

Alyssa Hillegass

PROFILE

My name is Alyssa Hillegass, I am a very hard working, caring, problem solver. I make sure the job is done right. I have experience in a variety of atmospheres. I am determined to find my lifelong career and settle down with a company.

JOBS

-AMAZON (REMOTE) CUSTOMER SERVICE AGENT

April 2020- March 2021

Duties: I was a digital specialist at Amazon, cross trained with multiple skills including; all retail inquiries, replacements for devices, device specialist with fire stick, kindle, Echo, Alexa, Smart home and our tablet devices. I was a specialist in the Prime Video department. Helped troubleshoot multiple devices/problems and assist customers. I have received outstanding feedback from my customers

- AFTER SCHOOL TEACHER I-KIK TAEKWONDO

August 2019- March 2020

Duties: Pick kids up from school, bring them to Taekwondo, help with homework from ages 4-13. Help make activities, communicate and supervise the children

RETAIL SALES ASSOCIATE AT SALLY BEAUTY

February 2019- May 2019

Duties: Sell makeup, hair, beauty supplies, work register, close store, and inventory

EDUCATION

Courtland High School, Spotsylvania VA Graduate of 2019

High school diploma

SKILLS

Customer Service, High call volume workplace, Register, Restaurant Experience, Retail Sales, Cash Handling, Childcare, Teaching, Tutoring, Classroom Management, Math, Typing, Classroom Experience, Cleaning Experience, Experience with Children

Licenses: Licensed REALTOR in VA



