

## **Stanford Miaro**

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### **Objective**

Looking for a position where I will gain positive experiences in a professional environment with the goal of further developing my skills and knowledge, and goals

### **Skills**

- Leadership experience - Youngest winner of the "Youth Leadership Award" presented by Crime Prevention Ottawa
- Bilingual, English and French (French is my first language of tongue)
- Former captain of high school basketball team
- Communication skills - working one-on-one youth in mentorship programs
- Spoke on multiple news broadcasting stations such as CBC Radio
- Spoke to multiple audiences with crowds of over 500 people on topics like consent
- Time management abilities from planning multiple events with set deadlines
- Young, Athletic, and Active
- Tall, useful for reaching tall items, or hanging and removing displays
- CPR trained
- Trained in suicide awareness
- Skilled with computers and multiple platforms
- Strong driven independent and team worker

### **Education**

University:

Bachelor of Arts (Law)

September 2015 - Present

- Carleton University, Ottawa, On

High School:

Longfields Davidson-Heights Secondary School

September 2011 - June 2015

- Graduate - Ontario Secondary School Diploma
- Member and captain of the high school basketball team
- Winner of the Citizenship award, and the Principal's award at graduation
- Member of ultimate frisbee team - Ofsaa champions
- Member of school dance committee, athletic council, youth mentorship programs
- Original member of the Manup program in multiple schools throughout Ottawa

### **Work Experience**

**Services - Carts, Ikea Ottawa**

Summer 2014 - Winter 2015

Gained responsibility, communication, and leadership, and customer services skills

- Worked in a team to ensure customers are provided with carts so they can transport and purchase ikea merchandise
- No supervision, work was managed on our own time to complete the duties as well as keep the store clear of carts
- Gained customer service experience by interacting with customers on a regular basis
- Would assist customers with loading and unloading ikea merchandise

**Sales - Sales Associate in the Bedroom department, Ikea Ottawa**

Winter 2015- Summer 2017

Gained responsibility of looking after an entire department split with beds, mattress, dressers, wardrobes, and more

- Worked in a team to sell as much as possible so we could reach our sale goals
  - We surpassed our goals the past two years I've worked in this position
  - During sales events we would finish as the top three stores in the country of Canada
- Booked Deliveries and Assemblies
- Designed wardrobes for customers
- Last two years we have achieved our sales goals, surpassing them by 120% and 130%
- Constant interactions with customers, giving me excellent customer service experience
- Learned to take large initiative in the department which is highly needed, as we would have tasks we can give ourselves rather always waiting upon instructions from the managers
- Great Experience which requires plenty of initiative

**Enterprise Rent a Car Company - Sales Associate , Ottawa/Gatineau Region** January 2019-April 2020

- Responsible for opening and closing branch
- Responsible for assigning cars to reservations and customers walking in
- Responsible for selling safety packages, and commission bundles
- Responsible for using the resources available to ensure customers get an operating vehicle and return an operating vehicle
- On spot customer service
- Branch safety
- Planning with others using phone, email, etc

**Enterprise Rent a Car Company - Lot Attendant, Ottawa/Gatineau Region**

April 2018-Present

- Responsible for the assessment of used rental vehicles that are to be sold
- Responsible for preparing brand new vehicles to a standard that is safe and acceptable for customers to rent
- Drive in the Ottawa/Gatineau region
- Geography of the Ottawa/Gatineau region is very well known, as this is a requirement to successfully accomplish tasks

**Extracurriculars****Fundraising VP - Raising Ravens**

2014

- Non-profit organization raising upwards of \$1500 for the Ottawa Humane Society

**Relay for Life - Organizer**

2015

- Raised over \$30,000 in a collective effort with my high school, all proceeds went towards cancer research

**ManUp**

2015

- Group created by young men for other young men, leading as examples to prevent violence against women in our communities
- My contributions and experiences at the time of ManUp lead to recognition from CBC radio where I had an interview on the topic of violence against women
- My leadership, presentations, and experiences throughout the first year of ManUp was recognized by Crime Prevention Ottawa, I am the youngest recipient of the Youth Leadership Award