

Exchanges: We do not offer refunds or exchanges if you change your mind so please ensure you read the product description carefully prior to your purchase. If you have any questions please don't hesitate to contact us directly.

Faulty Items: Due to the hand made/painted nature of our pieces it is important to note that no two pieces are the same. The natural imperfections are part of the charm of our products & will not be considered as faults. In the unlikely event that you have received a faulty product, please contact us directly within 10 days with a photo of the faulty product. Please email message with your order number along with a detailed description & images to show the faults.