

TIM O'HARA

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OBJECTIVE: Seeking a position within an outstanding organization with growth potential

PROFESSIONAL SUMMARY

A dedicated, experienced and well-rounded law enforcement/security professional who balances the necessity of protecting people and property with the driving desire to maintain good working relationships with customers and public. Striving to a high standard of enforcement, safety, security and community relations. Equally and fully capable of working alone or as a member of a team, all the while being comfortable exercising initiative and solving problems.

- Leadership
- Team building skills
- Communication skills
- Investigations
- Conflict Resolution
- Intelligence gathering & analysis
- Physical security skills
- Training skills
- Operations & Logistics

EXPERIENCE

Lowe's Home Centers, LLC

2021 – 2023

Department Supervisor, Waynesboro, Virginia

2022 – 2023

- Oversaw daily operations, sales and inventory of 2 departments which covers the electrical and plumbing sections of the store.
- Administered and directed the implementation of daily down stocking procedures, inventory replenishment and merchandise setup changes through the departments and store.
- Maintained and guided 2 teams of 8 associates through conflicts, personal issues, training, successes and recognition.
- Assisted the Store Manager and Assistant Store Managers in opening and closing procedures and daily interactions and operations of the store.
- Prepared detailed training plans for associates and trained and certified personnel on power equipment used within the store.

Customer Service Sales Associate, Waynesboro, Virginia

2021 – 2022

- Oversaw and assisted in daily sales, customer service and inventory replenishment that covers the electrical section of the store.
- Assisted and preformed the daily operations of down stocking procedures, inventory replenishment and merchandise setup changes through the department and store.
- Maintained and sought out training to better my knowledge and expertise in retail sales and distribution of products to include power equipment.
- Assisted customers with the best customer service in finding, purchasing, loading and applying for credit with the company credit programs.

Virginia Department of Transportation/AECOM

2019 – 2021

Safety Service Technician, Staunton, Virginia

2019 – 2021

- Oversaw daily safety of traffic operations of assigned route, which was located anywhere on the interstates of 81 (West Virginia border to Natural Bridge, VA) and 64 (West Virginia border to Zion Crossroads, VA).
- Assisted the implementation of traffic control for downed motorists, accidents and state operations for protection and safety of the public, law enforcement officers, fire fighting personnel and rescue squad personnel. Also, provided first responders with first hand knowledge of incidents and medical assistance.
- Maintained a safety service truck with all the assigned equipment through Preventative Maintenance Checks and Services (PMCS).
- Administered assistance to downed motorists which included tire changes, battery charges, fluid replenishment, gas refill, directions and towing assets.

U.S. Army, Military Police & Recruiter

1991 – 1996 & 2003 – 2017

Operations Supervisor, Kaiserslautern, Germany

2015 – 2017

- Oversaw daily operations of a law enforcement, fire & rescue center which covers 17,000 square miles and is covered by 14 – 2 man patrols conducting force protection and law enforcement duties.
- Administered and directed the implementation of force protection and anti-terrorism measures for 31 different areas of responsibilities within the area of operations.
- Maintained fleet of 25 emergency vehicles used daily over a 24 hour period.
- Assisted the Community Manager/Commander, Directors of multiple agencies, Police Chief, Foreign Agency Heads of State and Foreign Police with everyday interaction and diplomacy.
- Prepared detailed training plans for soldiers and civilians assigned to the Directorate of Emergency Services

Criminal Investigations Chief, Kaiserslautern, Germany

2014 – 2015

- Investigated, reported and solved crimes that occurred in the Rhienland-Pfalz Military Community
- Supervised investigators assigned to the investigations section of the Rhienland-Pfalz Military Community and ensured that investigations were completed properly and with accuracy
- Provided Protective Services for Heads of State, Generals and any High Value Personnel to include Foreign dignitaries and their families
- Gathered and analyzed criminal intelligence to assist in a well rounded and successful crime prevention program in the State of Rhienland-Pfalz

- Recruited qualified men and women to serve in the US Army
- Volunteered within the communities high schools and within the communities to make a better place to live
- Prepared detailed training plans for future US Army men and women assigned to the recruiting center
- Trained, mentored and guided future US Army men and women for the rigors of basic combat training and everyday life in the military

SPECIALTY TRAINING

Military Police Training
Criminal Investigations Training
Operations and Administrative Training
Recruiter Training
Recruiting Center Commander's Training, Phase 1
Anti-Terrorism Officer Training
Security Training
Intelligence Operative Training
Journeyman Electrician Training

EDUCATION

- *Post University, 2012-2014, Criminal Justice/Homeland Security, 53 Credit Hours*
- *University of Maryland, University Campus, 2009-2011, Criminal Justice/Homeland Security, 15 Credit Hours*
- *International Brotherhood of Electrical Workers Trade School, Local Union #180, Napa, CA, 1998-2003, Electrical Construction, Journeyman Certification*
- *Central Texas College, 1993-1996, Criminal Justice/Homeland Security, 36 Credit Hours*
- *Western Branch High School, Chesapeake, VA, 1988-1991, HS Diploma*

REFERENCES

Available upon request