

Eric Neely

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SUMMARY

Motivated CDL holder with two years of transportation experience, seeking a challenging position where exceptional route management, customer service, and leadership skills can be utilized to drive operational efficiency and exceed organizational goals.

PROFESSIONAL EXPERIENCE

Noil Corp Inc.

Chicago, IL

Licensed Commercial Driver

04/2021 - 04/2024

- Safely operated and maintained diverse commercial vehicles, including tractor-trailers, flatbeds, and refrigerated trucks, ensuring strict adherence to traffic laws and regulations.
- Achieved prompt and precise pickups and deliveries of merchandise, consistently upholding a superior standard of professionalism and customer satisfaction.
- Conducted thorough pre-trip and post-trip inspections, promptly identifying and reporting mechanical issues or safety concerns.
- Maintained compliance with corporate policies by meticulously recording driving distance, gasoline usage, and deliveries made.
- Optimized routes and schedules in collaboration with team members and dispatchers, resulting in increased effectiveness and reduced costs.

UPS

Chicago, IL

Retail Sales Manager

02/2020 - 03/2021

- Assisted the general manager in overseeing day-to-day operations, including sales, customer service, and employee management.
- Implemented strategies that led to an increase in sales and profitability.
- Mentored and trained employees to ensure a high level of customer service and satisfaction.
- Managed inventory levels and ensured proper merchandising of products.
- Conducted regular staff meetings, providing ongoing feedback and coaching to team members.

Northern Products Company

Chicago, IL

Forklift Operator

10/2019 - 01/2020

- Operated a forklift safely and efficiently, following all safety guidelines and procedures.
- Loaded and unloaded trucks using a forklift, ensuring materials were stored correctly within the warehouse or distribution center.
- Moved pallets of materials to and from storage areas using a forklift.
- Calculated loads and understood the amounts on a bill of lading.