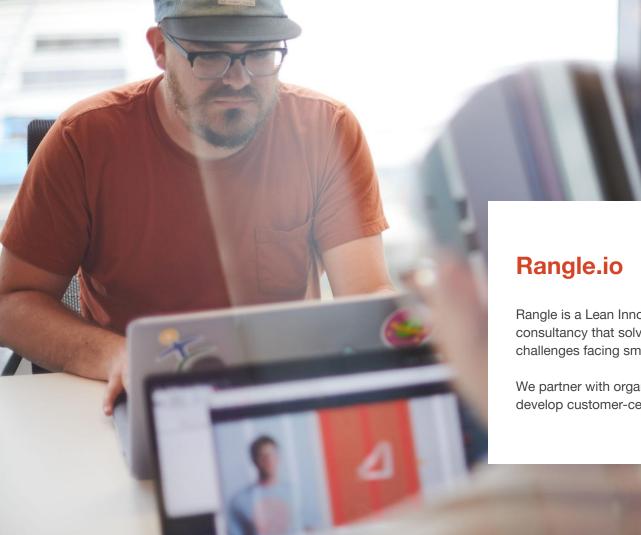
Are you getting the most out of your CMS?

Learn how to choose or maximize your platform. Make your CMS work for you.

Rangle.io

December 2019



Rangle is a Lean Innovation and Digital Transformation consultancy that solves the most compelling digital challenges facing small and large companies today.

We partner with organizations to imagine, design, and develop customer-centric software experiences.

350+ 275+

INITIATIVES

PASSIONATE PEOPLE

0

YEARS OF INNOVATION

Speakers



Fernanda Sobreira

Marketing Manager Rangle



Ditmar Haist VP of Digital Innovation Rangle



Rick Poulin Director, Digital Innovation Rangle

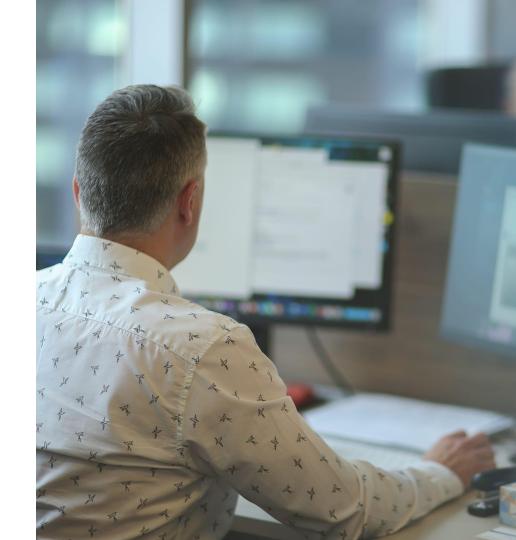
- **1.** Architecture paradigms
- 2. Benefits of a decoupled model
- **3.** Getting started with headless
- 4. Q&A

Which architecture is the right fit for your business?

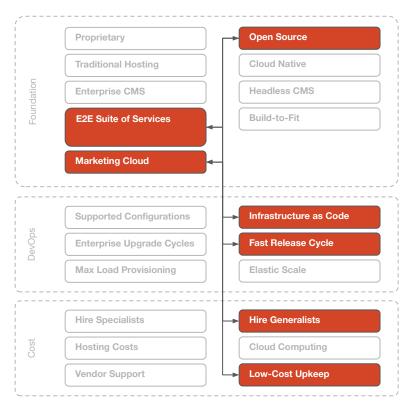
What Problem Are You Solving?

Identify current and future needs

- User experience
- Speed of innovation
- Agility to service changing user needs
- Cost / benefit
- Other



CMS Platforms : Critical Decision Factors



All options have pros & cons

- What problem are you solving?
- How will you support it in the future?
- What skills are available within your team?
- How do your teams operate?

CMS Platforms : Foundation

Proprietary Experience & Training Required

Traditional Hosting

On-prem, Virtual Machine, or Fully Managed

Enterprise Content Management

Integrated Presentation Management

E2E Suite of Services Full Feature Capability

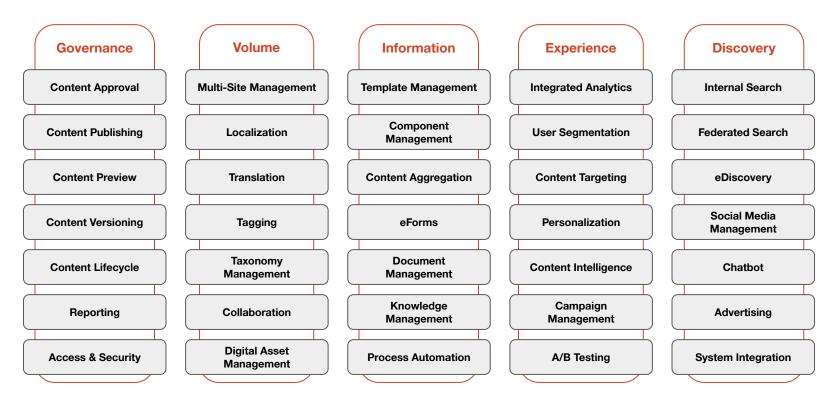
Marketing Cloud Integrated Insights **Open Source** Allows Self-Learning, Prototyping

Cloud Native Virtual Machines, Containers, Serverless

Headless Content Management Content as a Service

Build-to-Fit Best-of-Breed Approach

Enterprise CMS Capability Model



CMS Platforms : DevOps

Officially Supported Configuration

Vendor Support, Licensing Constraints

Enterprise Upgrade Cycles Unified "Big Bang" Approach

Max Load Provisioning Consistent Pricing, Fixed Capacity Infrastructure as Code Flexible & Adaptable Infrastructure

Fast Release Cycle Small Batch Size & CI/CD

Elastic Scale Efficient Pricing, Reactive to Load

CMS Platforms : Cost

Hire Specialists Platform-Specific Expertise

Traditional Hosting

On-prem, Virtual Machine, Fully Managed

Vendor Support

Licensing Models

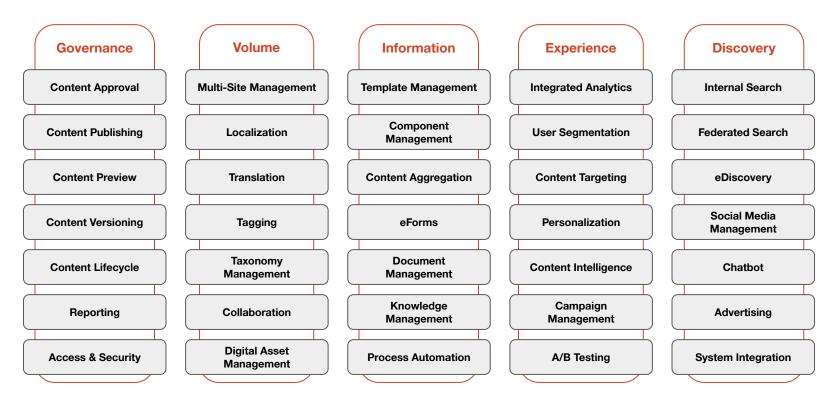
Hire Generalists Model/Language-Specific Expertise

Cloud Computing Virtual Machines, Containers, Serverless

Low-Cost Upkeep Community Support

Benefits of a decoupled model Why adopt a headless approach?

Enterprise CMS Capability Model



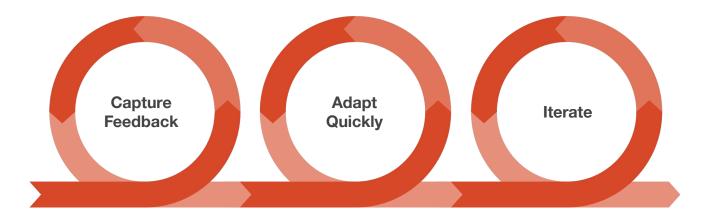
Focus on the User Experience

80% of companies believe they deliver a superior customer experience.

According to customer perception, only 8% achieve this goal.

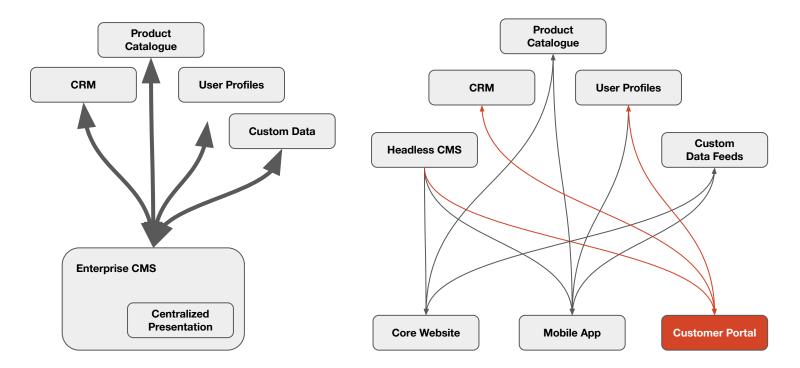
Closing the Delivery Gap, Bain & Company

Focus on the User Experience



Customer needs are constantly evolving. At Rangle, we believe in a Lean-Agile delivery mechanism, enabling organizations to deliver business value quickly, then shift and iterate based on feedback from your customers.

Smaller Packages, Greater Flexibility



Benefits of a Decoupled Architecture







Develop in Parallel











Avoid Vendor Lock-In



Attract Top Talent



Less Developer Training

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Complementary Options







No CMS

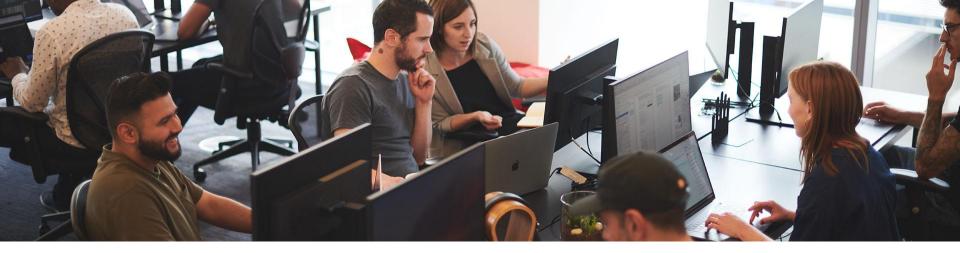
Centralize content into a single file for management and localization, but let your developers manage and update small content volume

Static Rendering

Frameworks like Gatsby can be used to generate static sites when content changes

JAMstack

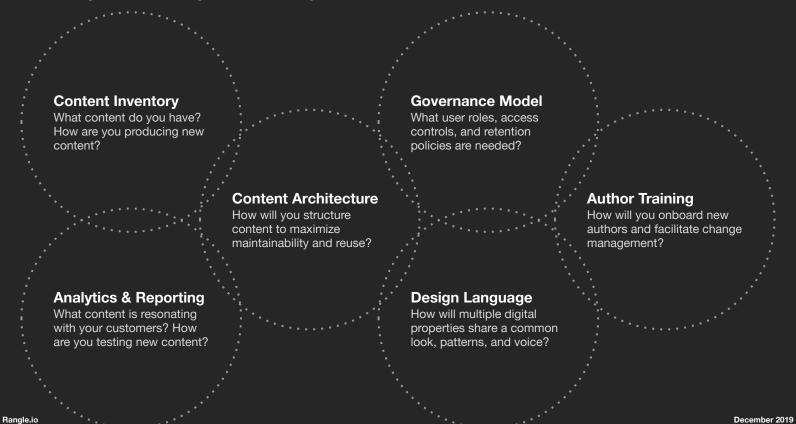
Enhance static rendering with JavaScript, APIs and Markup to get an ultrafast dynamic experience



Headless architecture poses different challenges

- Shifts code complexity for architecture complexity
- Creates disparate authoring interfaces (where to go for what)
- Scaling for enterprise content volume imposes additional constraints
- Success requires cross-functional teams, bridge Marketing & IT
- Requires architectural strategy & regular re-evaluation
- Define a domain model: guard against duplication of code & content

Getting started with headless

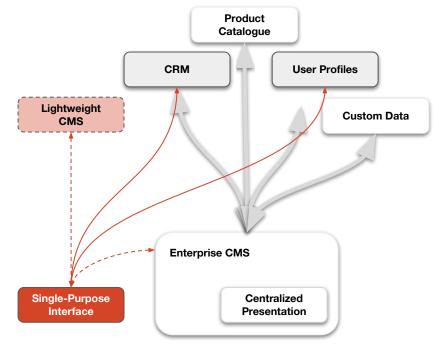


ContentOps : A Prerequisite for Any Platform

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Headless CMS Roadmap

- Choose one new use case to build in parallel
- Work backwards from the customer experience
- Re-evaluate your content authoring needs for new scenarios OR rethink your content structure
- Build/replace incrementally
- Leverage free-tier cloud to build the POC
- Plan for a Design System to keep a unified user experience



Recommended Resources:



Choose a CMS platform that supports your organizational goals: https://rangle.io/blog/cms-platform-to-support-your-goals/

Cloud Native Architecture for Enterprise: https://rangle.io/blog/cloud-native-architecture-for-enterprise/

Thank you!

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