

# KACIE CUEVAS

Kennesaw, GA 30144  
4045365166 - kaciecuevas2@gmail.com

## PROFESSIONAL SUMMARY

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Versatile and results-driven professional with experience at Stein Mart, adept in bilingual communication and customer service excellence. Excelled in roles requiring strong work ethic and efficiency, significantly enhancing team performance and customer satisfaction. Proven ability to adapt and thrive, ensuring seamless operations and positive outcomes in high-volume environments.

## SKILLS

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- Bilingual
- Strong Work Ethic
- Strong Communication Skills
- Productivity and Efficiency
- Customer Service

## WORK HISTORY

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03/2023 to Current **Food Service Worker**

**Indian Hills Country Club Golf** – Marietta, GA

- Supported team members during peak hours, ensuring smooth operations and minimal wait times for customers.
- Restocked supplies and prepared additional ingredients during downtime for expected busy periods.
- Promoted a positive work environment through effective communication with colleagues and supervisors.
- Demonstrated versatility by quickly adapting to various roles within the food service environment as needed.

01/2022 to 02/2023 **Bartender**

**Gibney's Pub** – Atlanta, GA

- Served high customer volumes during special events, nights, and weekends.
- Performed opening and closing duties, printing sales reports, setting up for incoming shift, preparing cash drawers, and taking inventory.
- Supported special events through attentive service, adapting quickly to varying needs of guests or clients.
- Proactively addressed potential conflicts or disturbances among patrons, maintaining a safe atmosphere for all guests.

10/2018 to 08/2021 **Retail Sales Manager**

**Stein Mart** – Kennesaw, GA

- Facilitated high volumes of cash, credit, and gift card transactions, verifying cash drawer balance at end of each shift.
- Trained new sales associates on company policies, selling techniques, and customer service best practices to maximize their potential.
- Analyzed sales data and trends to identify areas for improvement in both individual and team performance, leading to increased revenue.

## EDUCATION

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**Bachelors Of Biology: Biology**  
**Kennesaw State University** - Kennesaw, GA

05/2023 **Associates Of Biology: Biology**  
**Georgia Highlands College** - Rome, GA