



REMAX + Canva

Updated May 27, 2026

Table of Contents:

[Product Overview and REMAX + Canva Subscription Details](#)

[Frequently Asked Questions for Existing Canva Customers](#)

[Existing Canva Customers Prorated Refund Requests](#)

[How to Access Exclusive REMAX + Canva Features](#)

[Frequently Asked Questions for New REMAX + Canva Customers](#)

Overview and REMAX + Canva Subscription Details

What is happening?

The new REMAX + Canva experience is ready! This enhanced experience unites the industry-leading creative platform with REMAX network and local brand kits plus integrated listing data, to help marketing stay on-brand and uniquely personal.

Agents can quickly share designs in Canva with Marketing Studio (formerly known as Marketing as a Service) to activate high-value advertising campaigns across leading consumer channels.

With REMAX + Canva, the creative process is supercharged, delivering faster, easier, more powerful marketing that helps agents stand out in their local market.

What are the benefits?

- Everything is connected in one workflow, simplifying and streamlining daily marketing.
- Design on a platform agents already love, with exclusive REMAX apps and brand kits.
- Built-in brand consistency with room for personalization
- MLS-powered data integration to save time
- Launch advertising campaigns across major consumer channels from the REMAX Data App

What's the difference between a REMAX + Canva subscription and other Canva plans?

REMAX + Canva includes everything in current Canva plans **plus**:

- Official REMAX brand kits and templates

- REMAX Data App (listing data integration)
- Brokerage brand kits and sharing capabilities
- Direct connection to Marketing Studio

[See the full comparison sheet here](#)

Who can purchase a REMAX + Canva subscription?

It is available in all U.S. regions and Canada company-owned regions.

What are the subscription options?

REMAX + Canva is offered as an annual subscription only.

1. Agent Annual Subscription

U.S.: \$149 per year

Canada: \$203 per year

What's Included: Full access to Canva Pro features + REMAX brand kits, integrated listing data, brokerage sharing, and Marketing Studio connectivity.

Who is it best for: Agents who want premium Canva tools with exclusive REMAX functionality.

2. Brokerage Purchase Plan (minimum purchase of 10 seats)

U.S.: \$129 per seat/year

Canada: \$175 per seat/year

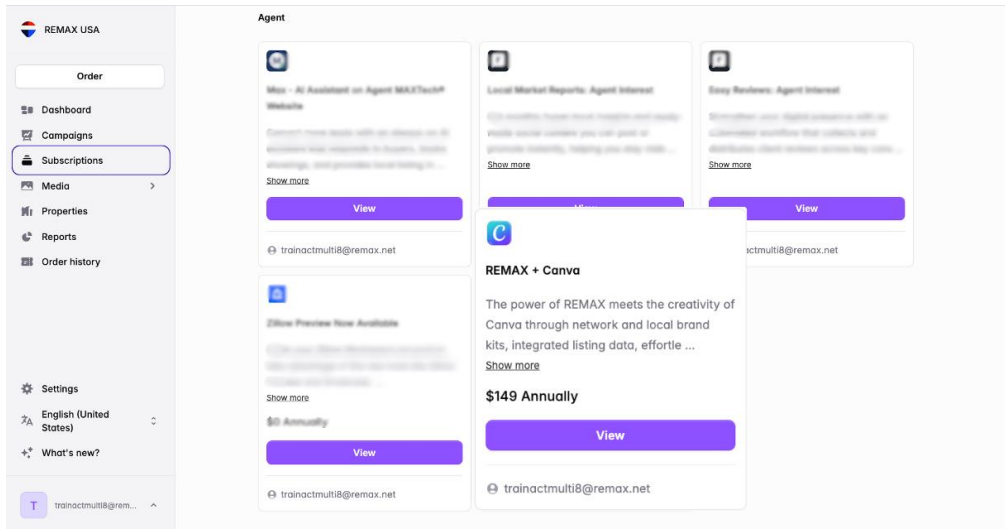
What's included: Everything in the Agent Annual Subscription plus the ability to create brokerage-level brand kits and office-specific templates/content.

Who is it best for: Brokerages that want a shared marketing solution across their office.

How to Express Interest: To express interest, open the [Subscription page](#) in Marketing Studio and complete the REMAX + Canva: Office Interest steps.

How can agents or brokers purchase REMAX + Canva?

1. Visit the Marketing Studio [Subscription Hub](#).
2. Select **REMAX + Canva Subscription** and complete the purchase workflow from their phones.



How does sharing work within a brokerage?

- Canva brokerage teams will launch mid-May
- Licensed agents will automatically be invited to their brokerage team
- Office leadership can create and share designs with agents
- Agents can share designs with each other

(More details will be provided prior to launch.)

Are there storage or design limits?

No. REMAX + Canva includes expanded storage and unlimited designs.

Does Canva integrate with MAXTech powered by Boldtrail?

Not at this time.

Where can someone go for support?

- Online: [MAXCenter](#) > Customer Support (link in left column) > “Chat with an Expert” or “Submit a Case”
- Text/Call: (888) 398-7171

Frequently Asked Questions for Existing Canva Customers

If someone already has Canva Pro can they switch?

Yes. Once REMAX + Canva is purchased, Canva will issue a prorated refund for the remaining time on the personal Pro subscription after proof of purchase is submitted.

[See Existing Canva Plan Refund Requests for additional detail.](#)

What if someone is on Canva for Teams or Business?

They can switch to REMAX + Canva. After accessing their REMAX + Canva account, follow the same [refund steps](#).

Important:

To keep the same collaboration setup, each team member should purchase REMAX + Canva

Will people lose access to their existing designs?

No – but this depends on the email used for their current Canva account.

If a Canva account uses a REMAX.net email:

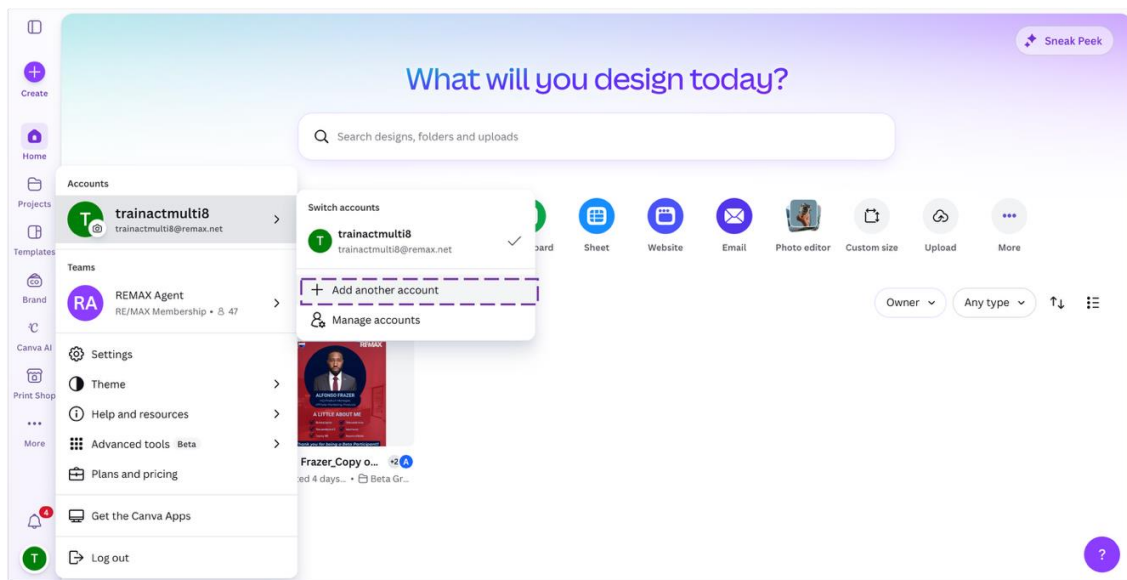
- No action is required
- Designs automatically stay in the account
- REMAX features will appear within 24 hours of purchase

If a Canva account uses a non-REMAX email:

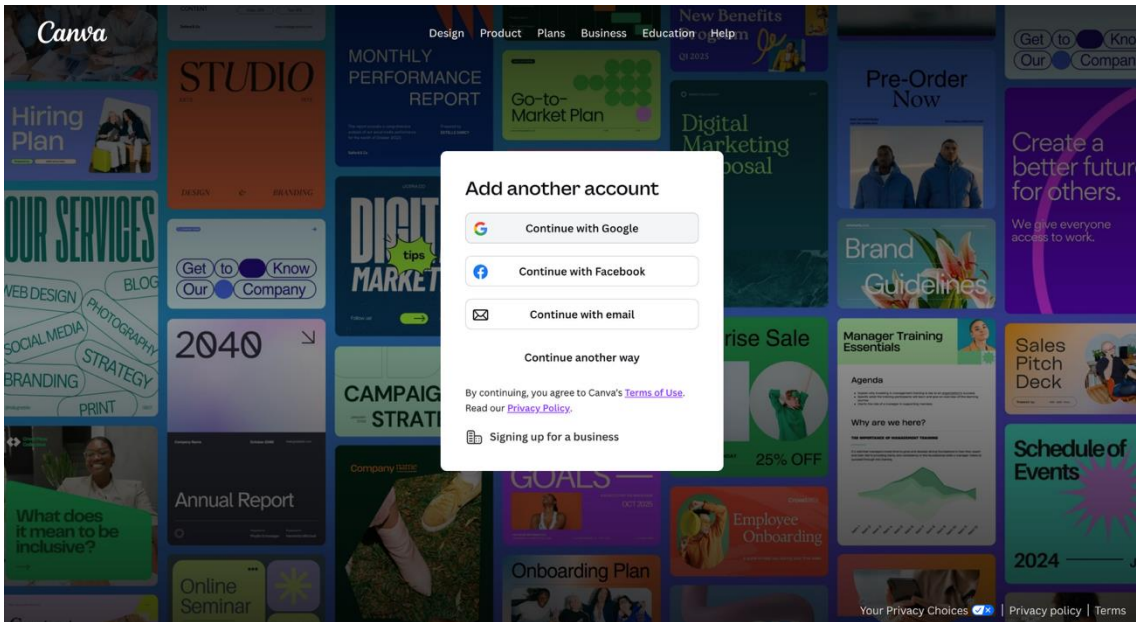
Agents can link their personal Canva account to their REMAX + Canva account to share and edit designs from their personal account to their REMAX + Canva account.

To add another account and start sharing designs, follow these steps.

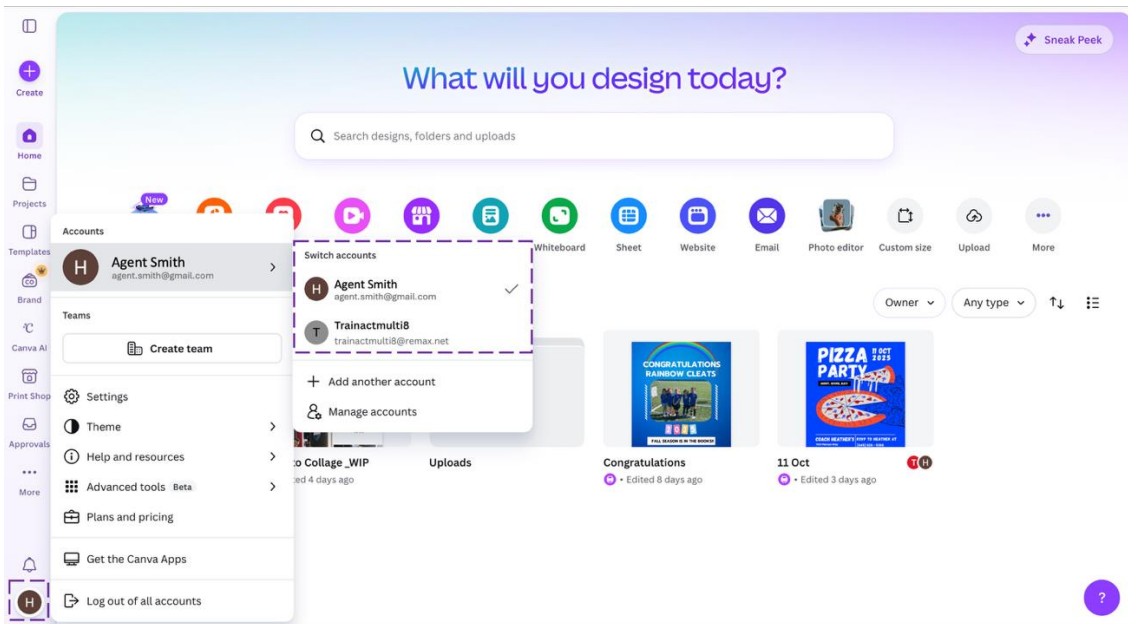
1. Log in to the REMAX + Canva account
2. Click the profile icon at the bottom left corner of the homepage.
3. Navigate to Accounts and select “+ Add another account.”



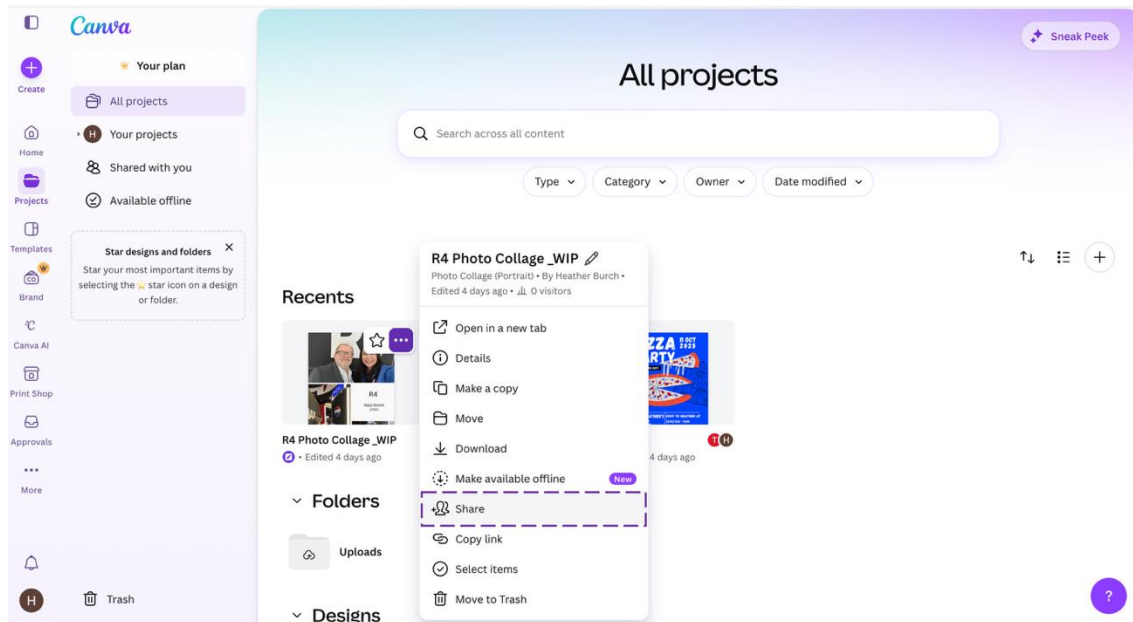
4. Log in with the credentials of the other Canva account (e.g. Google, Facebook, or other email)



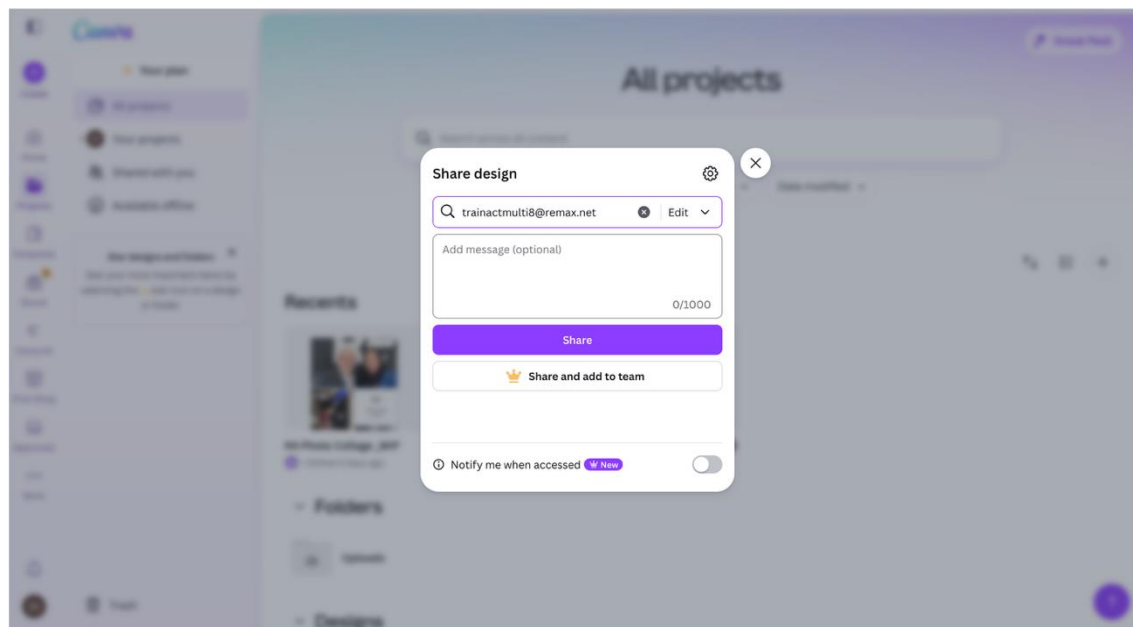
- Once logged in, the account will be redirected to the homepage. Click the profile icon again to verify that both accounts are listed in the Accounts section.



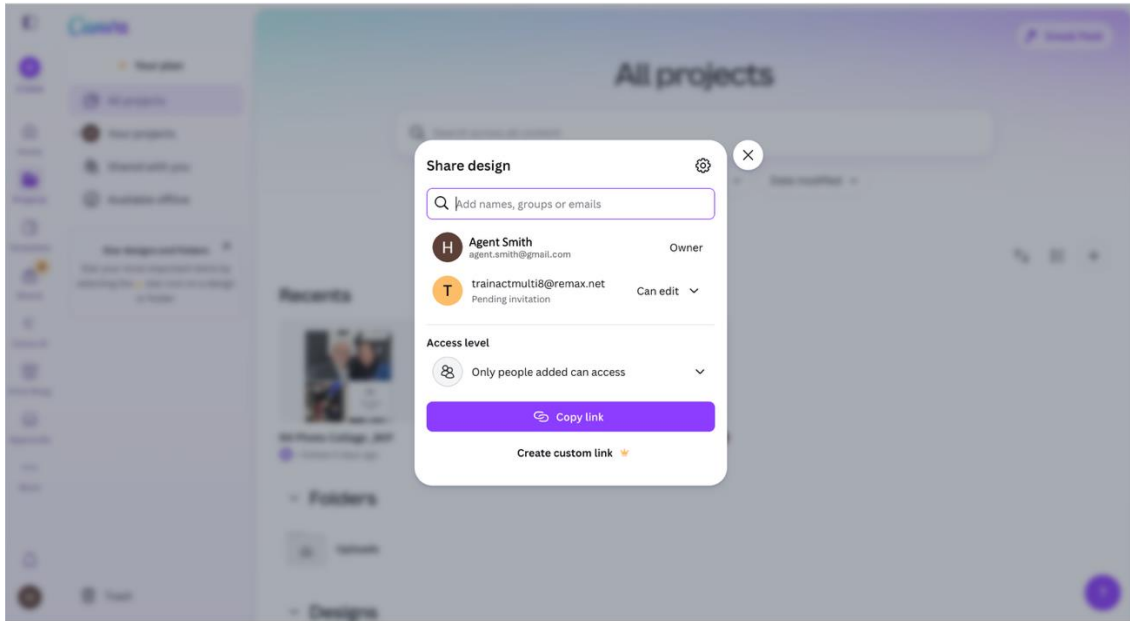
- To start sharing designs from the agent's personal Canva account, select the design to share. **Tip:** Sharing multiple designs? Add them to a folder and share the folder using the REMAX + Canva email.
- Hover over the design thumbnail and click the More icon (three dots) to reveal options and select share.



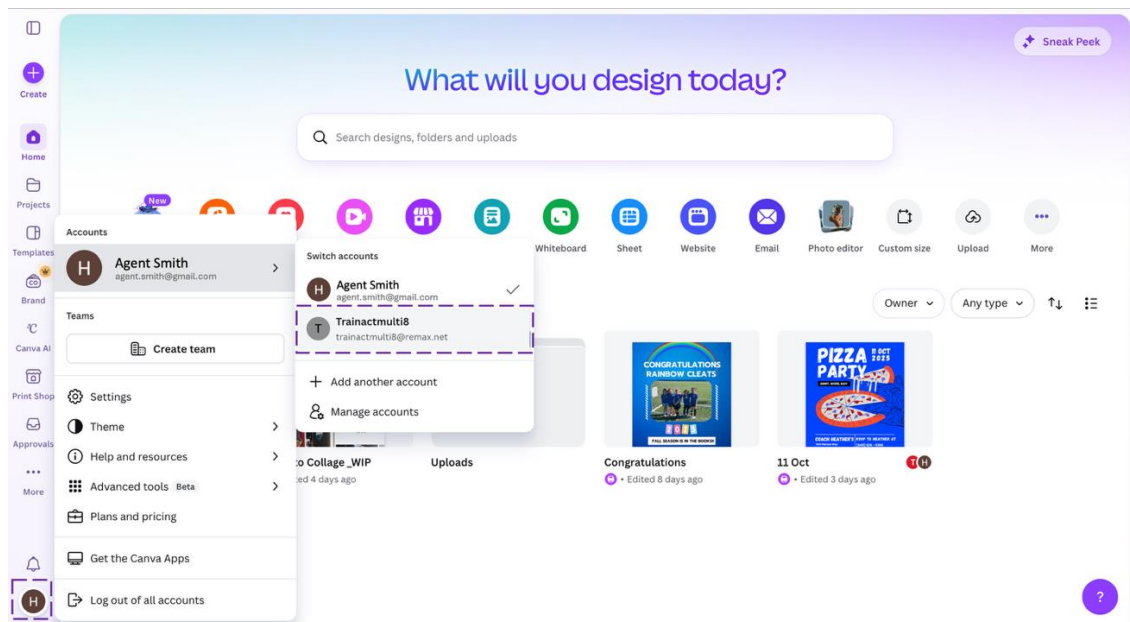
8. Enter the REMAX.net email and select Share



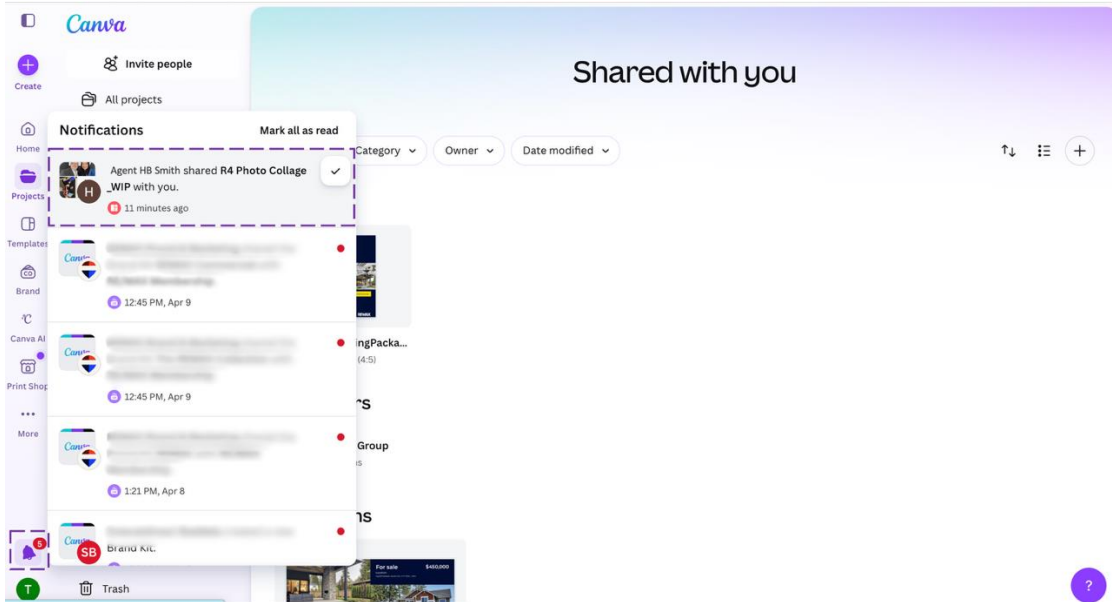
9. Set permissions to "Can edit" to ensure the recipient can duplicate the design(s) for editing.



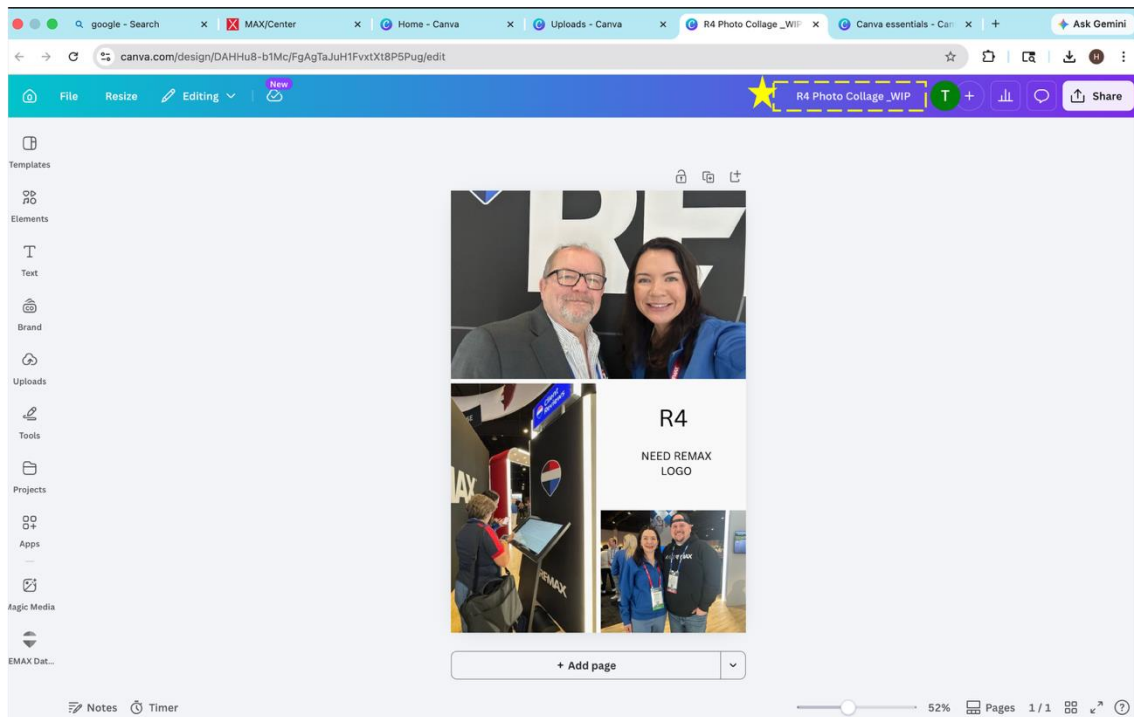
10. Select the profile icon and switch to the REMAX.net account using the account switcher. Canva will instantly switch to that account without requiring log out.



11. From the REMAX + Canva account, access the shared design via the Notifications icon above the profile. It opens in a new browser tab.



12. Begin editing the shared design within the REMAX + Canva account. Pro Tip: Rename the shared design for quick reference.



Existing Canva Subscription Refunds

When should someone request a refund?

After they have successfully accessed their REMAX + Canva account.

What is a prorated refund?

It's a refund for the unused portion of a subscription.

Example: Cancel after 3 months of a 12-month plan → 9 months refunded.

How can a refund for an annual plan be requested?

Refunds/proration must be requested directly through REMAX Customer Support

- Contact via Phone/Text: 888-398-7171 or email customersupport@remax.com.

REMAX support can assist with subscription questions and help facilitate refunds for personal accounts when someone upgrades to REMAX + Canva.

How can a monthly Canva plan be cancelled or refunded?

1. Go to Account Settings → Billing & Plans → More Actions → Request Cancellation
1. Submit a Canva Support ticket requesting downgrade to the free plan

How to Access Exclusive REMAX + Canva Features

How are REMAX brand kits accessed?

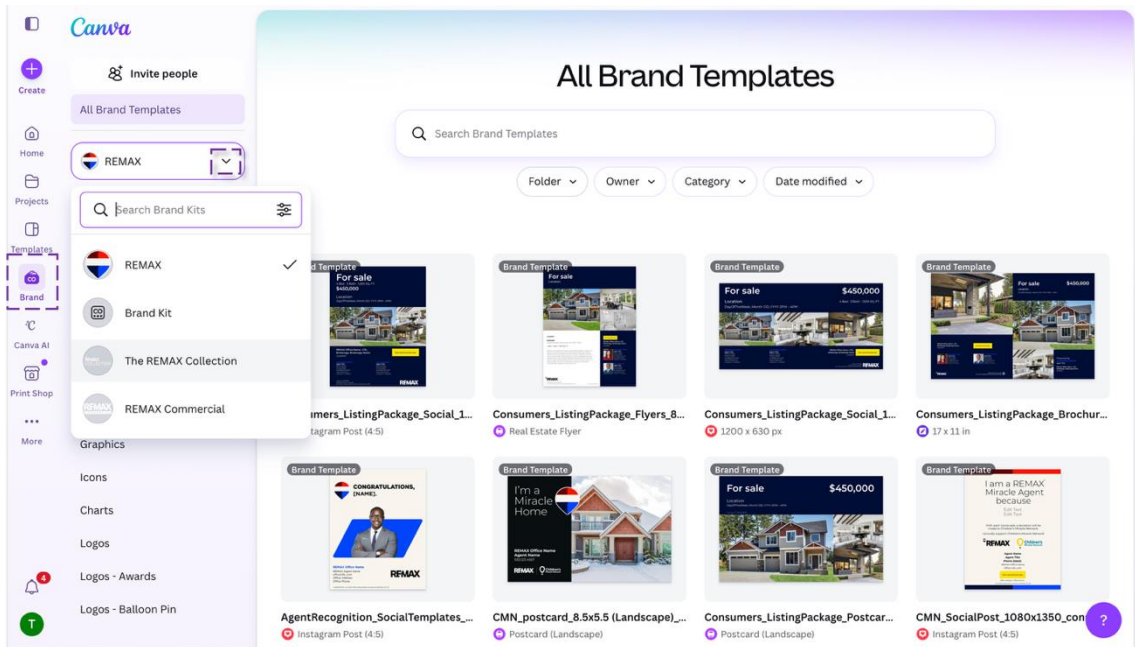
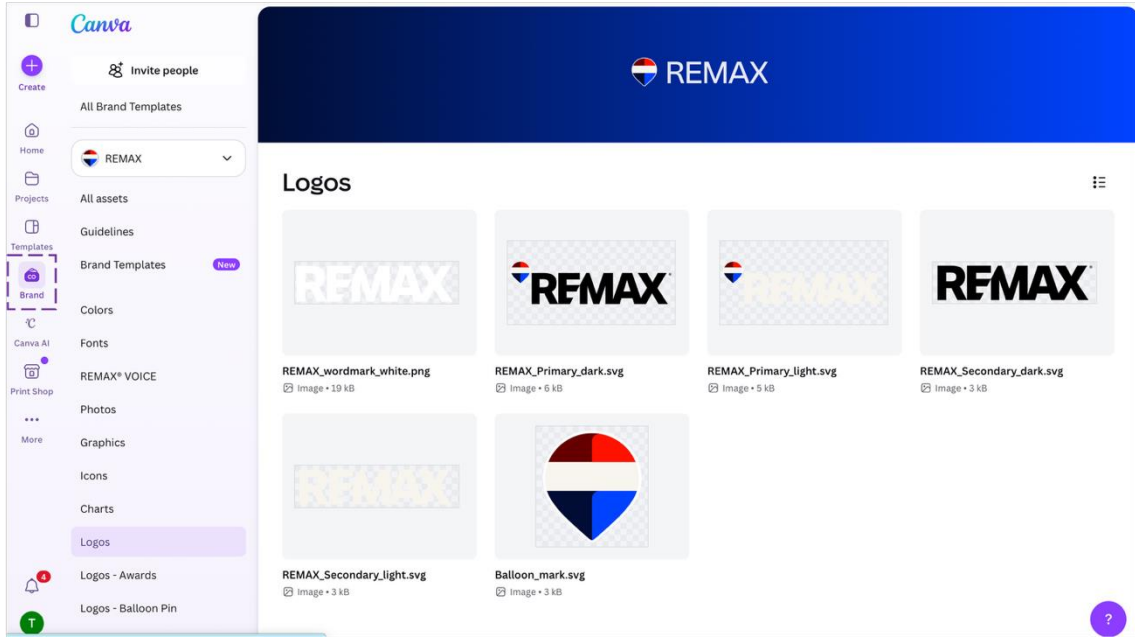
At launch, REMAX has three different brand kits.

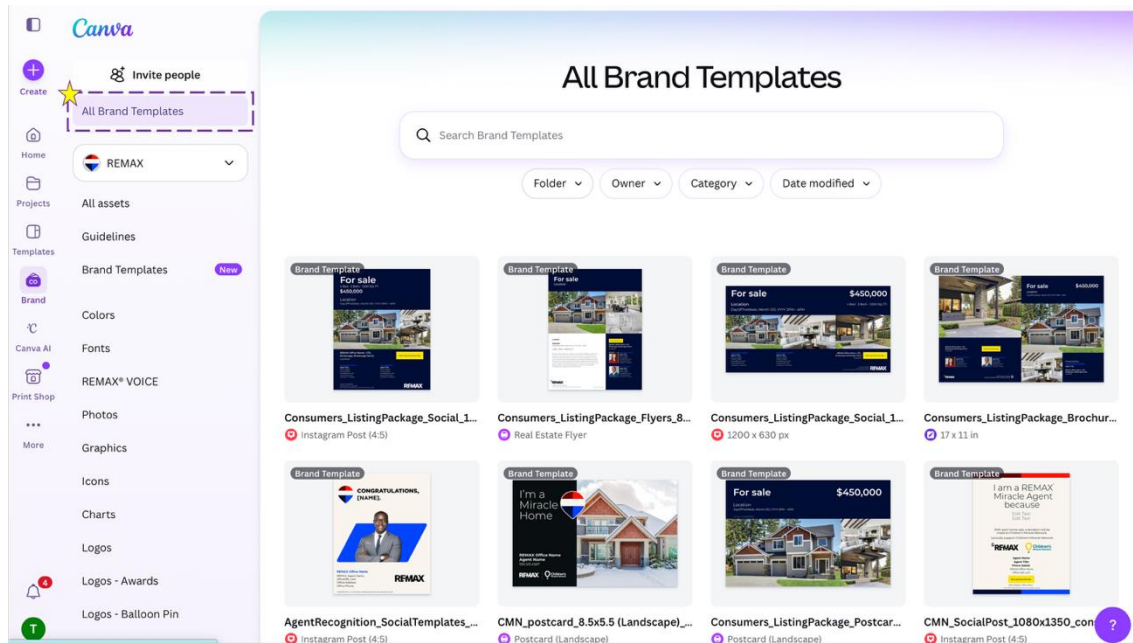
- REMAX Residential
- The REMAX Collection
- REMAX Commercial.

Each brand kit contains brand fonts, colors, logos, and professionally designed REMAX templates.

To access the Brand Kits:

- Select Brand from the left sidebar
- Use the dropdown next to the REMAX logo to switch brand kits
- Choose All Brand Templates above the dropdown menu to browse REMAX templates



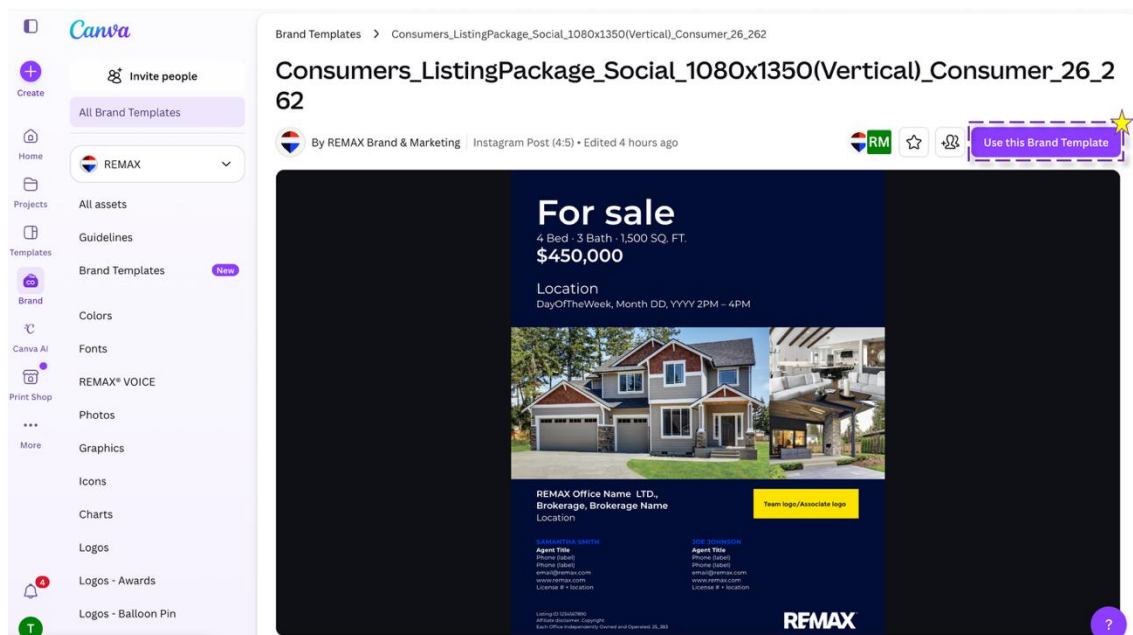


How is the REMAX Data App accessed?

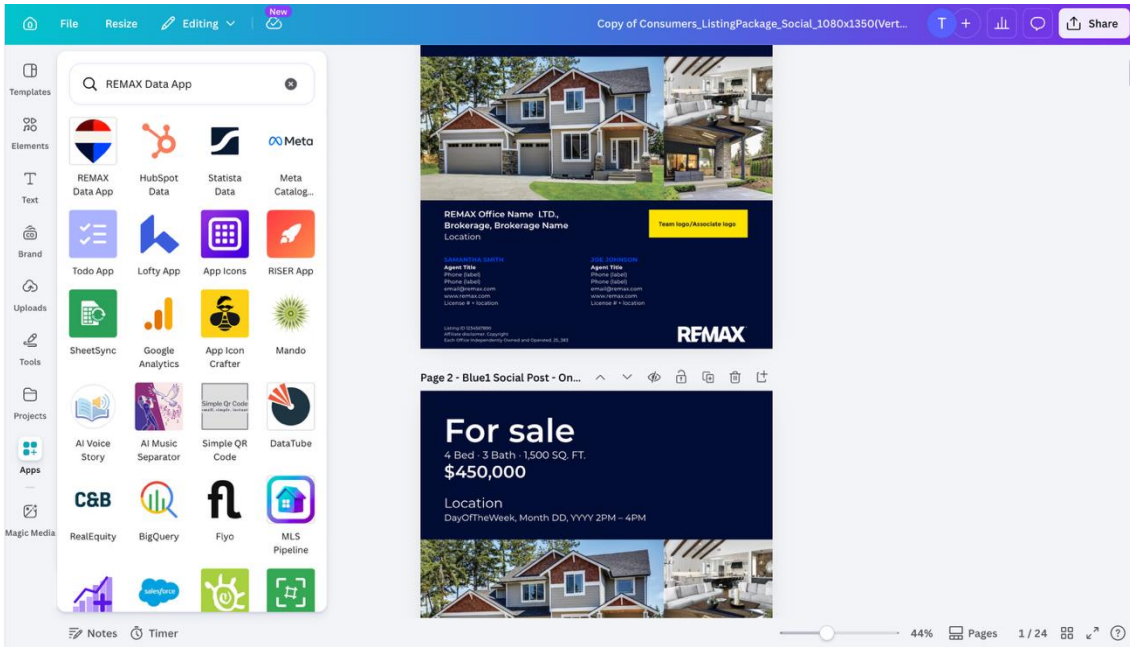
The REMAX Data App lets you automatically add listing details to designs.

How to Get Started:

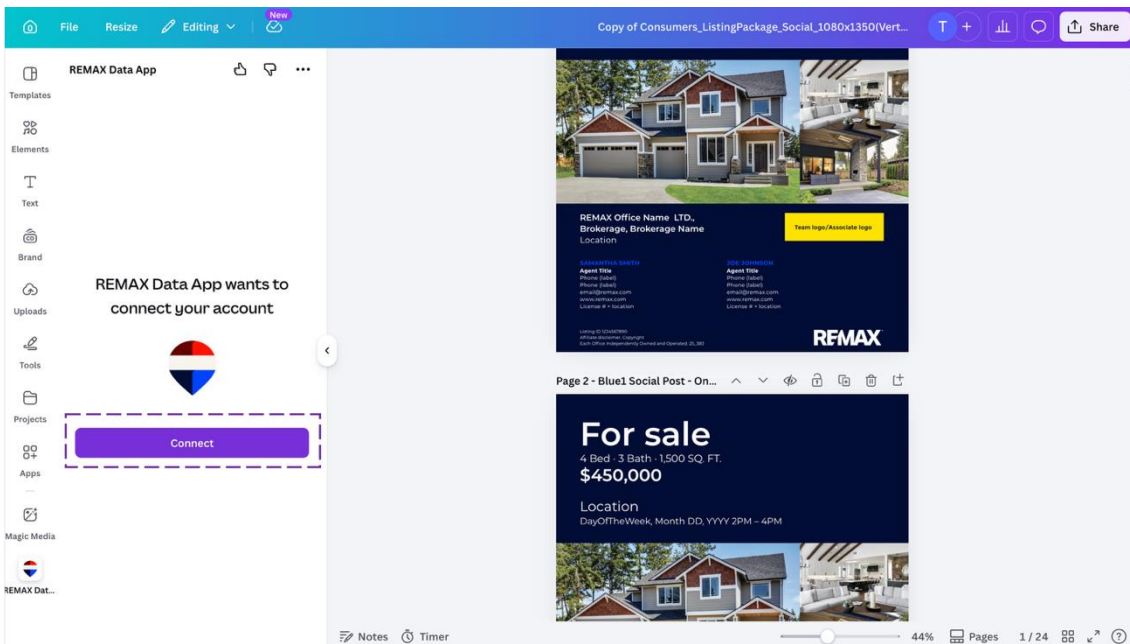
1. Choose a template from within the REMAX Brand Kit.
This example will use the “[Consumers ListingPackage Social 1080 x 1350 \(Vertical\)](#)”
2. Select “Use this Brand Template.”



3. Select the “More” tab on the left-hand sidebar → “Apps” → enter “REMAX Data App” in the search bar

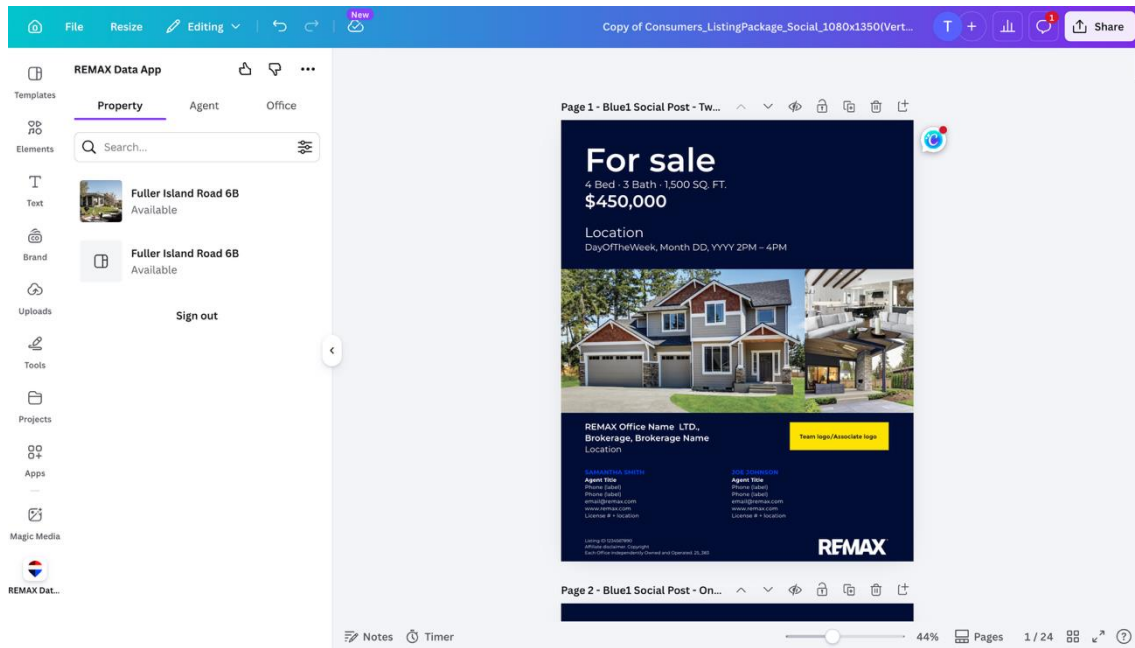


4. Select the “REMAX Data App” then “Connect.” Note: SSO connection is not required. The connect steps’ purpose is to call forward listings which may take 10-15 seconds.

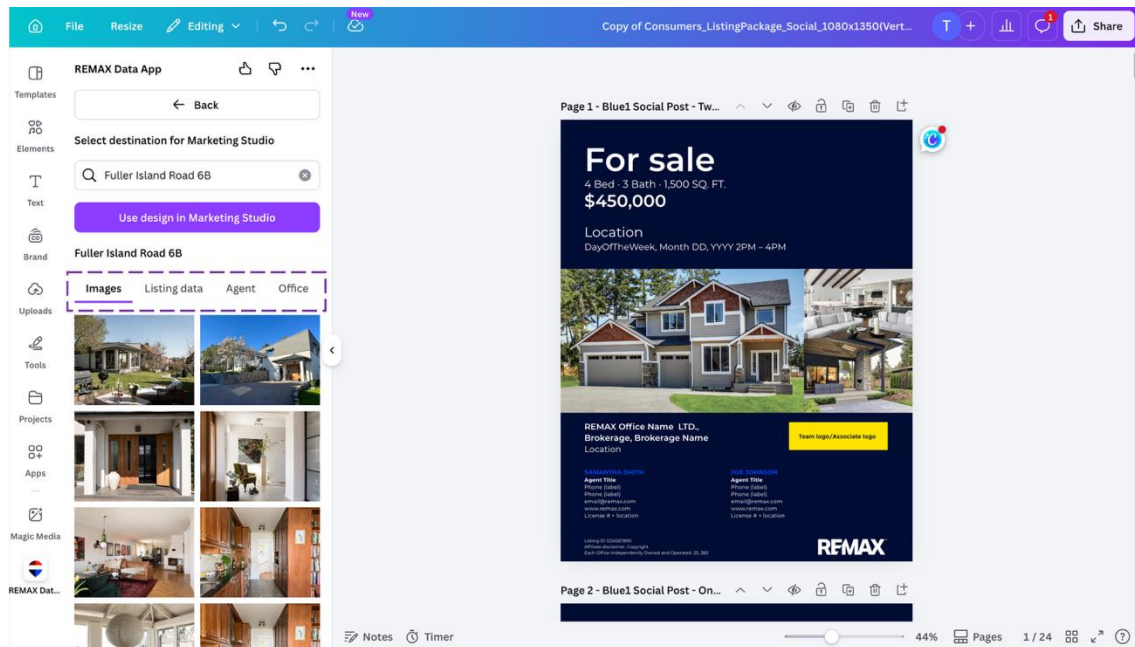


5. Each listing has a dedicated tile in the REMAX Data App.

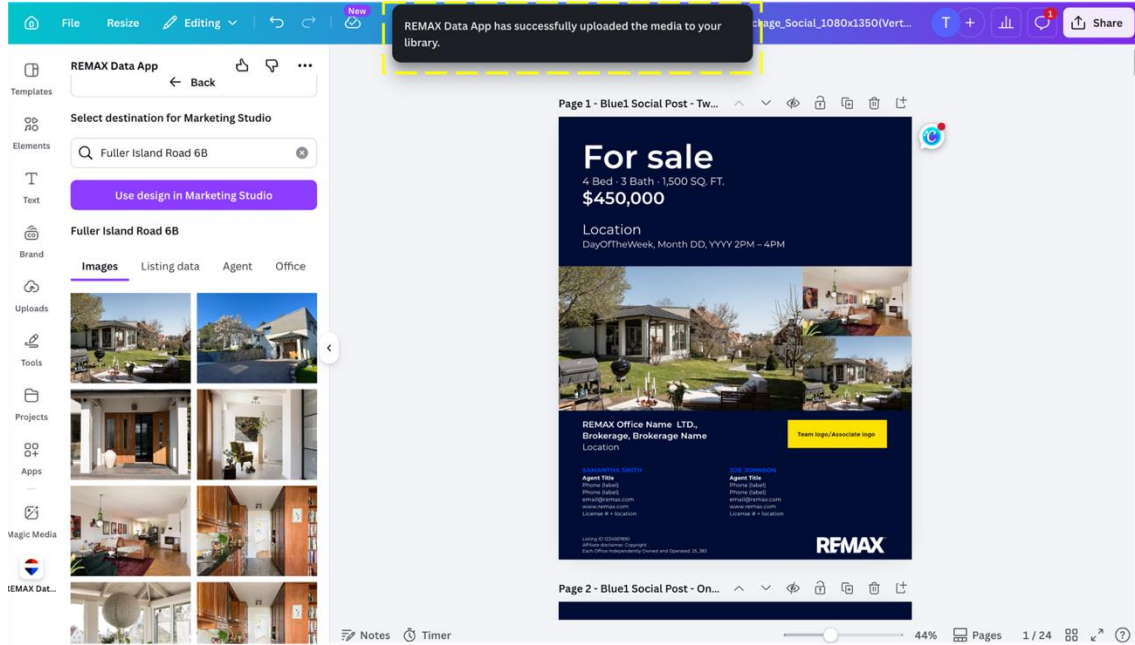
Note: Users designated as Broker/Owners, Managers, and Office Staff will see listings for their office(s) as designated within their REMAX profile.



6. Select a listing tile to populate the listing photos, select listing data elements, listing agent and office info.

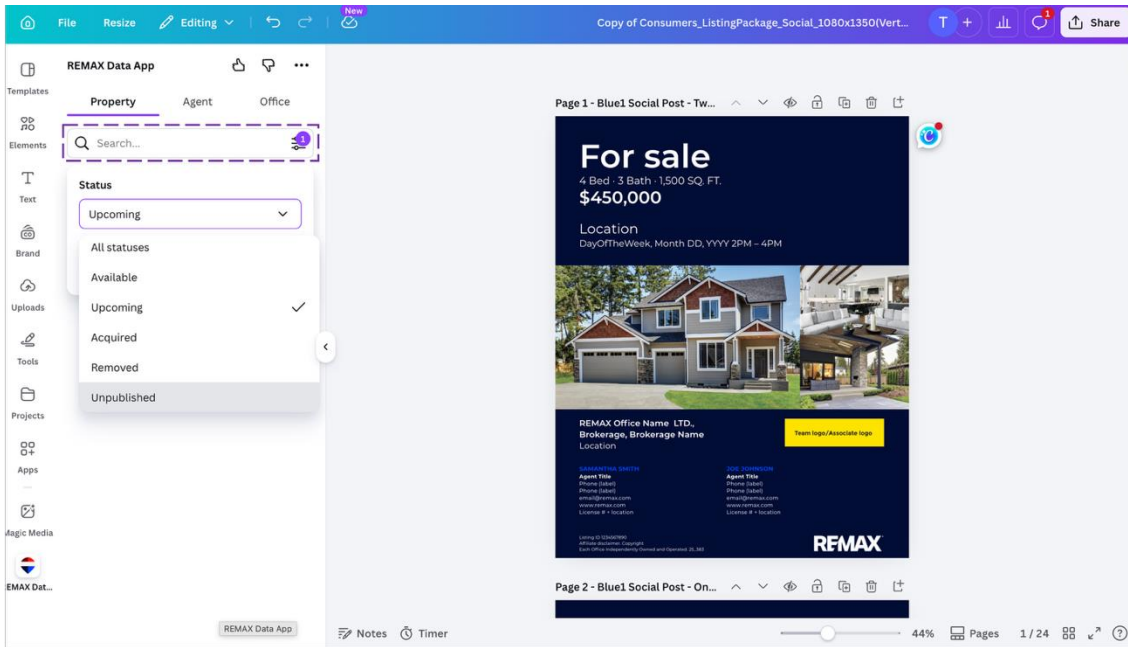


7. Drag and drop photos onto the template, and a notification that says, “REMAX Data App has successfully uploaded the media to your library” will appear. This is a system-generated message indicating that the image is editable after it is applied to the template.



8. To find listings that aren't Available/On Market, select the filter icon in the search bar and use the “Status” dropdown.

Note: Listings available in the REMAX Data App may vary based on your MLS board's local rules and regulations. Improvements to listing status names and groupings are underway.

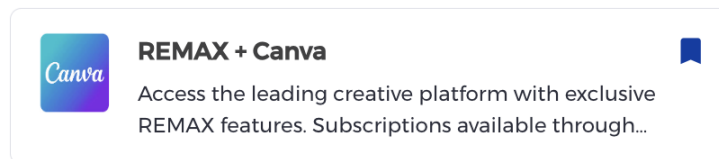


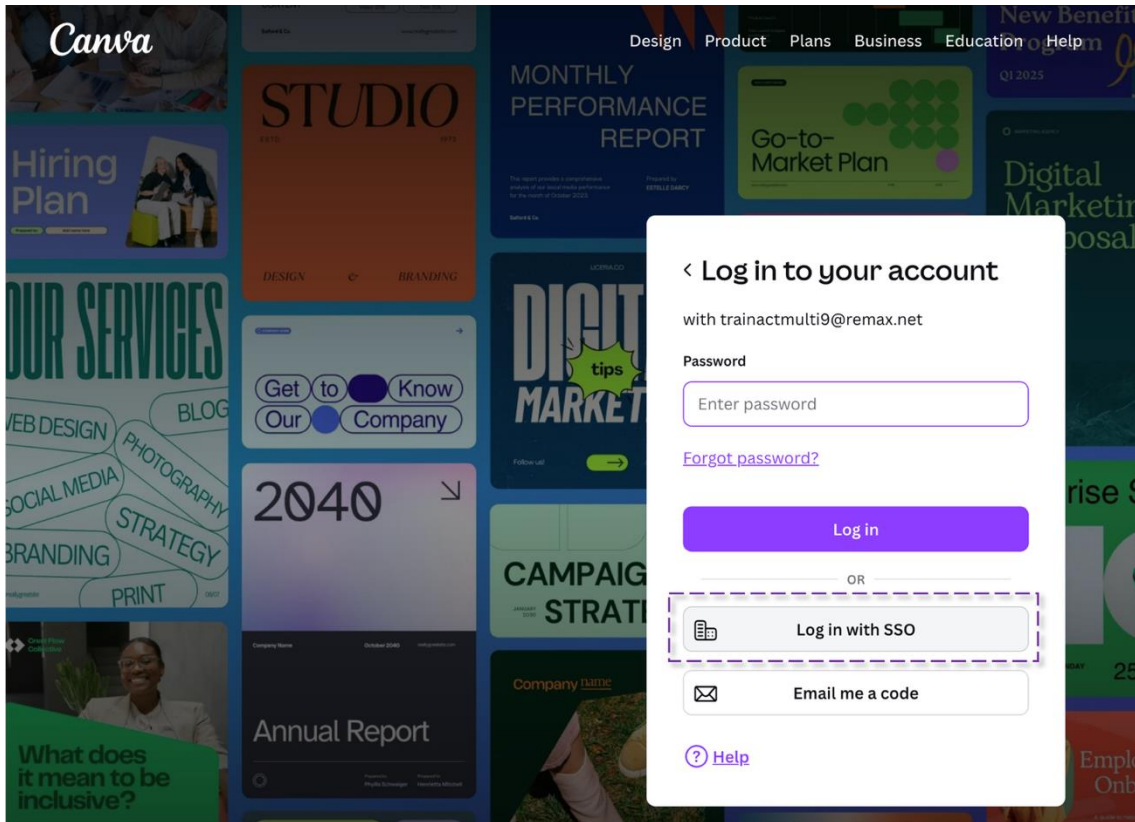
Frequently Asked Questions by New Customers

How do agents access REMAX + Canva?

REMAX + Canva is accessed through the REMAX + Canva tile in MAXCenter or by signing into Canva.com using a REMAX.net email address and completing the Single Sign-On process.

MAXCenter Tile



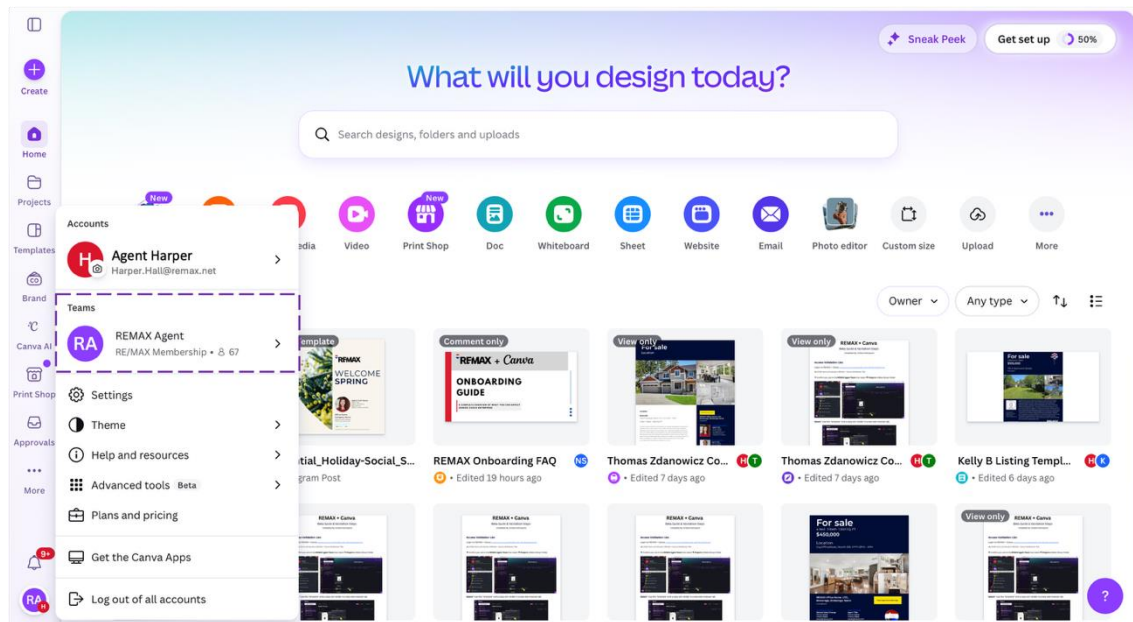


What training can help get someone started?

[Canva Essentials](#) | [Search other courses](#)

Why is someone part of the REMAX Agent Team?

Canva requires every subscription holder be a member of at least one team. In the future, brokerage leadership will also have access to a Recruiting team.



How is being part of the REMAX Agent Team beneficial?

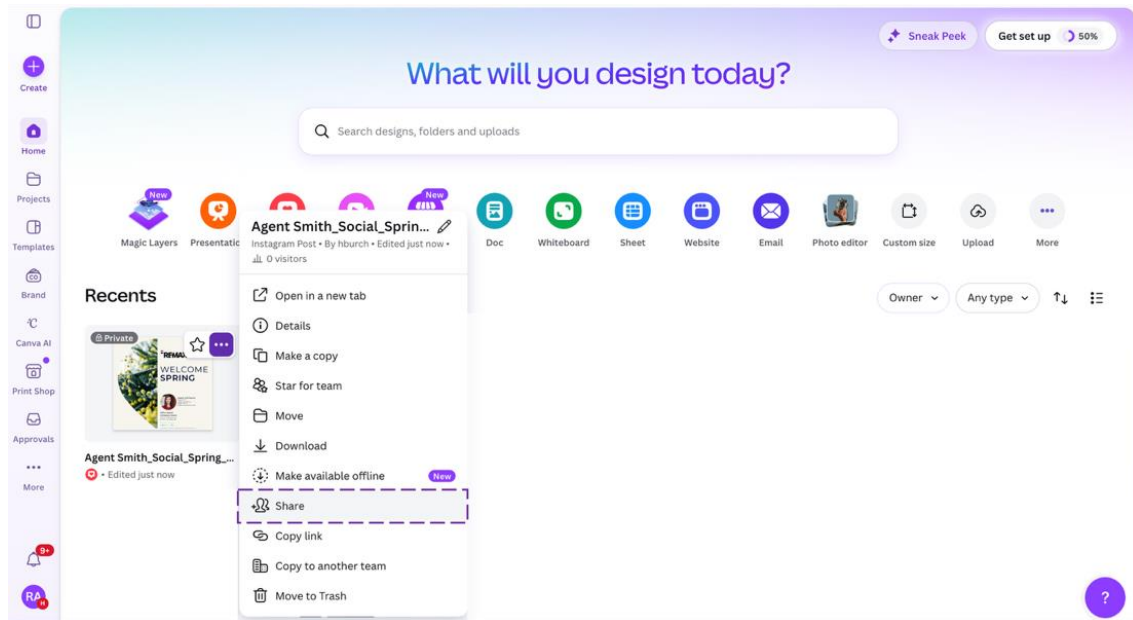
The REMAX Agent Team allows REMAX HQ designers to share agent-specific content and templates. From the REMAX Agent Team, designs can be shared with other REMAX + Canva subscribers across the network. In the future, this team will provide access to trending assets plus social media tips and designs from REMAX Social Influencers.

Are designs private?

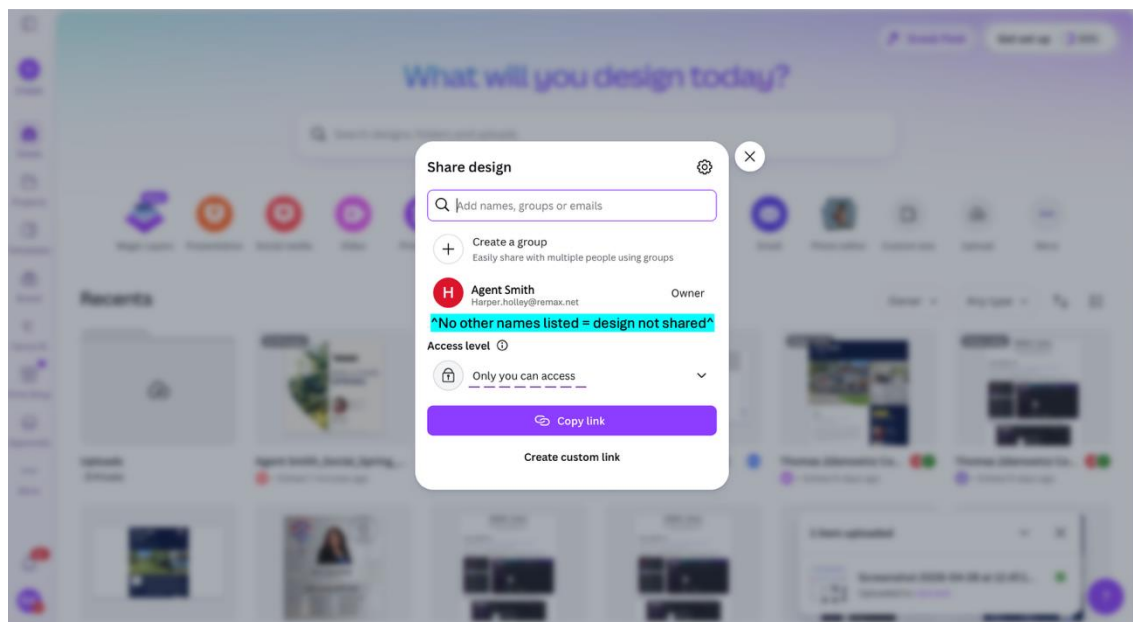
Yes. Designs are private unless they're shared. REMAX admins cannot see designs unless they are shared.

How can someone tell if a design has been shared?

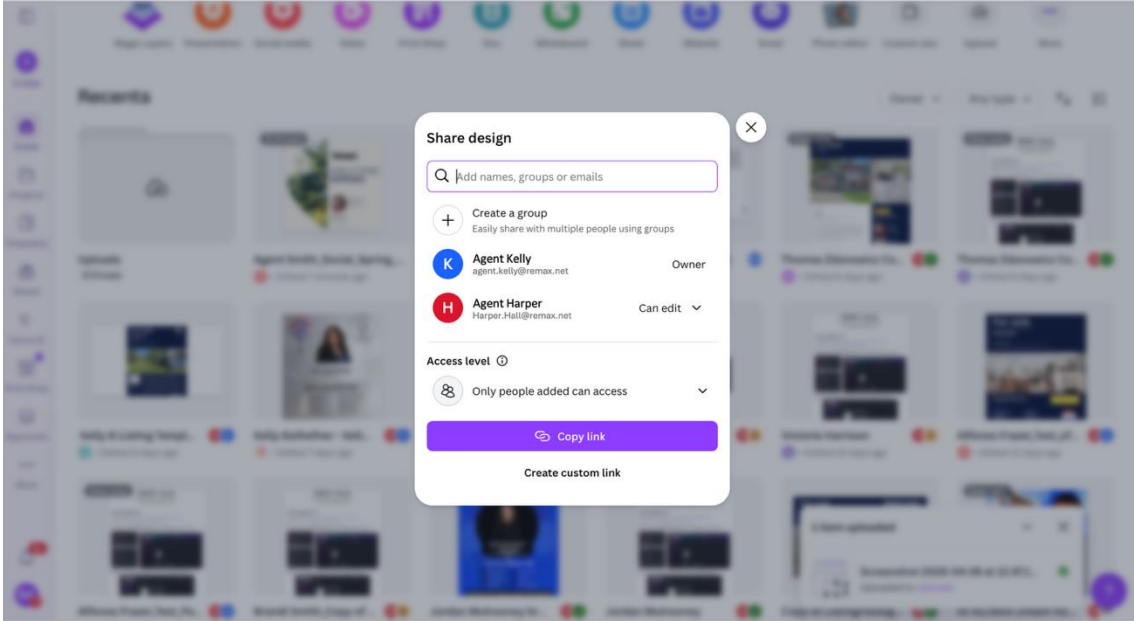
1. Hover over a design → Select the three dots.
2. Select the Share Icon



3. If the design is private, the Share panel will only show the name/email under “People with access.”



4. If the design is shared, other names, email addresses, or links will be listed in the Share box. Additionally profile icons under the design tile indicate who a design is shared with. Hovering over the icon will highlight roles and permissions.



Additionally, Profile Icons Under a Design Tile Indicate the Design is Shared

