**Collin Cramer**

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206-660-9151

**EDUCATION**

**Gonzaga University, Spokane, WA**

Bachelor of Business Administration in Accounting (Concentration: Management Information Systems) May 2021

* GPA: 3.73
* Dean’s List 6 semesters; President’s List 1 semester
* Nominated for the Gonzaga University Underclassman Award for Mathematics Fall Semester 2017 and Fall 2018

**WORK EXPERIENCE**

**Summit Church, Spokane, WA**

Mid-Week Childcare September 2019 – Present

* Oversee the care and development of four to six-year-olds, 4-10 at a time, by teaching them to engage in a positive manner with other children.
* Direct and intervene when conflict occurs; using social as well as verbal communication skills to educate the children so they can grow and to establish a positive environment.
* Teach children to successfully interact in social settings; putting them in an advantageous position as they continue to progress in their life.

**Gonzaga University, Spokane, WA** August 2019 - Present

Resident Assistant, Corkery Apartments / DeSmet Hall

* Engage with 47 students living in the residence hall with the goal of fostering a flourishing community.
* Operate in a team setting to ensure that the policies set by the University are being upheld and to maintain the safety of the students living on campus; through my efforts the overall satisfaction of residents improved 19%.
* Discover creative solutions to difficult problems by deploying crisis management skills, quickly building trusting relationship and having the ability to adapt to a variety of circumstances.

**Lowe’s, North Seattle** June – August 2018, May – August 2019

Customer Service Associate

* Contributed to improving the efficiency and quality of the lumber department and assisted in forging a positive setting in which customers feel welcomed.

**Leadership and Involvement**

**Volunteer Income Tax Assistance (VITA) Program** February – March 2020

Tax Return Preparer

* Prepared tax returns for local low-income residents by analyzing the circumstances surrounding each client.
* Cooperated with other United Way professionals to enhance my knowledge resulting in improved efficiency and a superior customer experience.
* Achieved IRS certification exam at the advanced level and quickly attained proficiency in TaxSlayer return preparation software.

**Gonzaga Mascot, Spike the Bulldog**  September 2017 – Present

* Annually perform around 25 events per year, locally and on a national stage in front of tens of thousands of fans.

**Academic Project**

**Python Program for Accounting Concepts**  November 2019

* Created a computer code using Python to deepen my understanding of Notes Receivables and other core accounting concepts while enhancing my understanding of logical thinking.