How it works!

SAFESEND GENERAL FAQ EXPLAINED

✓

Q: Is it safe to enter my social security number?

A: Yes! Look for **HTTPS://** at the beginning of the site URL & a locked padlock symbol in your browser's URL to confirm you are on a secure site.

✓

Q: Will I receive a notification when my return is ready to sign?

A: Yes! Email notifications regarding your tax return will be sent from **noreply@safesendreturns.com**

✓

Q: After signing, will I receive confirmation that the return was successfully submitted?

A: Yes! you will receive an email stating it was successful.

✓

q: Will I have the option to download and print my return to retain for my records?

A: Yes - we recommend you do this! You can do so during the **review** step of the SafeSend process and **after** the signing has been completed.

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How it works!

SAFESEND GENERAL FAQ EXPLAINED: PART 2

✓

Q: Can I set up reminders for my quarterly estimated payments?

A: Yes! You can do this during the review of your tax return from the pay screen.

✓

Q: If a partner/shareholder declines to e-sign the K-1 how will I know?

A: The K-1 distribution page will show "declined consent". If they happen to decline by accident you can click "resend" to allow them to accept and download.

✓

Q: My spouse and I are filing our return jointly - how can we both sign the e-file form?

A: Our firm will send the return to one spouse first, who will complete signing and send the return to the second spouse.

✓

q: *What browsers are currently supported?*

A: Google Chrome (preferred), Firefox, Edge, and Safari are all compatible with SafeSend. Internet explorer is no longer supported, which can cause issues/errors.

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