| Brittany Morehead  [bonniemade329@gmail.com](mailto:bonniemade329@gmail.com)  773-663-3983 |  |
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| Summary | Seeking a challenging position as a friendly and efficient customer service team member devoted to maximizing customer satisfaction with exceptional service and support. It's my goal to apply my vast knowledge and experience in a company where growth and opportunity are constantly offered. |
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| Skills | | * Ability to multitask * Team Player * Hospitality services * Microsoft Office | * Detail Oriented * leadership skills * Exceptional time management * Fast learner and dependable | | --- | --- | |
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| Experience | Loyola Medicine Chicago IL. 11/2022-Current   * Perform venipunctures * Operate centrifuge machines * Maintain compliance with Hippa and draw order * Parient care * Blood processing * Lab Corp specimens and processing * Health Lab   **Phlebotomist**  Ocatapharma | Chicago IL. 02/2022-11/2022   * Perform venipunctures * Operate automated plasmapheresis machines * Maintain compliance with SOP, current Good Manufacturing Procedures (cGMP) and regulatory guide   **Traveling Hair Stylist**  Michelle Michelle’s | Midwest Indiana, Chicago. 08/2018 - Current   * Traveling back and forth from Indianapolis Indiana to Gary and Chicago styling hair for all genders and ages. * Styling consists of wigs, weaves and braiding techniques to achieve my clients overall desired look. * Leaving them feeling confident within themselves ensuring all services are provided to their liking.  | **Senior Phlebotomist** | 04/2017 - 08/2018 | | --- | --- |   CSL Plasma | Indianapolis , Indiana   * Communication with patients and staff to provide in uuu Unk K opommmkkiuuuuuuuuo ok no mmm mmm Pomo. information regarding status of donors, * Knowledgeable in the use of standard phlebotomy and equipment such as tourniquets, vacutainer tubes, butterfly needles and syringes * Built trust and minimized patient discomfort during phlebotomy procedures by putting donor at ease  | **Shift Leader** | 12/2016 - 06/2017 | | --- | --- |   Walgreens | Indianapolis , Indiana   * Leading a team of 6 or more * Opening and closing of the store * Conducted weekly inventory, resolved discrepancies and completed paperwork to keep system accurate and current * Verified employee compliance with housekeeping, safety and sanitary requirements to protect team members and customers |
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| Education and Training | | **GED**: Basic | 2007 | | --- | --- |   Gary Career Center | Gary, Indiana   | **Certification** : Phlebotomy | 2017 | | --- | --- |   School of Phlebotomy | Indianapolis , Indiana   | **License Beautician**: Cosmetology | 2020 | | --- | --- |   Empire Beauty College | Indianapolis , Indiana   * Maintain and average of 90/90% and above on academics and attendance |
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