned and operated engaged fundraiser events for medically fragile children and siblings including crafts and interactive games while promoting a safe environment.

## Education

**Bachelor's Degree**, Marketing, Ball State University, Miller College of Business, Muncie, IN, Expected May 2025

**Associate's Degree**, General Studies, Ivy Tech Community College, Mishawaka, IN, August 2018 - June 2022

**High School Diploma**, Penn High School, Mishawaka, IN, August 2018 - June 2022