

Cole Casper

Colecasp18@gmail.com

781-635-9677 · Keene, NH

Responsive team leader and problem solver with a proven record of success completing video & business projects on time, within budget, and to specifications. Resourceful team builder who possesses outstanding interpersonal and mentoring skills. Consistently improves customer service delivery.

Areas of Expertise:

Video Recording & Editing, Sound Mixing & Recording, Lighting Setup, Social Media Strategy, Engagement & Management, Storyboarding, Project Design, Scheduling & Management, & Customer Service

Education & Training

**Keene State College, Keene NH — 2023 Bachelors Degree in Film Production.
Minor in Biology.**

Software & Hardware Training: Video editing and sound mixing software: Davinci Resolve, Adobe Premiere, and Photoshop. Cinematography: Camera models including DSLR, Rebel Mark 4-7, 16mm Bolex, and Blackmagic. On-set sound recording: Shotgun or Wireless Lavalier microphones. Lighting setup: LEDs, Gels, and other diffusion materials.

Professional Experience

Pizza Pi · Deliver Driver/Kitchen Line Keene, NH 8/2020 – Present.

Member of a culinary team that receives customer food orders, cooks to order and delivers orders throughout Keene. A front-line delivery driver whose customer interactions impact subsequent customer orders and positive business reviews. Completed food preparation and allergy safety training.

Target · Customer Service Associate Hanover, MA 6/2020 – 8/2021

Trained in customer service, merchandising, and retail sales. Followed policies & procedures on customer care and service recovery. Provided customer assistance on product availability, where to find, and pricing. Cross-trained over multiple departments. Trained & mentored new employees.

Casper Funeral & Cremation Services · Funeral Assistant Boston, MA 10/2017–5/2019

I worked for the largest cremation/funeral provider in New England. As a funeral assistant, my role supported the funeral directors in wake & funeral preparation and aided families with any needs. I delivered cremated remains to families and followed detailed checklists.