

# Winfred Chandler

Nicholson, GA 30565

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+1 706 461 1259

Willing to relocate: Anywhere

Authorized to work in the US for any employer

## Work Experience

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### **FC Associate I (Trainer)**

Amazon Warehouse - Pendergrass, GA

January 2022 to Present

A typical day consists of grading customer returns to either resale or destroy. Several different applications are used to find missing customer information, product info, etc.

I've also been trained in problem solving, adding items to containers, finding customer information, etc.

### **Customer Support Specialist**

VXI Global Solutions

September 2020 to March 2022

Engaging customers through chat and over the phone for a large corporation. My duties included helping customers troubleshoot devices, account discrepancies, and software errors.

### **CSR and Maintenance**

Circle K - Jefferson, GA

January 2020 to December 2020

Cashiering and store maintenance

### **Signal Support Systems Specialist**

US Army

November 2008 to November 2016

Maintain radio and data distribution systems

Perform signal support functions and technical assistance for computer systems

Provide technical assistance and training for local area networks

Maintenance for equipment, terminal devices, assigned vehicles and power generators.

Maintain and operate squad and unit level technology.

### **Cook/Dishwasher and Closer**

Krystal | The Krystal Company

June 2016 to June 2016

Preparing food, washing dishes, and cleaning store.

### **Cashier/Cook**

Subway - Commerce, GA

July 2015 to October 2015

My duties included store closing, preparation and serving food of food products, cash counting/depositing, and cleaning store.

### **Modular Unit Installation Specialist**

N/A - Nicholson, GA

May 2012 to June 2012

Install and repair units, fixtures, appliances, and other items.

## Education

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### **Postsecondary Education in Computer Support**

Correlation One - New York, NY

January 2023 to Present

### **High school diploma**

Commerce, GA

August 2006 to May 2010

## Skills

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- Mechanical Knowledge
- Military Experience
- Custodial experience
- Plumbing
- Desktop Support
- Help Desk
- Live chat
- Technical support
- Mobile devices
- Troubleshooting
- Operating systems
- Windows
- Technology (7 years)
- VPN
- Software Troubleshooting
- IT Support
- Military
- Computer networking
- Network support
- LAN
- Microsoft Windows Server
- Linux

- Appliance repair
- Mac OS
- WAN
- GPO (1 year)

## Military Service

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### **Branch: Army**

Service Country: United States

Rank: Specialist

November 2008 to November 2016

## Certifications and Licenses

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### **Valid Drivers License**

### **Secret Clearance**

## Assessments

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### **Work Motivation — Proficient**

April 2020

Level of motivation and discipline applied toward work

Full results: [Proficient](#)

### **Work Style: Reliability — Highly Proficient**

April 2020

Tendency to be dependable and come to work

Full results: [Highly Proficient](#)

### **Food Safety — Highly Proficient**

June 2020

Proper food handling, storage, and equipment use for preventing the spread of foodborne illness.

Full results: [Highly Proficient](#)

### **Mechanical Knowledge — Proficient**

July 2020

Understanding and applying mechanical concepts and processes.

Full results: [Proficient](#)

### **Typing — Proficient**

September 2020

Transcribing text using a standard keyboard

Full results: [Proficient](#)

**Work Style: Perseverance — Proficient**

July 2020

Staying focused on a long-term goal despite difficulties, valuing productive use of one's time, and striving for excellence

Full results: [Proficient](#)

**Retail Customer Service — Familiar**

August 2020

Comprehending and responding to retail customer needs

Full results: [Familiar](#)

**First aid — Highly Proficient**

December 2020

Treating common medical emergencies

Full results: [Highly Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.