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|  | **Leslie Lumpkin**     |  |  |  | | --- | --- | --- | | Summary  I am a young, knowledgeable, & experienced in many different fields . and always Eager to learn what I don't know & willing to compromise with what I do .  Experience  Trojan labor - Associate  Gainesville, FL • 08/2020 - Current   * Communicating with people regarding recommendations on clean ups. * Heavy lifting some days * Sweeping construction sites   Sunoco LP - Cashier  Gainesville, FL • 02/2020 - 10/2020   * Helped customers find specific products, answered questions and offered advice. * Scanned customer purchases, supporting transactions to streamline sales process. * Properly verified customer identification for alcohol or tobacco purchases. * Maintained high productivity by efficiently processing cash, credit, debit and voucher program payments for customers. * Worked closely with front-end staff to assist customers and maintain satisfaction levels. * Resolved issues with cash registers, card scanners and printers.   Holiday Inn - Inspector  Gainesville, FL   * Filled out and submitted logs and paperwork on-time. * Trained and mentored new employees to maximize satisfaction and performance. * Helped guest sign up for loyalty programs and submitted completed paperwork. * Worked closely with team members to deliver project requirements, develop solutions and meet deadlines. * Created agendas and communication materials for team meetings. * Improved customer satisfaction by finding creative solutions to problems.   American Cruise Lines - Housekeeper  Guilford, CT   * Returned vacant rooms to occupant-ready status by deep cleaning, changing linens, restocking inventory and removing trash. * Supplied extra towels and toiletries when requested to optimize guest comfort. * Interacted pleasantly with clients and guests when performing daily duties. * Mopped and vacuumed floors and dusted furniture to maintain organized, professional appearance at all times.   Websites, Portfolios, Profiles   * Youtube: Sassy’s sas Creation * Facebook :Descarada Creation   Reference  MRS SHARRON 352-415-551 |  | Contact  Kimkimmy472@gmail.com  352-246-2736  Gainesville, FL 32641  Skills   * Customer interaction * Team building * Business strategies * Customer service * Project organization * First Aid/CPR * Planning and coordination * Supervision * Communications * Team management * Problem resolution * Organization * Self-control * Creativity * Leader * Time-Management * Typing * Research * Filling Paper work * Negotiation * Patrolling * Empathy * Honest * Cooking * Baking * Self-motivated * Adaptability * Forgiveness * Reliable * Numeracy * Networking * Professional * Material Matching * Assertive * Public Speaking * Food Preparation * Delegation * Assisting Workers * Observation * Equipment Handling * Patience * Respect * Team Leader   Education and Training  GED  Pathways  *Gainesvile*  Certifications  Concealed Weapons Permit  Food Handlers Certificate  Security Certificate  Certified Flagger Card  Cpr& First Aid Card  Driver LIcense "Class E"  Food Allergens Card  Alcohol servers Card | |  |

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