

Contact

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Top Skills

Entrepreneurship

Business Management

Event Management

Nicole Chung

Entertainment Management Major - Aspiring Music Industry Professional

Sanford, Florida, United States

Summary

Student at the University of Central Florida pursuing a BS in Entertainment Management with a focus on the music industry (Anticipated Spring 2025). Experienced manager and project organizer driven by a love of people and a passion for creativity.

Experience

Insomniac Events

Box Office Attendant

June 2024 - June 2024 (1 month)

Orlando, Florida, United States

Worked at Forbidden Kingdom at the box office. Responsibilities included verifying customers, making sure that each customer gets the item they need, replacing wristbands, selling tickets, and solving other customer issues.

The Memoir Agency

Supervisor/Event Staff

October 2023 - February 2024 (5 months)

Orlando, Florida, United States

- Oversaw a team of event staff of 10 people, delegating and organizing tasks and ensuring a safe and enjoyable event for all participants.
- Coordinated the setup, breakdown, and daily operation of events hosting 300+ guests daily.
- When needed, supplemented event staff in ticketing, crowd management, and other event staff roles, while providing management support.

ABC Fine Wine & Spirits

Shift Lead

September 2021 - October 2023 (2 years 2 months)

Orlando, Florida, United States

Manages inventory and staff roles for large liquor store located in high traffic tourist focused market. Helps to ensure training and operations are in compliance with relevant distribution laws.

Florida Groves Festival

Lead Vendor Relations (V/R) Coordinator

February 2023 - April 2023 (3 months)

Orlando, Florida, United States

- Coordinated services and served as point of contact for over 250 vendors for a music and arts festival in

Central Florida attended by over 5,000 people.

- Served as the supervisor for vendor relations team of 15 paid and volunteer staff.

Concentrix

Technical Support Specialist

October 2019 - August 2021 (1 year 11 months)

Lake Mary, Florida, United States

Analyzed and resolved IT issues in customer facing role for Fortune 500 company while providing training and mentoring for new hires.

Ross Stores, Inc.

Associate

January 2017 - October 2019 (2 years 10 months)

Kissimmee, Florida, United States

Responsible for POS transactions and making sure that product is properly organized on the rack.

Poinciana High School

Percussion Instructor

June 2017 - December 2017 (7 months)

Poinciana, Florida, United States

Led rehearsals and exercises for percussion during the marching season.

Poinciana High School

Percussion Instructor

June 2016 - December 2016 (7 months)

Poinciana, Florida, United States

Led rehearsals and exercises for percussion during the marching season.

Education

University of Central Florida – Rosen College of Hospitality
Management

Bachelor's degree, Arts, Entertainment, and Media Management · (August 2021)

Valencia College

Associate's degree, Music Performance · (August 2016 - May 2020)