

# keyaira garnes

Columbus, OH 43227

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I am a very hardworking individual, open minded . Goal driven and I'm willing to what it takes to get to a better position in life !

## Work Experience

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### **Customer Service Agent - Call Center**

Epiq Global Systems - Columbus, OH

September 2023 to December 2023

I was taking inbound calls with customers and creating solicitation payments for Wells Fargo

### **Cashier/Customer Service**

Capital University Law School - Columbus, OH

August 2022 to November 2023

I scan lunch cards , serve food and wipe tables

### **Warehouse Associate**

Amazon Warehouse - Columbus, OH

January 2023 to October 2023

Scan , pick and stage packages

### **Dominos Delivery Driver**

Domino's - Columbus, OH

April 2022 to August 2022

Delivered hot food to customers , cleaned , stocked pop , caught pizzas from the oven

### **Valet Attendant**

townepark osu - Columbus, OH

February 2022 to May 2022

Deliver cars to customers at the hospital and I'm responsible for taking customers cars to the valet safety and swiftly

### **Delivery Driver**

Amazon DSP - Columbus, OH

February 2022 to March 2022

Delivered packages in an oversized van in a timely manner

### **JCPenney Care Advocate Supervisor**

JCPenney Distribution Center - Columbus, OH

August 2021 to September 2021

I took customer calls for the online website at jcpenney I was a escalation supervisor

### **Customer Service Representative**

OhioHealth - Columbus, OH

April 2021 to July 2021

I work for Ohio health , scheduling covid-19 vaccines at different locations for many individuals.

### **Sales Representative**

Spectrum

May 2020 to October 2020

I provided customer service to customers who needed help with their internet/Cable/and phone services.

### **Cashier**

Walmart

January 2020 to May 2020

I Provided customer service to all customers that came into the store by helping them with their questions, scanning and bagging groceries etc.

### **Security Officer**

Securitas

October 2019 to January 2020

I worked in a warehouse watching the cameras and the facility when the employees from the warehouse came in and out. I had to check them in, Also walked around the facility.

### **Sales Representative**

Teleperformance - Columbus, OH

September 2019 to January 2020

I work for a call center through San Diego gas and electric company

### **Cashier**

United Dairy Farmers - Reynoldsburg, OH

May 2018 to September 2019

My primary duties were to service ice cream, customers came to get gas and tobacco products as well.

### **Cashier**

Burger King - Columbus, OH

July 2016 to August 2017

I provided great customer service to the customers in the drive and inside the restaurant. Handled cash and took orders.

## Education

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### **High school diploma**

Whitehall Yearling High School

August 2014 to May 2018

## Skills

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- Security
- Customer service
- Sales
- Customer service Telephone experience
- Inside Sales
- Driving
- Valet Parking
- Delivery Driver Experience

## Certifications and Licenses

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### **Driver's License**