

Prize Promotion Terms & Conditions

1. These terms and conditions apply to all prize promotions organised by Ryder Cup Europe LLP or Ryder Cup 2027 Commercial Limited (or a third party on behalf of either of them) (the relevant entity being referred to in these terms as “**Ryder Cup**”).
2. By entering a promotion, entrants accept these terms and conditions together with any specific instructions and terms for such promotion which may be mentioned or communicated to entrants in any way (“promotion information”). Such promotion information shall prevail in the event of there being any inconsistency between these promotion terms and conditions and any promotion information.
3. Ryder Cup may cancel or amend (to the extent reasonably necessary and (where necessary) with the prior notification the relevant authority) any promotion, promotion information, or these terms and conditions if circumstances beyond its control make this unavoidable and affect or compromise the promotion’s administration, security, fairness or integrity. In such circumstances, the Ryder Cup will notify entrants directly, of the reasons for, and nature of, the cancellation or amendment. In the event of an amendment, if entrants’ previous entries become ineligible Ryder Cup shall provide a reasonable opportunity to these entrants to re-enter the promotion. Any changes will be posted either within the promotion information or these terms and conditions.

Promotion Entry

4. Entry to the promotion and the award of a prize is subject to any local laws or restrictions and Ryder Cup reserves the rights to hold void, cancel, suspend or amend the promotion where it becomes necessary to do so.
5. Unless stated otherwise in the applicable promotion information, entrants must be 18 years or over. If a promotion does allow under 18s, entrants 16 years of age or under must obtain permission from a parent or guardian before entering. There is no maximum age limit unless specified otherwise in the promotion information.
6. Where a prize involves travel of any description, any winner under the age of 18 must be accompanied by an adult.
7. Unless otherwise stated in the promotion information, the following may not participate in or be eligible for any prize relating to the promotion:
 - a. players who have an active PGA European Tour membership and their accredited support personnel;
 - b. players entered into a tournament to which the promotion relates and their accredited support personnel;
 - c. employees and members of their immediate families (including any live-in partner or household member) of companies within the PGA European Tour’s group of companies;

d. employees and members of their immediate families (including any live-in partner or household member) of any company involved in the organisation, management, promotion, or administration of the promotion or its entry routes or donation of prizes or their agents or subsidiaries;

e. employees and members of their immediate families (including any live-in partner or household member) of any company involved in any capacity in the production or sponsorship of a promotion to which the promotion relates.

8. Where the promotion information specifies a minimum or maximum age limit Ryder Cup reserves the right to ask for proof of age, and may use any channels and methods available to carry out checks of any details provided. Entrants may only enter the promotion in their own name.

9. The opening and closing dates and times for entries are as indicated in the promotion information.

10. By entering the promotion entrants confirm that all information submitted by them is accurate, true, current, and complete. Entrants also confirm that they are the copyright owners of any copyright works submitted, for example photographs and drawings, and Ryder Cup's use of such works will not infringe the rights of any third party.

11. Where indicated in the promotion information, some promotions are only open to registered users of the Website or App. There is no charge for registration.

12. Entry to the promotion may only be made through the applicable method(s) indicated in the promotion information. Not all of the following methods of entry may be available for entry to each promotion. The following terms and conditions will apply where the method is indicated as being available in the promotion information.

a. Web entry

Where specified in the promotion information as an available method of entry to the promotion, web entrants are required to follow such instructions as are indicated in the promotion information. Web entrants may be required to supply their name, and/or email address and/or a contact telephone number and/or any other details. There is no charge for such entries. Internet service providers' fees may apply when accessing the internet.

b. E-mail entry

Where specified as an available method of entry to the promotion, e-mail entrants may enter the promotion by sending an e-mail with the information indicated in the promotion information and to the email address indicated. There is no charge for email entries. Entrants may receive a message confirming their entry to the promotion. There is no charge for such entries. Internet service providers' fees may apply when accessing the internet.

c. App entry

Where specified as an available method of entry to the promotion, app entrants may enter the promotion (on the app indicated in the promotion information) by responding and/or providing information indicated, as required in the promotion information. There is no charge for such entries. Internet service providers' fees may apply when accessing the internet.

d. Entry via Social Network Sites

Where specified as an available method of entry to the promotion, social network site entrants may enter the promotion by responding and/or providing information indicated, as required in the promotion information. There is no charge for such entries. Internet service providers' fees may apply when accessing the internet. Entrants acknowledge that the promotions are not in any way sponsored, endorsed or administered by, or associated with, the social network sites, and that the social network sites shall not have any liability to them in connection with the promotions.

13. To the maximum extent permitted by law, neither Ryder Cup nor its servants, agents, nor any other party or organisation involved in the management, promotion, or administration of the promotion or its entry routes or donation of prizes or their agents or subsidiaries involved in the promotion will accept responsibility or liability for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft, destruction, or alteration of any entries, or unauthorised access to entries, or entries lost or delayed, whether arising during operation or transmission as a result of server functions (including but not limited to security functions by software used by Ryder Cup or any third party), virus, bugs, causes outside its control or otherwise. In these circumstances and to the maximum extent permitted by law, Ryder Cup will not be responsible or liable to compensate any person or accept any liability for any loss or damage occurring as a result of the foregoing, except where it is caused by the negligence of Ryder Cup Tour, its agents or distributors or that of their employees.

14. Entries submitted through agents or third parties or in bulk (i.e. more entries than a human being could submit in the time available without the use of software or other devices designed to make automated entries) will not be accepted. Unless stated otherwise in the promotion information, no more than one (1) prize per person per promotion will be awarded.

15. Any entries which are incomplete, incorrect, inaudible, incomprehensible, or not received by Ryder Cup, for any reason whatsoever, will be void.

16. In the event of any fault, mistake, misunderstanding or dispute concerning the correctness or acceptability of an entry or any answers given by entrants (if applicable), or the operation of any part of the promotion, network or communications system, the decision of Ryder Cup shall be final and no correspondence will be entered into.

17. Ryder Cup will not be liable to reimburse any expenses arising out of or incurred in making an entry in any promotion. Where Ryder Cup decides in its sole discretion that an entrant is eligible for a refund, eligibility for such refunds will be notified to relevant entrants. Ryder Cup reserves the right to refuse to make a refund where it suspects dishonest or fraudulent conduct on the entrant's part or where the entrant

has not complied with the rules of the promotion (for example, in exceeding the maximum number of entries).

Prizes

18. The prize is as specified in the promotion information.

19. Where the prize involves the winner travelling, the winner (and their companion(s) if applicable) shall be responsible for ensuring (at their own cost) they hold a valid passport and/or other necessary travel documentation (including without limitation any visas). Where the prize necessitates travel on a specific date, the winner (and their companion(s) if applicable) must be able to travel on the date specified by Ryder Cup, or the promotion information, and no alternative dates will be available. Where there are multiple people travelling, the winner and their companion(s) must travel at the same time on the same itinerary.

20. Where the prize involves travel or another experience on a date and/or destination to be chosen by the winner, the date and/or destination chosen is subject to availability and the prize must be taken within twelve (12) months of the winner being notified of their win, unless specified otherwise in the promotion information. The winner must provide Ryder Cup with their preferred date and/or destination within twenty-eight (28) days of being notified of their win. Ryder Cup will use reasonable endeavours to arrange the prize for the winner's preferred date and/or destination, but these are subject to availability and Ryder Cup reserves the right to require the winner to take the prize on alternative dates. Where the advertised destination is not available due to reasons beyond Ryder Cup's control, Ryder Cup reserves the right to require the winner to take the prize at an alternative destination that is similar or comparable to the original destination.

21. Where the prize involves travel to a destination outside of the country in which the winner is located, Ryder Cup will use reasonable endeavours to arrange direct flights from an airport conveniently located for the winner but may require the winner to fly from an alternative airport. The winner is solely responsible for travel to and from the airport specified by Ryder Cup and all insurance and applicable taxes and for any costs, expenses and charges not specified as being included in the prize description in the promotion information.

22. Where the prize involves travel plus accommodation, the prize shall not be considered as a 'package' under the EU Directive 2015/2302 or the Package Travel and Linked Travel Arrangements Regulations 2018 (UK) and these regulations shall not apply.

23. The prize is also subject to the terms and conditions of the manufacturer or supplier (as applicable).

24. Where the promotion information states that prizes will be awarded by prize draw, the prize winner will be the first valid entry (or such number of entries as specified in the promotion information) drawn at random from a pool of entries received, subject to eligibility and winner confirmation, unless otherwise stated in the promotion information. Where the promotion information states that prizes will be awarded in accordance with certain judging criteria, the promotion information will detail the

applicable judging criteria on which the winning entry (or entries) will be selected. Where the winner is randomly selected from all correct and valid entries, the draw for the winner will where possible take place within seven (7) days of the date on which the promotion closes.

25. Prize draw prizes will be awarded in accordance with the laws of chance and, if required by law or regulation, under the supervision of an independent observer or by a randomised computer generator. Any promotion requiring a subjective assessment in the selection of winning entries will be judged from all valid entries by Ryder Cup (or as indicated in the promotion information) and, if required by law or regulation, an independent judge or a panel including one member who is independent of the promotion's promoters and intermediaries. Selection of winning entries is final and no correspondence will be entered into. The names of judges will be made available upon request.

26. Winner contact:

a. General contact: Any winner/s will be contacted as soon as it is practicable on or after the draw date or judging date (as appropriate) as indicated in the promotion information. Reasonable efforts will be made to contact a winner on the phone number and/or email provided (or other method of contact if appropriate) when entering the promotion. Unless the prize is time critical or time sensitive or as otherwise stated in the promotion information, Ryder Cup or its representative will try to contact the winner over a seven (7) day period.

b. Time critical: Where the prize must be taken up within one (1) month of the close date of the promotion, this will be considered "time critical". As a winner needs to be picked and contacted before this time period passes, the promotion information will indicate the date/date range upon which the winner will be contacted and Ryder Cup or its representative will attempt to contact the winner on the phone number and/or email (or other method of contact if appropriate) provided, as indicated in the promotion information.

c. Time sensitive: Where the prize must be taken up by a date which is more than one (1) month but less than three (3) months after the close date of the promotion, unless otherwise stated in the promotion information, the promotion information will indicate the date/date range upon which the winner will be contacted and Ryder Cup or its representative will contact the winner on the phone number and/or email (or other method of contact if appropriate) provided, as indicated in the promotion information.

d. In the event that the winner cannot be contacted (or fails to respond to any messages or emails left) within the time periods set out above (or in the promotion information) or if the winner fails to provide an address for delivery of the prize or fails to meet any of the eligibility requirements or is otherwise unable to comply with the promotion terms and conditions, this may result in forfeiture of the prize and Ryder Cup reserves the right to disqualify that entrant (without further liability to that entrant) and offer the prize to the next eligible entrant and thereafter until a winner is found. Ryder Cup does not accept any responsibility if you cannot be contacted or are otherwise not able to take up the prize.

27. Ryder Cup may in its sole discretion refuse to provide a prize, or seek its recovery, in the event of non-entitlement under these terms and conditions or an entrant's breach of these terms and conditions, the terms of use of any website on which the promotion is entered, fraud, dishonesty, or other inappropriate or improper conduct including but not limited to the use of technology which enables an entrant to evade charges when entering the promotion or the improper use of technology when entering the promotion, for example submitting a computer generated drawing where a human drawing is required. Where a promotion can be entered online Ryder Cup reserves the right to refuse to provide a prize if the winner's account on the relevant entry platform has been cancelled for any reason and/or the winner has been banned from registering a new account on such platform for any reason.

28. Any entrant who enters or attempts to enter the promotion in a manner, which in Ryder Cup's determination, is contrary to these terms and conditions or is fraudulent or unjust to other entrants (including without limitation tampering with the operation of the promotion, hacking, cheating, deception, or any other unfair playing practices such as intending to annoy, abuse, threaten, or harass any other entrants or Ryder Cup and/or any of its agents or representatives), may be declined entry to the promotion at Ryder Cup's sole discretion.

29. Ryder Cup reserves the right to modify, cancel, terminate or suspend a promotion in whole or in part, at its sole discretion, if it believes the promotion is not capable of being conducted as specified in these terms and conditions or in the event of a virus, computer bug or unauthorised human intervention or any other cause that is beyond the reasonable control of Ryder Cup that could corrupt or affect the administration, security, impartiality, or normal course of the promotion.

30. Ryder Cup reserves the right in its sole discretion to withhold delivery of the prize until such proof of eligibility and/or identity requested by Ryder Cup has been confirmed or if such proof is not produced on request or to disqualify the entrant from the promotion.

31. Ryder Cup endeavours to deliver the prize as soon as it is practicable from the date of making contact with the winner, unless otherwise specified to the winner. Delivery restrictions may apply. No cash equivalent (where applicable) or alternative prize will be given and the prize is non-transferable and non-exchangeable. However, Ryder Cup reserves the right to change the prize due to circumstances beyond its control and offer an alternative of similar value.

32. Where the prize and/or information relating to the prize is to be provided directly to the winner by a third party, the winner (and where applicable, their companion(s)) is (are) required to comply with all instructions and necessary requirements as may be specified by the third party to receive and/or take up the prize, including but not limited to contacting such third party within specified timeframes, adhering to the itinerary as specified, paying any required charges and/or costs which are not included in the prize, completing any required forms including but not limited to booking forms and to delivering any required documentation to that third party, including but not limited to proof of identification. Ryder Cup will accept no responsibility and will not be liable to the winner or any other persons where the winner fails to comply with such instructions and such failure may result in forfeiture of the prize.

33. For delivery of the prize, you may be required to be available at a specified time and place.

34. Any entrant and/or winner must comply with any directions given to them by Ryder Cup, the prize provider(s) and/or their agents and with all relevant laws, rules and regulations, restrictions, itinerary, and where applicable, in compliance with the Ofcom Broadcasting Code. Failure to comply with instructions, itineraries, rules, restrictions, requirements, laws and guidelines may result in an invalid entry and/or forfeiture of the prize.

35. By entering the promotion entrants grant to Ryder Cup a non-exclusive, irrevocable, worldwide licence to use and publish their entry in any media for the purpose of publicity for the promotion and announcing the winner and/or such other purposes as may be specified in the promotion information.

Data Protection and Publicity

36. Any personal data that is collected in connection with a promotion will only be used by Ryder Cup in accordance with Ryder Cup's privacy policy which can be viewed at [Privacy Policy \(rydercup.com\)](http://rydercup.com/PrivacyPolicy).

37. Winners names and county of residence will be listed on the promotion winners' page and, where applicable, winners' names may be mentioned in the relevant Ryder Cup tournament programme, on other websites or on social media. This means that if you are a winner, you agree that your name and location may be published on the Website, announced in the relevant Ryder Cup tournament programme or included on other websites or on social media. You have a right to object to all or part of this information being published or made available at or before the time of entering a promotion, and can also inform us of your objection in writing after you have entered. In such circumstances, winners acknowledge that Ryder Cup is nevertheless still required by promotional marketing rules to provide the information and winning entry to the Advertising Standards Authority (in the UK) or equivalent regulator on request.

38. By entering any promotion you agree that you do not have any commercial relationship with Ryder Cup or the prize provider, and that you are not an agent of Ryder Cup or the prize provider.

Liability

39. Nothing in these terms and conditions restricts your statutory rights as a consumer. For the avoidance of doubt, these terms and conditions do not, nor do they purport to, limit, exclude or modify any non-excludable statutory guarantees provided under (in the UK) the Consumer Rights Act 2015, (in Australia) the Competition and Consumer Act 2010 (Cth) or other similar legislation, or any other warranties (whether express or implied) under any national, state or federal legislation which cannot be excluded.

40. Nothing in these terms and conditions shall exclude or limit Ryder Cup's liability for death or personal injury caused by its staff or supplier's negligence or for fraud.

41. To the maximum extent permitted by law, Ryder Cup will not in any circumstances be responsible or liable to compensate the winner or accept any liability for any loss, damage, personal injury or death occurring as a result of taking up the prize except where it is caused by the negligence of Ryder Cup, its agents or distributors or that of their employees. Ryder Cup is not responsible for any loss or damage that is not foreseeable.

42. Ryder Cup cannot promise that the services relating to the promotion will be free from errors or omissions nor that they will be available uninterrupted and in a fully operating condition. These services may be suspended temporarily and without notice in the case of system failure, maintenance or repair, network issues, or for reasons reasonably beyond the control of Ryder Cup. Ryder Cup will not be liable in the event that all or any part of the service relating to the promotion is discontinued, modified or changed in any way for reasons reasonably beyond the control of Ryder Cup.

****Standard terms ****

43. In the event that any entrant does not, or is unable to, comply with and meet these terms and conditions and the promotion information, Ryder Cup shall be entitled at its sole discretion to disqualify such entrant, without any further liability to such entrant. In these circumstances, any prize(s) won by the entrant may be forfeited and PG Ryder Cup reserves the right to reclaim any prize(s) already distributed to the entrant.

44. The invalidity or unenforceability of any provision of these terms and conditions shall not affect the validity or enforceability of any other provision. In the event that any provision is determined to be invalid or otherwise unenforceable or illegal, these terms and conditions shall otherwise remain in effect and shall be construed in accordance with their terms as if the invalid or illegal provision were not contained herein.

45. Each promotion and these terms and conditions, and any dispute or claim arising out of or in connection with them, is governed by the laws of England and Wales without recourse to its conflict of laws principles, and the English Courts will have exclusive jurisdiction over any claims or proceedings in connection with the promotion, save that if you are a consumer resident in a European Union member state or in the United Kingdom and we expressly open this promotion to residents of your country, you can as an alternative bring legal proceedings in respect of the promotion and these terms and conditions either in the English courts or to the competent court of your country of habitual residence. Nothing affects any mandatory provisions of your local law.

46. The promoter of the promotion is as specified on the promotion information, being either:

(a) Ryder Cup Europe LLP, a partnership registered in England and Wales under number OC307452 with its registered office at Wentworth Drive, Virginia Water, Surrey, GU25 4LX, United Kingdom; or

(b) Ryder Cup 2027 Commercial Limited, a limited company registered in Ireland under company no. 761916 with its registered office at c/o EY Law Ireland, Harcourt Centre, Harcourt Street, Dublin 2, Ireland.

47. These terms and conditions were last updated on 10 September 2024.