JACOB BENAVIDEZ

PROFESSIONAL SUMMARY

Fast-thinking Emergency Medical Technician with 2 years of experience on a Ambulance, and 6 years of experience in a hospital setting. Known for efficiency and accuracy in stressful situations with excellent decision-making skills and attention to detail. Dedicated to comprehensive and compassionate patient care.

SKILLS

- Emergency Patient Triage
- Critical Decision-Making Skills
- Cardiopulmonary Resuscitation (
- Emergency Treatment Procedures
- Emergency Vehicle Operation
- Emergency Medical Care
- Patient Management

- Patient Immobilization
- Vehicle Maintenance
- Meditech
- Patient Care and Confidentiality
- Patient Assessments
- Patient and Family Advocacy
- EMR Systems

WORK HISTORY

Emergency Medical Technician, 05/2023 - Current

Wet And Wild Water World

- Maintained accurate patient records and documentation of treatments to enable tracking history and safeguard information.
- Maintained levelheadedness and efficiency in high-pressure situations, effectively prioritizing tasks to save lives and provide medical care.
- Evaluated patient vital signs and status to determine care needs using pulse oximeters and electronic vital sign machines.
- Communicated with patients about pain, comfort, and needs during transportation and preliminary medical care.
- Evaluated patient histories to assess and prioritize levels of care.
- Triaged patients in emergency situations based on life-threatening needs and delegated tasks to better provide treatment to maximum patients at once.
- Administered CPR, oxygen and other life-saving medical treatments.

• Assisted with lifting and moving patients.

Emergency Medical Technician, 07/2021 - 05/2023

American Medical Response, AMR

- Maintained levelheadedness and efficiency in high-pressure situations, effectively prioritizing tasks to save lives and provide medical care.
- Maintained accurate patient records and documentation of treatments to enable tracking history and safeguard information.
- Conducted equipment and vehicle checks to maintain continuous and safe operation.
- Evaluated patient vital signs and status to determine care needs using pulse oximeters and electronic vital sign machines.
- Developed and maintained rapport with coworkers and local hospital staff to facilitate efficient patient care.
- Administered CPR, oxygen and other life-saving medical treatments.
- Followed all safety protocols and took necessary precautions while providing care.
- Responded to 911 calls for medical emergencies.
- Handled patient transfers from one medical facility to another.
- Evaluated patient histories to assess and prioritize levels of care.

Perioperative Care Technician, 04/2017 - 02/2022

Memorial Medical Center

- Obtained patient vital signs and reported results to staff nurse or physician, noting changes from prior measurements.
- Cared for patients by providing Ice Chips, personal care and ambulation after Surgery
- Collected, evaluated and set up both sterile and non-sterile surgical supplies, instruments and equipment.
- Provided care for patients based on physical, psychological, educational and safety criteria.
- Maximized patient satisfaction by helping individuals carry out personal tasks such as dressing and walking.
- Answered patient assistance calls, assessed needs and offered qualified support.
- Interacted effectively with patients, families, staff and other hospital department staff to deliver high level of customer service and teamwork.
- Organized and replenished unit supplies to maintain team readiness for expected demands.
- Evaluated patients to identify and address wounds, behavioral concerns and medically relevant symptoms.
- Offered immediate assistance in emergency and routine paging situations to evaluate needs and deliver care.
- Assisted with respiratory, cardiopulmonary and physical therapies.
- Supported patient admissions, discharges and transfers to promote team efficiency.

- Maintained best-in-class standards for individualized care in 18-bed unit by continuously checking in with patients and families and quickly providing care.
- Administered testing with electrocardiogram for patients experiencing events and as screening tool.
- Monitored Patients Blood Glucose Levels and reported to Nursing Staff
- Performed Airway Management alongside nursing staff.
- Evaluated patient histories and medical records for accuracy and completeness.
- Maintained accurate patient charts and medical records.
- Performed diagnostic tests and reported results to healthcare providers.

Patient Transporter, 04/2016 - 04/2017

Memorial Medical Center

- Assisted with lifting and handling patients using appropriate patient safety equipment such as lift swings, stand-up lifts and overhead lifts.
- Located and picked up hospital's requisitioned supplies from designated areas to transport supplies to assigned treatment areas.
- Provided physical support to patients through diverse types of mobility assistance.
- Wiped down equipment with proper cleaning products after each patient transport to reduce instances of infection.
- Comforted patients and families by offering support and encouragement.
- Analyzed patients' medical conditions to identify proper mode of transport.
- Assisted patients in moving out of beds, wheelchairs, stretchers or medical transport vans.
- Warmly greeted patients and visitors and made each feel welcome.
- Maintained confidentiality of patient data and condition at all times to safeguard health information.
- Furthered skills by actively taking part in employee trainings and taking classes in subjects to improve skills.
- Transported patients to testing and treatment units, operating rooms and other areas using moveable beds, wheelchairs and stretchers.
- Identified malfunctioning ambulatory equipment to report to appropriate department for repair or replacement.

Car Salesman, 08/2011 - 11/2014

Borman Auto Plex

- Offered each customer top-notch, personal service and polite support to boost sales and customer satisfaction.
- Pursued existing and potential customers by phone, email and text message to generate leads and close sales.
- Negotiated vehicle prices and secure financing for customers.

- Established and devised strategy to meet personal goals consistent with dealership standards of productivity.
- Contacted associated dealerships to locate desired vehicles meeting customer specifications.
- Coordinated restocking of sales floor with current merchandise and accurate signage for current promotions.
- Approached each problem with fresh mind and analytical strategies to quickly resolve concerns.
- Outlined sales, warranty and service procedures.
- Demonstrated automobiles by explaining characteristics, capabilities and features, taking test drives and explaining warranties and services.
- Generated consistent referrals and repeat business by providing exceptionally knowledgeable and friendly service.
- Greeted customers on lot and in showroom to answer questions about brand and available inventory.
- Resolved customer concerns regarding loan financing and warranties.
- Increased overall quality of used inventory through effective trade-in and auctioning policies.
- Maintained in-depth knowledge of vehicles, market conditions and customer buying preferences.
- Prepared purchased vehicles and completed final delivery checks.
- Answered telephone and email inquiries from potential customers.
- Completed sales contracts, purchase documentation, registration paperwork and dealership records.
- Increased business 10% in single quarter

EDUCATION

EMT Certificate of Completion : Emergency Medical Services, 05/2019

New Mexico State University - Dona Ana Community College - Las Cruces, NM

- Received EMT Course Of Completion
- NREMT Certified
- NM Registered EMT

GED: 07/2012

Las Cruces High School - Las Cruces, NM

CERTIFICATIONS

• Licensed EMT - Emergency Medical Technician NREMT # E3597651 NM LICENSE# 21000275