



Decommission of global.remax.com

For Global Region Owners & Staff. Do not share or distribute.

What is happening?

The global.remax.com website is being decommissioned on **July 31** as part of an upgrade that brings all international listings together on remax.com – creating a single, stronger, more streamlined global search experience for consumers.

After July 31, U.S. and international (with the exception of Canada) property listings – including residential, luxury and commercial – will appear directly on remax.com. Listings for Canadian properties will continue to appear exclusively on remax.ca and remax-quebec.com.

All global listings are eligible to appear on remax.com. Agents who do not see their listings on remax.com should follow the steps outlined in this FAQ under "How do agents ensure their listings appear on remax.com?", appearing below.

Why is this happening?

Consolidating global listings onto remax.com boosts worldwide visibility and delivers a more seamless, robust experience for buyers, investors and families exploring cross-border opportunities. It also moves international listings onto a recently redesigned platform that continues to evolve with new features and enhancements – ensuring a faster, more modern consumer experience.

What if someone goes to global.remax.com after July 31?

After that date, all visitors to global.remax.com will automatically redirect to remax.com, where they can access listings that match their search criteria.

What happens with Canadian listings?

The remax.ca and remax-quebec.com sites will continue to operate as they currently do. When searching for Canadian properties on remax.com, users will be redirected to remax.ca or quebec-remax.com accordingly.

What actions do Broker/Owners and agents need to take?

Broker/Owners and agents should review and update any marketing materials, promotions, websites, presentations or other assets that reference global.remax.com. After July 31, all global listing traffic will redirect to remax.com, so any mention of the old URL should be replaced to ensure accuracy and a seamless consumer experience.

In what languages and currencies will listings appear on remax.com?

The translation experience will remain the same on remax.com as on global.remax.com. The selling price will display in the currency the listing was posted in, as well as a converted value based on the user's local currency. Listings will offer Spanish translation, with additional languages planned.

Does this change affect agent, team or office websites?

No. The functionality isn't impacted for agent, team and office websites. Any references or links to global.remax.com on an agent or office site should be updated to remax.com.

Will properties that a user has favorited be impacted?

Favorited properties created on global.remax.com will not carry over. Users will need to search and re-favorite them on remax.com.

Does this change how international buyers search for properties?

Yes – in a positive way. International buyers will now use one global search destination, remax.com, making it easier to browse properties across borders without switching sites.

Is there a fee to add listings remax.com and have them displayed globally?

There is currently no cost for any REMAX affiliates, including those in global regions, to have their listing appear on remax.com and appear globally.

How do agents ensure their listing appear on remax.com?

This depends on the region – if the region works with GryphTech and how the listing data is managed.

- **If your region is a GryphTech client:** Agent listings automatically flow to remax.com. For issues or problems, contact your GryphTech account manager for support.
 - **Important:** To ensure listings are displayed correctly, your region must send REMAX IDs to GryphTech. See question below on REMAX IDs for more details.
- **If your region is a not a GryphTech client but is currently uploading listings to GryphTech:** Contact global@remax.com to discuss next steps for listings that are not appearing.
 - **Important:** To ensure listings are displayed correctly, your region must send REMAX IDs to GryphTech. See next question for more details.
- **If your region is a not a GryphTech client and is not currently uploading listings to GryphTech:** Contact global@remax.com to discuss next steps to ensure your listings appear.

What REMAX IDs does GryphTech need? Where can these be found?

Each REMAX office is assigned a unique Office ID (Office Constituent ID). When an affiliate joins REMAX, they are assigned an Associate ID (Constituent ID).

Both IDs are 9-digit numbers beginning with “10.” You can find them in the monthly reporting spreadsheet or the agent roster provided each month, as seen below.



Are there plans to support uploading listings directly to remax.com, beyond GryphTech?

Yes. The team is actively exploring future enhancements to expand upload flexibility and improve the overall listing experience.

Who can I contact with questions?

Please contact your Global team member or email global@remax.com.