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| Sarah Neysmith  8045732831  sarai.sharda@gmail.com |
| Ambitious Outgoing self starter with an immense background in customer service. I am seeking a position in which I can grow and sharpen acquired skills. |

# Experience

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| 09/07/2021 – 01/26/2023Customer serviceT-MobileAssisting clients with billing and questions regarding phone service and service products.03/15/2021 – 09/05/2021Retail Sales associate, H&M Operating Register to assist customers with Sales and Customer enrollment  Garment Caring and maintain sales floor  Processing and Replenishing  Working with a Team to contribute to overall store Goals  Assisting with Visual set up |
| 08/01/2018 – 03/25/2020Supervisor, cAll Center Assisting Clients with Banking Needs  Training Agents to answer Client Questions  Monitoring and Grading Calls  Providing Agents with Feedback and Follow ups  Ensuring Quality and Assurance based on Company policy  Creating and implementing ideas to push morale throughout work environment |

# Education

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| 06/2008regents diploma, franklin k lane high school08/2012CosmetologyEmpire Beauty school |
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# Skills

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| * Great organization and Management Skills * Detail Oriented | * Team Player * Motivating and Inspiring * Goal Oriented |