

Samuel Steffen

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SUMMARY

Passionate Intern with recently obtained history degree. Energetic individual with outstanding interpersonal, analytical and critical thinking skills. Poised to build valuable experience and ready to contribute to team success with administrative and project management support.

Civil War Buff with deep knowledge about the history of the conflict.

I have the digital resources required for the job including laptop and iPhone.

SKILLS

- Disciplined
- Dependable
- Detail - Oriented
- Investigative
- Conscientious
- Respectful
- Cooperative
- Resourceful
- Ethical

EXPERIENCE

Tour Guide, Delafield Civil War Museum, January 2023-Current

Delafield , WI

- Lead guided tours and informational talks for large groups to showcase attractions and highlights.
- Maintain a positive attitude and enthusiasm when interacting with guests.
- Assist in the preparation of tour materials including informational handouts, maps, brochures and other documents.
- Use my knowledge of the Civil War to answer questions from guests.
- Greet visitors upon arrival, answer questions regarding tours, travel plans or local area attractions.

Tour Guide, Little Bohemia Lodge, July 2023-October 2023

Manitowish Waters, WI

- Seasonal summer job in the museum of the restaurant.
- Researched the restaurant and the event that occurred.
- Maintained a positive attitude and enthusiasm when interacting with guests.
- Would answer questions from guests and would use appropriate vocabulary depending on the demographic of the guest.

Customer Service Associate, Walgreens, April 2016-April 2020

Delafield, WI

Dishwasher, Little Bohemia Lodge, June 2006-September 2017
Manitowish Waters, WI

Library Student Aide, Wales Elementary, April 2008-May 2009
Wales, WI

EDUCATION AND TRAINING

Bachelor of Arts
History, Carroll University, Waukesha WI May 2023

Associate of Arts
Ethnic Studies, University of Wisconsin Waukesha, Waukesha, WI May 2013

High School Diploma
Kettle Moraine High School, Wales WI June 2008