Provar Quality Policy



Provar has established this Quality Policy to be consistent with the purpose and context of the Company. It provides a framework for the setting and review of Quality Objectives in addition to our commitment to satisfy applicable clients, regulatory and legislative requirements as well as our commitment to continually improve the Quality Management System.

<u>Customer focus</u>: As an organisation, we have made a commitment to understand our current and future customers' needs; meet their requirements and strive to exceed their expectations.

<u>Leadership</u>: Management has committed to creating and maintaining a working environment in which people become fully involved in achieving our Quality Objectives.

Engagement of people: As a Company, we recognise that people are the essence of any good business and that their full involvement enables their abilities to be used for our benefit.

<u>Process approach</u>: As a Company, we understand that a desired result is achieved more efficiently when activities and related resources are managed as a process or series of interconnected processes.

<u>Improvement</u>: Provar has committed to achieving continual improvement across all aspects of the Quality Management System; it is one of our main annual objectives.

<u>Evidence-based decision making</u>: As a Company, we have committed to only make decisions relating to the Quality Management System following an analysis of relevant data and information.

<u>Relationship management</u>: Provar recognises that a Company and the relationship it has with its external providers are interdependent and a mutually beneficial relationship enhances the ability of both to create value.

The Quality Policy is also to meet the requirements of other interested parties and to address our social, environmental, charitable, regulatory and legislative responsibilities.

Provar has produced Quality Objectives which relate to this Quality Policy and can be found in document 'R03 Quality Objectives'.

This Quality Policy is available and communicated to all Interested Parties as well as being made available to the wider community through publication.

Authorised by: Iwan F. Labuschagne, Provar CEO

Date Approved: 20 September 2022