



Premier translation services at your fingertips



Our Vision & **Mission**

01. Company Vision

Our vision is to become the number one option for our clients. We want to be recognized in the language industry as a trusted and respected provider.

02. Company Mission

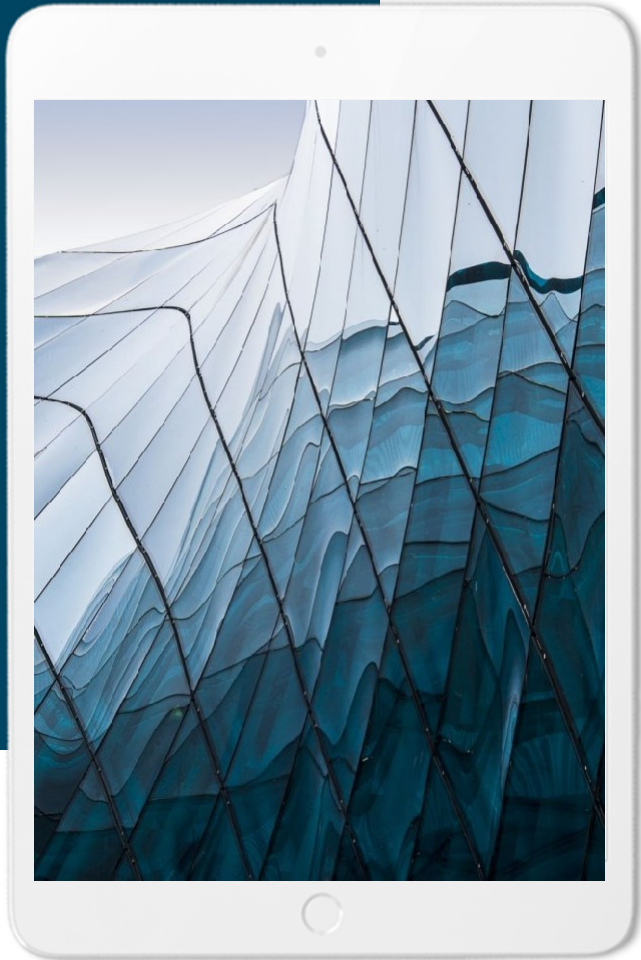
Our mission is to deliver high-quality translations and interpretations worldwide and maintain the highest level of satisfaction with our clients.

What makes us **stand out**?



- ✓ We build a relationship with the client by choosing a dedicated Project Manager in your time zone to assist you.
- ✓ We customize our workflow to address the needs of the projects and stay flexible to follow the process that works best for you.
- ✓ We have a solid Quality Control placed to ensure reliability in our work and continuous improvement.
- ✓ We offer one of the most competitive rates in the market.
- ✓ We guarantee a fast turnaround delivery and ensure you receive our best assistance whenever you are in a rush.

Our Profile



15+ Industries

Our cores:

- Healthcare
- Legal
- Education & eLearning
- Technology
- Gaming



200+ languages

Our cores:

- French
- Italian
- German
- Spanish
- Arabic

Our Quality Control



01

Linguist Onboarding

We have a team of outstanding linguists who have been working with us for more than 5 years. Only native speakers with industry-specific expertise are hired. All linguists must pass a stringent tests to work with us.



02

Translation Process

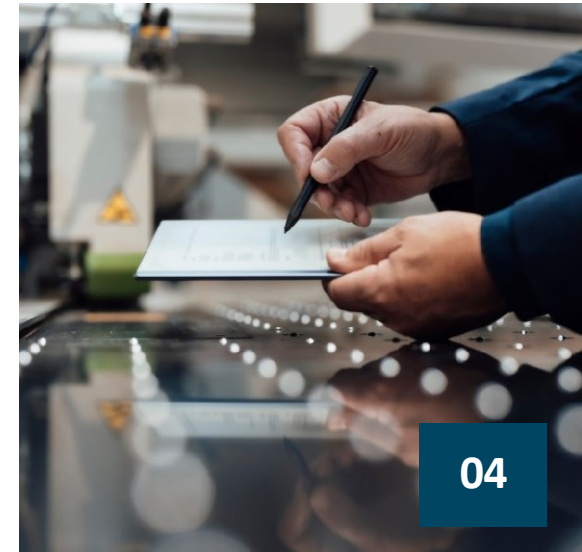
8-step process: Project Review, Preparation, Glossary Development, Translation, Formatting, Proofreading, Final Translator Review, and Delivery. We customized our workflow to address the needs and complexities of the projects.



03

Information Protection

With the use of Plunet BusinessManager, data access is limited to managers and linguists working on the project, following strong security protocols and procedures in place, signing NDAs beforehand, and ensuring secure data storage and transmission.



04

Dedicated QA

We have a dedicated team focused on monitoring the work delivered that ensures the service we are providing meets the predetermined standards of quality and takes corrective action if needed.

Our Company Interpreting Solutions



Over-the-Phone Interpretation (OPI)

Through our dashboard, you can access to interpreters who help parties communicate over the phone in real time. You simply call the interpreter, and they will translate what each person is saying. It is easy to set up, just let us know if you want to schedule ahead of time or use our service on-demand, and we will guide you from there.

Video Remote Interpretation (VRI)

Our dashboard also allows you to connect with an interpreter through a video call. This service is beneficial when visual cues and body language are important, such as in legal consultations or medical appointment. It provides a more personal touch by allowing all parties to see each other, which aids in understanding gestures and expressions.

In-Person Interpretation (IPI)

Also known as interpretation on-site, IPI is a service we provide where our interpreter is physically present at the location where the parties need to communicate with each other. This type of service must be scheduled at least two weeks in advance.

ASL (American Sign Language)

This is the primary language of many deaf and hard-of-hearing individuals in the USA and parts of Canada. We offer VRI of this language on-demand and pre-scheduled. IPI is also possible in many locations nationwide.

Our Interpreting Workflow

IPI &
Prescheduled
VRI/OPI



1. Interpretation
Scheduling



2. Interpreter
Assignment



3. Pre-Session
Preparation



4. Session
Execution



5. Post-Session
Wrap-Up

On-Demand
VRI/OPI



1. Client
Access Set-Up



2. Interpreter
Match



3. Session Start



4. Live
Interpretation



5. Session End

Our Company Translation Solutions



Medical Translation

We have solid experience translating medical documents such as patient records, medical research, clinical trials, literature for pharmaceuticals, and training material. For this type of translation, we have a specialized team of experts in medical terminology and practices that can ensure accuracy and patient safety.

Legal Translation

We cover from legal disputes and court rulings to corporate documents and legal agreements. Our consolidated team of legal linguists is knowledgeable in the legal systems of the language pair and the specific terminology applicable to the pertinent subject.

Regular and Certified Translation

We provide regular translation for your everyday documents like emails, articles, or general business material. It doesn't require special certification and is typically used for informal purposes.

Certified translations, on the other hand, are accompanied by a signed statement from the translator, attesting that the translation is accurate and true to the original text.

Our Translation Workflow



1. Project Scoping
& Analysis



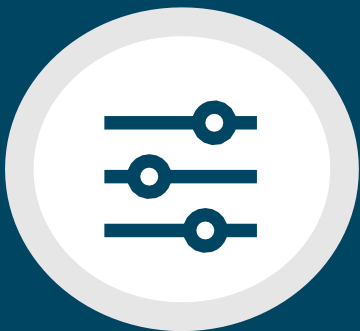
2. Glossary & Style
Guide Creation



3. Resource
Allocation



4. Translation



5. Editing &
Proofreading



6. Quality
Assurance



7. Project
Delivery



8. Client Review
& Feedback

Our Company Localization Solutions



Website Localization

We can help you adapt your website to suit the linguistic, cultural, and technical requirements of your target market. This involves more than just translation; it includes a thorough understanding of local customs, cultural nuances, and user behavior to ensure your site feels natural and relevant to the audience.

Game Localization

We get involved in the process of adapting your video game to different languages, cultures, and regions to ensure it is accessible, enjoyable, and relevant to players worldwide. This goes beyond mere translation, encompassing cultural adaptation, technical adjustments, and user experience enhancements to make your game resonate with your target audience.

Mobile and Web App Localization

We adapt your application's user interface, functionality, and content to meet the linguistic, cultural, and technical requirements of your specific target market. This includes understanding local customs, cultural background, and user behaviors to ensure the app feels natural and relevant to users in the regions where you are trying to expand your product or service.

Our Localization Workflow



1. Project Preparation



2. Glossary & Style Guide Creation



3. Resource Allocation



4. Translation



5. LQA



6. Testing



7. Final Review



8. Post-Launch Support

Our Company Subtitling & Transcription Solutions



Multilingual Subtitling

Subtitle translation is a highly technical field that demands the expertise of skilled linguists. Professionals in this area must ensure the original message is shared accurately without omitting any crucial details. Beyond just translating words, the linguist who does the subtitling adapts the text to fit within specific character limits per second (and per line) while adhering to spacing and formatting guidelines.

We ensure subtitles are easy for the target audience to read and comprehend.

We normally work with .srt format but we can work with the format that better fits the needs of your video.

Audio and Video Transcription

Transcription involves converting audio or video files into text. Typically, this is a verbatim transcription, meaning it captures every word from the original recording with complete accuracy.

In certain situations, such as creating subtitles for videos, an abridged transcription may be necessary. This adjusted version condenses the text to fit within space constraints while still conveying the core message.

Our team of expert translators can evaluate your file and deliver the transcription format that best meets your needs.

Our Subtitling Workflow



1. Content
Preparation



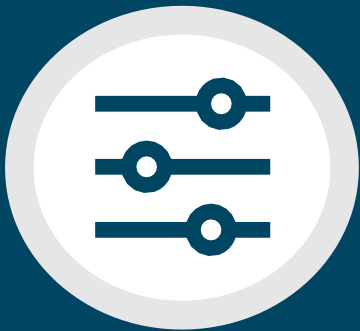
2. Transcription



3. Translation



4. Adaptation



5. Edition



6. Quality Control



7. Final Encoding
and Export



8. Final Review

Accreditations.



Thank You.



Contact Us

Monday to Thursday 24 hours.

Fridays 12 am – 7 pm (EST)

Our inbox is monitored on Saturdays and Sundays, but please expect a longer response time.

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