JUSTWASHES

Welcome to the Platform — Technician Summary

A plain-language summary of your **Independent Contractor Agreement**. The full agreement governs your engagement.

By accepting, you agree to be legally bound by the JustWashes Independent Contractor Agreement. The key points:

Read This First

You're signing on as an **independent contractor, not an employee** — no benefits, no tax withholding, and **no workers' compensation**. You take on the ordinary risks of the work. **Gaps in your own insurance are yours, not ours.** Disputes are resolved by **individual arbitration**, not in court and not as a class action.

YOUR STATUS & SCHEDULE

Your Status & Taxes

Work as much or as little as you want — for other companies, including competitors, and for **your own customers**. Your tax info is collected by our **payment processor** at payout setup. You'll get a **1099-NEC** if you hit the reporting threshold, and you handle your own taxes.

Your Schedule

No minimum hours or washes. Set your availability and bookings fill those windows automatically. Cancel promptly before heading out if you cannot take a booking. Late cancellations and no-shows on accepted washes may reduce offered bookings or end the engagement. You may cancel or stop for weather in your good-faith safety judgment without a fee or standing penalty. If a customer declines JustWashes' weather reschedule offer and requests an attempt, and you travel and make an on-site attempt but weather prevents starting or finishing, **you are paid as though completed**. Other washes started but left incomplete because of weather are not paid. Dry the car and finish treated panels where safe, and document the stop.

PAY & EQUIPMENT

Your Gear

Supply the equipment, suitable products and clean materials needed for the services you offer. Keep exterior and interior materials clean and appropriate for their surfaces. Use the customer's Wash Kit for the wash and leave its contents at their home. Starter equipment may be available at JustWashes' discretion.

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Per-Wash Pay

A **fixed rate per completed wash**, set by vehicle class. Rates and classes are shown at onboarding and in the app. Increases apply immediately; decreases take at least 7 days' notice.

Getting Paid

Pay posts as **pending when you finish a wash** and becomes **earned 48 hours later** — the same window a customer has to report a service issue. Earned pay goes out on our **payout runs — Mondays and Thursdays after 5pm ET**; anything earned after a cutoff rides the next run. Pick **ACH or a mailed check** at onboarding. Once it's sent, delivery is up to your bank or the post office — **we don't promise an arrival date**, and checks run behind ACH because we cut them by hand. A flat payout fee (**$6 today**) applies in any month you get paid. Nothing else comes out of your earnings.

Cancelled or Declined Washes

Wash pay applies to completed washes and qualifying weather attempts under §6.13. Other cancelled or declined appointments do not earn wash pay or a trip allowance. Contact support about a materially impacted trip; any company-funded accommodation is discretionary.

Redos & Recovered Pay

If a wash isn't done to standard, **redo it at no extra pay**. Pay is only withheld when a **photo review** finds the wash wasn't performed to standard — an unhappy customer alone doesn't cost you pay. If we paid for a wash that was **never performed**, we can recover it — **invoiced as a business debt, never taken from future earnings**. Chargebacks after 48 hours, weather and goodwill credits, and cancellations we initiate are **on us**.

Optional Add-Ons

Choose which available add-ons to offer and **set your own prices**; suggested prices are optional. Services and scope are described on the website and in the booking. For each completed add-on, attributable card processing costs are subtracted from the collected amount, then **you receive 75% of the net** and JustWashes retains 25%. The calculation is shown in the app. Add-on earnings follow the agreement's payment timing.

INSURANCE & LIABILITY

Auto Insurance Required

You must carry auto liability insurance — at least your state's minimum — the entire time you're on the platform, and show proof if we ask. **We don't check whether your policy fits the work; that's on you.** Personal policies almost always **exclude business use**, so a claim from driving between jobs or sitting at a customer's home can be denied. Ask your insurer for a **business-use endorsement covering mobile service work** — *not* a rideshare or delivery endorsement. **Tell your insurer what you're doing** — hiding it risks a denied claim *and* cancellation. We don't carry workers' comp for you — consider **occupational accident insurance**.

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Damage Is On You First

You're **first responsible for damage you cause**. We won't deduct it from your pay or wallet — but if we cover a customer for damage you caused, we can **recover the full amount from you** as a business debt. **Your liability is uncapped**, and you indemnify JustWashes. Your own insurance is what protects you.

ON THE JOB

The Hard Rules

Use the rinseless method for exterior washes, prevent runoff and follow the wash-water disposal rules. Perform only booked services within the published scope. **Never start, drive, move, shift, release the parking brake, adjust seats or otherwise operate a customer vehicle.** Do not enter homes or garages or open hoods, trunks, tailgates or bed covers. Passenger-door and interior access require the authorization below. Decline work that cannot be performed safely.

Vehicle Access & Customer Property

Keep vehicles locked for exterior-only work. Before interior access, verify the purchased service and recorded customer acknowledgment. Customers remove valuables, unlock at arrival, retain their keys and position seats; agree on secure handback before starting. Door-lock use requires recorded express permission. Do not search closed storage, take or discard belongings, or leave the vehicle unlocked unattended. Frame service photos to avoid sensitive information. Report suspected loss, damage or theft and cooperate with review. The customer's limited personal-item release does not cover theft, conversion, intentional misconduct, gross negligence, non-waivable liability or physical vehicle damage. Your responsibilities are governed by §§5.2 and 6.4.

Customer Information

You get the customer's name, address, access notes, and vehicle — **never their email or phone**. All contact runs through the **in-app messenger**, and we store and may review those messages. Message them about their booking only, and never to solicit work off-platform. **Your own data** is covered by the **JustWashes Privacy Policy**, part of your agreement.

ELIGIBILITY & ENDING

Verification & Background Check

You complete **identity verification** and a **criminal background check** — **we pay**, with no deduction from your pay. Violent, sexual, and against-a-minor offenses are disqualifying; certain felonies are disqualifying for seven years. **There is no blanket felony bar** — anything else gets an individual review, and arrests, dismissals, and sealed or First Offender records are never used. We **may also pull your driving record** with your separate authorization, and you're representing that you meet the **driving eligibility requirements** in the Agreement. If a report leads us to decline or end your engagement, you'll get the **notices the FCRA requires**, a copy of the report, and a chance to respond first.

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Ending & Disputes

Either side can end the engagement at any time, with or without cause. Cause for immediate termination includes runoff violations, vehicle or property damage, repeated no-shows, and unsafe conduct. Disputes go to **binding AAA arbitration in DeKalb County, GA**, with a jury-trial and class-action waiver. Try **legal@justwashes.com** first.

Revised November 27, 2026 · Full agreement version 4.5

This is a summary for your convenience. By accepting, you agree to the full **Independent Contractor Agreement** and **Compensation Schedule (Exhibit A)**. Just Services, LLC dba JustWashes · Atlanta, GA 30319

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