Ricardo A. Mora

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**Skills & Abilities**

* Lived in Costa Rica for 11 years, highly familiar with Latin American cultures, customs, and social norms.
* Bi-lingual in Spanish (reading and writing) and able to read some Portuguese.
* Noteworthy patience and listening ability in high stress social situations in customer service
* Familiar with Microsoft Office Products (Word, Excel & PowerPoint)
* Familiar with Adobe Products (Premiere Pro, Audition, and some knowledge in After Effects)
* Experienced with Sony NX Camcorders and accessories.
* Experienced in studio/theatre light installations (ReFa, LED, Fresnel)

# Education

## BACHELOR of arts | IN PROGRESS (expected 2022) | Westfield state university

* Major: Communication
* GPA 3.1
* Minor: Film Studies & Theatre Arts

**Internship Experience**

**Intern |AMherst Media | august – december 2021**

* Studio and field production experience (cable management,
* Live broadcasting; experience in roles as technical director, floor director and camera operator/grip.
* Video/Audio editing with client feedback.

# Work Experience

**Game advisor |Gamestop | august 2021 - Present**

* Direct interaction with customers to ensure they are greeted on the sales floor, questions are asked to determine their need, and recommendations are made to provide the right solutions for a potential sale.
* Assists with store operations such as, ensuring that products are stocked and easy to purchase, process customer transactions, and helps to provide a clean and organized shopping environment.
* Assists with store merchandising, inventory control, restocking, store cleaning and maintenance.

**TEAM MEMBER |TACO BELL | May – august 2021**

* Direct contact with customers and responsible for the preparation of sold goods
* Familiar with maintaining an orderly workstation and cleaning areas thoroughly

## retail Staff| Stop n shop | May – august 2017

* Direct contact with customers and responsible for cash flow of hundreds of dollars’ worth of goods.
* Stocked items & conducted in accordance with corporate policies to provide a safe and clean work environment.