

Tamara Rattler

Customer Service

West Helena, AR 72390

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Energetic Customer Service Representative with +10 years of experience resolving complex customer inquiries. Passionate about building strong customer relationships, driving brand loyalty, and increasing customer engagement.

Authorized to work in the US for any employer

Work Experience

Public Health Ambassador

Walmart - West Helena, AR

September 2021 to April 2022

- Encourage behavior by being visible and positive role models
- Answer questions about public health guidelines and share resources when appropriate
- Offer masks to community members

Second Assistant Manager

It's Fashion - Cato - West Helena, AR

October 2018 to September 2019

My job was to support the manager in the daily operations of a retail store. I supervised employees, work with customers and help carry out the directives of the manager. Ensure that store personnel provides exceptional customer service.

Postmaster Relief

United States Postal Service - Wabash, AR

February 2013 to October 2017

Responsibilities of a postmaster typically include management of a centralized mail distribution facility, establishment of letter carrier routes, supervision of letter carriers and clerks, and enforcement of the organization's rules and procedures.

Cage Cashier

Horseshoe Casino - Robinsonville, MS

May 2013 to January 2014

Calculates totals for customers chips and pays out cash for chips collected. Ensures that cash drawer is balanced at all times and makes exchanges with the vault when necessary. Verifies identification of customers requesting cash advances. Completes transactions accurately throughout shift.

Concierge

Goldstrike Casino - Robinsonville, MS

February 2005 to May 2011

As a hotel concierge, I acted as a butler; booked dinner reservations, transportation and generally made the impossible, possible. I used hotel contacts and businesses to fulfill any request a guest had during the course of their stay.

Education

Associate's degree

University of Phoenix-Online Campus

March 2022 to Present

High school or equivalent

Central High School - Helena, AR

August 2000 to May 2004

Skills

- Inventory Management
- Organizational Skills
- Retail Sales (4 years)
- Assistant Manager Experience
- Store Management Experience
- Retail Management
- Loss Prevention
- Supervising Experience
- Cash Handling
- Marketing
- Merchandising
- Upselling
- Recruiting
- Management (3 years)
- Customer Service (10+ years)
- Human Resources

Assessments

Medical terminology — Familiar

June 2022

Understanding and using medical terminology

Full results: [Familiar](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.