

JAI TAYLOR

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Professional Summary

Dedicated and experienced professional with a diverse background in asset protection, supervision, and customer service. Strong leadership and communication skills, seeking opportunities to contribute to a dynamic team. Organized and dependable candidate successful at managing multiple priorities with a positive attitude. Willingness to take on added responsibilities to meet team goals.

Skills

- Leadership
- Responsibility
- Communication
- Customer Service
- CCTV Monitoring
- Safety Violations
- Report Writing Abilities
- Evidence Collection Documentation
- Inventory Management
- Safe Work Practices
- Store Merchandising
- Asset Protection Strategies
- Personnel Protection
- Theft Investigation
- Vendor Relationships
- Time Management
- Incident Reporting

Work History

Asset Protection Specialist, 10/2021 to Current

Target

- Conduct regular security checks and monitor CCTV systems to ensure the safety and security of the store
- Collaborate with store management to develop and implement security protocols and training programs
- Maintain a safe and pleasant shopping environment for customers, actively engaging with and addressing their concerns
- Accomplishments: Contributed to making the store one of the best in the country, building strong guest relationships to encourage repeat visits.

Supervisor, 05/2020 to 07/2021

The Home Depot

- Managed and motivated a team of employees to achieve sales and customer service goals
- Oversaw inventory management and store operations to ensure a smooth shopping experience
- Implemented employee training programs to enhance product knowledge and customer service skills.

Mover and Packer, 12/2017 to Current

ETHAN ALLEN FURNITURE

- Handle packing, loading, and unloading of furniture and household items, ensuring safe and efficient transportation
- Collaborate with team members to coordinate moving logistics and solve challenges
- Ensure the proper handling and care of customers' belongings during the moving process.

Warehouse Associate, 03/2016 to 11/2017

Balls Foods

- Responsible for order picking, packing, and maintaining inventory accuracy
- Operated forklifts and other equipment to efficiently move and organize products
- Collaborated with team members to ensure smooth warehouse operations.

Mechanic Technician, 01/2016 to 03/2016

CALVERTS EXPRESS AUTO REPAIR

- Conducted vehicle diagnostics and performed mechanical repairs
- Ensured high-quality service and customer satisfaction through efficient and reliable work.

Mechanic Technician, 06/2015 to 01/2016

MEINEKE CAR CARE CENTER

- Conducted a wide range of automotive repairs, from basic maintenance to complex diagnostics
- Worked collaboratively with customers to explain repairs and provide cost estimates.

Mobile Sales Consultant, 10/2014 to 04/2015

Marketsource/Target

- Provided expert product knowledge and sales support to customers in a mobile phone retail setting
- Built strong customer relationships and offered tailored solutions to meet their needs.

General Clerk I, 08/2013 to 06/2014

Homeland Security

- Managed file processing and organization within a team-oriented environment
- Developed strong teamwork and communication skills, honed computer skills, and enhanced focus on individual and team tasks.

Customer Service, 02/2012 to 08/2013

Price Chopper

- Assisted customers, supported front-line staff, and maintained a clean and organized store environment
- Provided outstanding customer service, demonstrated strong sales and communication skills, and worked effectively in a team.

Education

High School Diploma

Raytown South High School - Raytown, MO