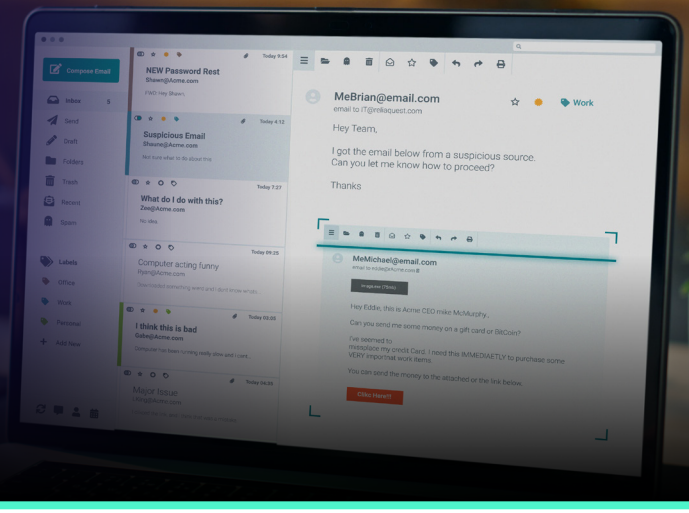
RELIAQUEST®

ReliaQuest GreyMatter®
Phishing Analyzer

Free Your Security Team from Abuse Mailbox Management



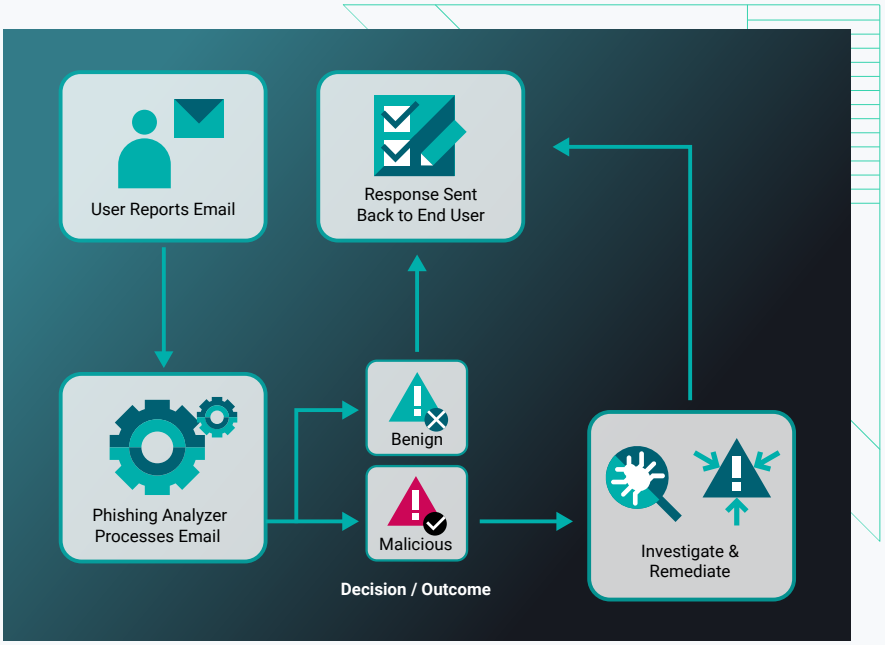
Every month, hundreds of user submissions flood the abuse mailbox. To manually analyze every artifact in each email, analysts must pivot between security tools and threat intelligence sources for the context they need to make a decision. This process typically takes about 15 minutes per email, and 80% of the time, the email turns out to be benign. However, if an email is found to be malicious, it can take an extra 25–35 minutes each to fully address the phishing threat, involving even more tool-hopping.

These chunks of time add up: Organizations typically spend over 3,000 hours annually on user-submitted email analysis and remediation, which is time not spent on critical priorities. This misdirected focus and high effort ultimately leads to weakened security posture, drained resources, an overwhelmed security team, and increased risk.

End-to-End Abuse Mailbox Automation

The ReliaQuest GreyMatter® Phishing Analyzer removes the headache of managing the abuse mailbox for your security team. Its end-to-end automation analyzes suspicious messages, takes remediation actions across multiple technologies, and sends follow-up notifications to the reporter—all within minutes of the user reporting the email.

The Phishing Analyzer reduces your organization's risk by freeing your team from sorting through harmless emails while effectively eliminating the true threats from your users' mailboxes and network.



Go Beyond Email Classification

Phishing Analyzer goes beyond simply classifying an email as good or bad. It operates within a holistic security operations platform, GreyMatter, to handle user-reported emails from classification to full mitigation. GreyMatter connects to your existing technology stack to automatically uncover activities that occurred before and after the user reported the email. If a threat is confirmed, GreyMatter takes it a step further by automating the necessary remediation actions using tools that other email analysis solutions don't access.

Key Capabilities:

Data stitching:

Eliminate tool hopping by automatically stitching data from across your existing toolset to uncover clicked links, downloaded attachments, and more.

GreyMatter Intel:

Enrich email analysis with curated insights crafted by threat researchers, like threat actor profiles, attack trends, and more.

Centralized security controls:

Unify email controls with other remediation actions from existing technologies such as endpoint and network tools from one screen so you can respond faster.

Holistic metrics:

Seamlessly wrap abuse mailbox metrics into your security operations reporting for comprehensive insights and better decision making.

GreyMatter Phishing Analyzer

- Analyzes a reported email within seconds using AI, automation, and curated threat intel
- Stitches related artifacts from across technologies, providing better context for investigations
- Responds across multiple technologies with one click for holistic resolution

Other Solutions

- Analyzes an email and responds to reporters in hours or even days
- Only provides data from point email tools, resulting in limited context
- Response actions are limited to the email platform

Eliminate the Abuse Mailbox Burden

With the GreyMatter Phishing Analyzer, your organization moves from a painfully manual abuse mailbox process to an automated, comprehensive program that frees up analyst time while mitigating operational risk.

Comprehensive Email Analysis and Investigation	• Quickly and accurately validates whether the reported email is malicious or benign • Collects artifacts from across threat intel feeds and tool sets for comprehensive context • Detects user engagement with phishing links or downloaded malware
Full Threat Remediation in Minutes	• Purges malicious emails from all recipients, including non-reporters • Takes actions across multiple technologies to remove malicious downloaded files, perform perimeter URL blocks, isolate hosts, and more
Keep Employees in the Loop	• Automatically sends follow-up to submitter with email diagnosis details • Configure email responses to your organization per verdict

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reliaquest.com 800.925.2159 info@reliaquest.com