

Returns Policy

All of my pieces are individually handmade, which means there maybe minor variations in symmetry, glaze colour and texture as this is part of their unique charm. These qualities are what make each item special and are not considered defects.

I do not offer returns or refunds for change-of-mind. Please choose carefully as I often do not make multiple pieces of the same design or colour.

If you have chosen a wall piece, I strongly advise to use a small nail to hang and not adhesive hooks. I will not offer a refund or replacement if my work is hung on adhesive hooks and have broken due to falling off a wall.

If your item is damaged during transit, please email me within 24 hours of delivery with photos of both the damaged item and packaging to discuss a resolution. Each case will be handled individually to ensure your satisfaction.

Thank you for appreciating the uniqueness of my handmade work.