



ReLeather.com

Service Warranty

Leather Dyeing

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Leather Dyeing (Change Color) Service Warranty

At ReLeather LLC, our Leather Dyeing service is a professional and permanent transformation of your leather's color. We stand behind our workmanship and the quality of the materials we apply to achieve a durable and beautiful finish.

Warranty Period:

Our workmanship for the Leather Dyeing (Change Color) Service and the materials applied by ReLeather LLC are warranted against defects from the date of completion of the service as follows:

For Furniture (e.g., sofas, chairs, sectionals): Five (5) years.

For Handbags, Garments, Other Leather Goods: One (1) year.

What This Warranty Covers:

This warranty specifically covers the integrity of the applied finish:

Workmanship:

- Failure of the new finish (e.g., peeling, flaking, or cracking) that is not due to normal use.
- Significant unevenness, streaking, or blotchiness in the color application.
- Colorfastness: Unusual and excessive color transfer from the new surface onto clothing or other materials, assuming a full 24-hour curing period has been observed.

Colorfastness:

- Unusual color transfer from the restored surface onto clothing or other materials, assuming a full 24-hour curing period has been observed and the leather is not being misused.

What This Warranty Does NOT Cover:

This warranty does not cover:

- Original Leather Condition: This service does not warrant the structural integrity or pre-existing damage of the original leather (e.g., deep cracks, tears, punctures).
- Future Damage: Damage caused by the client, including accidents, improper cleaning, spills, pets, or exposure to harsh conditions.
- Normal Wear and Tear: Gradual fading over time or wear on high-use areas is considered normal and is not covered.

- **Inherent Nature of Transformation:** The warranty does not cover the original feel or characteristics of the leather, as these are permanently altered by the dyeing process. This is especially relevant for the transformation of Nubuck leather.
- **Color Match:** While we strive for a precise color match, slight variations may occur due to lighting and the leather's original texture. Perfect color duplication is not guaranteed.
- **Transportation Costs:** The costs associated with transporting the item for a warranty claim are the responsibility of the client.

Making a Warranty Claim:

To initiate a warranty claim, please contact ReLeather LLC within the warranty period by phone at (949) 529-4727 or via email at info@releather.com. All claims must include a clear description of the issue and supporting photos.

ReLeather LLC reserves the right to inspect the item to determine the validity of the claim and to repair or re-apply the finish at our discretion.