

**ONLINE HOSPITALITY TERMS OF PURCHASE
FOR 2027 RYDER CUP PACKAGES**



1. General

- 1.1. These hospitality purchase terms and conditions ("**Hospitality Terms of Purchase**") apply in relation to the purchase of Packages (as defined below) issued by Ryder Cup 2027 Commercial Limited, a limited liability company registered in Ireland (company registration number 761916) whose registered address is c/o EY Law Ireland, Harcourt Centre, Harcourt Street, Dublin 2, Ireland ("**RCCL**").
- 1.2. These Hospitality Terms of Purchase concern the purchase of a Package, composed of (i) a Ticket (as defined below); and (ii) the Hospitality Services (as defined below) selected and acquired by the Package Purchaser using the online platform available on the Website (the "**Purchasing Platform**"). In the event that a Purchaser has already purchased a general admission Ticket, he/she/it may upgrade to a Package (therefore adding one or more Hospitality Services). In such a case, the Purchaser shall be deemed as having only purchased a Package (comprising the Ticket and the selected Hospitality Services) and these Hospitality Terms of Purchase shall apply.
- 1.3. RCCL offers different types of Packages. Additional details on the specifics/features of each offered Package may be found on the Website (as defined below).
- 1.4. RCCL may modify, at its sole discretion, the scope, content and/or format of the offered Packages or offer additional Packages at any time and for any reason. Where any such change relates to a Package already purchased by a Purchaser, RCCL shall notify the relevant Purchaser of any such changes as soon as possible using the contact details provided by the Purchaser during the Account (as defined below) registration process, and the Purchaser and/or Package Holder (as relevant) shall have the right to withdraw according to the Hospitality Terms of Use (as defined below).
- 1.5. These Hospitality Terms of Purchase include the Hospitality Terms of Use and the Ground Regulations (as defined below), which form part of these Hospitality Terms of Purchase. Before issuing a Package purchase order and proceeding with the payment of the relevant Package, these Hospitality Terms of Purchase, the Hospitality Terms of Use and the Ground Regulations shall be expressly read and accepted by the Purchaser – for him/her/themselves and in the name and/or on behalf of any Package Holders different from the Purchaser for whom the relevant Package(s) has been purchased – through the relevant acceptance process set out on the Website. Failure to accept these Hospitality Terms of Purchase, the Hospitality Terms of Use, and the Ground Regulations will result in the relevant Package order not being processed. These Hospitality Terms of Purchase, the Hospitality Terms of Use and the Ground Regulations are also available at the following link: www.rydercup.com/2027-terms-and-conditions.

2. Definitions

Unless otherwise defined herein, the following words and phrases shall have the meanings ascribed to them hereunder:

"Account" means the online account to be opened through the Website which enables an Account Holder to buy Packages.

"Account Holder" means the person who has registered for an Account on the Website.

"Consumer" means an individual acting for purposes that are wholly or mainly outside that individual's trade, business, craft or profession.

**ONLINE HOSPITALITY TERMS OF PURCHASE
FOR 2027 RYDER CUP PACKAGES**



“Data Form” means the online form to be completed by an individual when creating an Account.

“Event” means the 2027 Ryder Cup which will take place at the Venue from 17 to 19 September 2027.

“Ground Regulations” mean the set of rules which, from time to time, govern the access to and use of the Venue and its facilities (including any amendments thereto), which form an integral and essential part of these Hospitality Terms of Purchase along with the Hospitality Terms of Use, and which shall be expressly read and accepted by Purchaser – for him/her/itself and in the name and/or on behalf of any Package Holder different from the Purchaser for whom the relevant Package(s) has been purchased – through the relevant acceptance process set out on the Website. RCCL may amend the Ground Regulations from time to time where RCL considers, in its reasonable discretion, such amendments necessary for the safety and security of attendees, for the smooth running of the Event or to effect changes required by applicable third parties such as the property owner, a licensing authority or the police force.

“Hospitality Area(s)” means the designated areas at the Venue in which the Hospitality Services are to be performed.

“Hospitality Pass” means the digital/electronic pass (inclusive of a Ticket), purchased by a Purchaser which allows the relevant Package Holder to benefit from the Hospitality Services. Each Hospitality Pass is strictly for personal use and may only be transferred in accordance with the Hospitality Terms of Use.

“Hospitality Services” means the ‘Premium Experiences’ hospitality services provided by RCCL at or in connection with the Event. Details of the Hospitality Services included in each Package are shown on the Website and should be consulted before proceeding with the relevant purchase.

“Hospitality Terms of Use” mean the terms and conditions which govern the use of all Packages.

“Package” means each of the hospitality packages offered by RCCL and which may be purchased on the Website, comprising: (i) a Ticket, and (ii) one or more Hospitality Services, the details of which shall depend on the purchased Package.

“Package Holder” means a person in possession of a Package and whose name is shown on the Ticket and on the relevant Hospitality Pass(es), whose personal details have been submitted and registered by the Purchaser prior to the commencement of the Event.

“Purchaser” means an Account Holder who has ordered and paid for one or more Packages and who is registered as the original purchaser of such Package.

“Ticket” means the digital/electronic document purchased by a Purchaser through the Website and which allows the relevant Package Holder to enter the Venue in order to attend to the Event. The Ticket is strictly for personal use and may only be transferred in accordance with the Hospitality Terms of Use.

“Venue” means the Adare Manor, Adare, County Limerick, Ireland.

“Website” means the Official 2027 Ryder Cup website available at: www.rydercup.com

3. Purchase of Packages

**ONLINE HOSPITALITY TERMS OF PURCHASE
FOR 2027 RYDER CUP PACKAGES**



- 3.1. Packages may only be issued by RCCL through the Website. All Packages purchased from persons other than RCCL or otherwise obtained in violation of these Hospitality Terms of Purchase will be considered invalid/ineffective/void and the relevant holders will not be admitted to the Venue and/or the Hospitality Areas.
- 3.2. In order to purchase a Package, the Account Holder shall (i) complete the Data Form, giving the authorization to RCCL to process the personal data so provided in accordance with the Privacy Policy available at: <https://www.rydercup.com/privacy-policy>, and (ii) accept these Hospitality Terms of Purchase, the Hospitality Terms of Use and the Ground Regulations. Should any of the mandatory fields of the Data Form not be completed, the user will not be able to register an Account and use the Purchasing Platform.
- 3.3. RCCL grants the access to the Purchasing Platform exclusively to Account Holders who have successfully registered an Account through the Website. Once the registration process is completed, the Account Holder will receive an identification code ("**Username**") and a personal access password ("**Password**"). Username and Password are strictly confidential, their use is restricted to one terminal at a time, and they can be neither transferred nor given or otherwise disclosed to third parties. The Account Holder will be solely responsible for all the operations made with their Username and Password and RCCL declines any and all liabilities deriving from illegitimate actions performed with any Username and Password by either the Account Holder and/or third parties. The Account Holder shall immediately communicate to the Customer Service in case the Username and Password are used without the authorisation of the Account Holder.
- 3.4. RCCL reserves the right to restrict the access to an Account Holder's Account or the Website, as well as to disable an Account Holder's Username and Password, immediately and with no forewarning, in case there is a material violation of these Hospitality Terms of Purchase including, without limitation, where (i) RCCL reasonably believes the Account Holder to be responsible for illegitimate actions performed with an Account Holder's Username and Password; or (ii) any unlawful use of the Website.
- 3.5. Packages may only be purchased by Account Holders. Each individual may only register one (1) Account. It is strictly forbidden to register more than one (1) Account in the name of the same individual/company/entity, including through the use of false and/or misleading information. In case of violation of this clause, RCCL reserves the right to delete all Accounts registered in the name of the same individual/company/entity. The user undertakes to indemnify and hold RCCL harmless of any damage and/or loss and/or liability deriving from and/or anyhow connected to the violation by the user of this clause 3.6.
- 3.6. A Package may only be purchased by an Account Holder following the login to the Website using a Username and Password. The Package may be purchased both by Consumers and/or persons which do not qualify as Consumers. The purchase of Packages by Consumers are limited to individuals who are at least 18 years of age.
- 3.7. The purchase of all Packages is subject to availability. RCCL shall not be liable in any manner for any technical malfunction of the internet, or of the Website, or any failure of computer hardware or software that may prevent the completion of a registration for an Account, or of a Package's purchase order.
- 3.8. The purchase of a Package is deemed to be completed and effective once the payment of the relevant Package Price, plus applicable taxes, is received in full cleared funds by RCCL.

**ONLINE HOSPITALITY TERMS OF PURCHASE
FOR 2027 RYDER CUP PACKAGES**



- 3.9. Account Holders may purchase Packages up to the maximum limit set out on the Website and/or Purchasing Platform.
- 3.10. In the event that a Purchaser purchases one or more Packages for Package Holders other than him/her/themselves, he/she/they shall accept these Hospitality Terms of Purchase, the Hospitality Terms of Use and the Ground Regulations in the name and/or on behalf of each Package Holder for whom such Packages have been purchased as if these documents were accepted by such Package Holder(s) themselves. The Purchaser shall also be responsible for ensuring all Package Holders for whom the Packages are purchased comply with these Hospitality Terms of Purchase, the Hospitality Terms of Use and the Ground Regulations and shall be jointly and severally liable with such Package Holders for any breach of these Hospitality Terms of Purchase, the Hospitality Terms of Use and the Ground Regulations.
- 3.11. RCCL reserves the right, without any resulting liability towards the relevant Account Holder, to reject any application to purchase Packages for any reason whatsoever, including where it believes that the Packages and/or the relevant Tickets/Hospitality Passes requested may be offered for resale or otherwise used in violation of these Hospitality Terms of Purchase and/or the Hospitality Terms of Use.

4. Disability Access

- 4.1. A limited number of Packages will be exclusively reserved for individuals with disabilities. RCCL acknowledges that certain Package Holders with disabilities may require continuous assistance from an accompanying individual (a “**Carer**”). In such circumstances, a Carer shall be entitled to a general admission Ticket free of charge granting access to the Venue. The general admission Ticket will not provide the Carer with access to the relevant Hospitality Services. If a Carer wish to access the relevant Hospitality Services then they must purchase a relevant Hospitality Package in addition to the general admission Ticket.
- 4.2. Individuals with disabilities requiring a Carer should contact Rydercuppremium@rydercupeurope.com prior to purchase for further assistance.
- 4.3. All Carers shall be older than 18 years of age.

5. Purchase Procedure

- 5.1. To purchase a Package, an individual/company/entity must:
- (i) successfully register as an Account Holder in accordance with clause 3.4 of these Hospitality Terms of Purchase;
 - (ii) select the desired Package via the Purchasing Platform;
 - (iii) accept each of these Hospitality Terms of Purchaser, the Hospitality Terms of Use and the Ground Regulations;
 - (iv) select the preferred payment method and complete of the relevant payment details; and
 - (v) complete the purchase of the relevant Package by clicking the “*Complete Purchase*” button.
- 5.2. A purchase of a Package shall be deemed completed only when:
- (i) RCCL successfully processed and receives the payment in full; and
 - (ii) The relevant Account Holder receives the purchase order confirmation email.

**ONLINE HOSPITALITY TERMS OF PURCHASE
FOR 2027 RYDER CUP PACKAGES**



- 5.3. The Purchasing Platform allows the Account Holder who intends to purchase a Package to have a limited amount of time to complete and submit the relevant purchase order (the **"Booking Time"**). The Purchase must be completed before the expiry of the Booking Time.
- 5.4. The Booking Time will be clearly shown in the shopping cart summary in an icon which will show the exact time by which the purchase shall be completed.
- 5.5. Failure to submit a Package's purchase order within the Booking Time will result in the relevant online form and selection of the preferred payment method to be cancelled. In such case, the Account Holder will lose its purchase priority (the relevant Package will automatically be reincluded in the online platform and made available to other users to purchase) and be required to re-start the purchase procedure and to fill in the online form again, without any resulting liability of RCCL towards the relevant Account Holder.
- 5.6. The Account Holder undertakes not to purchase and/or try to purchase one or more Packages by using robots, spiders or any other unauthorised software.

6. Price and Payment

- 6.1. The price of each Package is clearly displayed on the Purchasing Platform. All prices are inclusive of any applicable taxes (including VAT).
- 6.2. Once payment for a Package(s) is processed successfully and fully received by RCCL, a transaction confirmation email containing an electronic and printable purchase receipt will automatically be sent to the Purchaser's email address.
- 6.3. No Ticket and/or Hospitality Pass will be issued to the relevant Purchaser unless full payment is successfully processed and received by RCCL. RCCL shall not be held liable for payments made that are not successfully processed for reasons outside of its control.
- 6.4. All of the RCCL online purchase transactions are carried out using a secure server which adopts an SSL (Secure Socket Layer) protection system. Accordingly, RCCL will not hold any credit card and/or other payment method's details provided by the Account Holder/Purchaser.
- 6.5. Accepted payment methods will be clearly displayed on the Purchasing Platform.
- 6.6. Any and all bank or other charges incurred as a result of a purchase of a Package will be solely borne by the Purchaser.

7. Purchase Confirmation

- 7.1. The Package purchase shall be considered as confirmed only upon receipt by the Purchaser of the order confirmation email, which will be sent following receipt of full payment by RCCL. The order confirmation email will contain all relevant details concerning the purchase and the relevant Package(s) and will include a link to these Hospitality Terms of Purchase, the Hospitality Terms of Use and the Ground Regulations.
- 7.2. If the Purchaser does not receive an order confirmation email within 48 hour of payment, the Purchaser shall contact Customer Service in order to verify the status of the Package purchase. Failure to do so will result in RCCL not being liable towards the Purchaser and the relevant Package Holder(s) shall not be admitted to the Venue and/or the Hospitality Areas (as the case may be).

**ONLINE HOSPITALITY TERMS OF PURCHASE
FOR 2027 RYDER CUP PACKAGES**



7.3. RCCL shall not be held liable for failure to deliver the order confirmation email due to the Purchaser having provided wrong contact information and/or other details in the relevant online form to be completed upon registration of the Account.

8. Issuance and Delivery of Tickets and Hospitality Passes

8.1. Each Package includes a Ticket (which grants access to the Venue) and, based on the purchased Package, one or more Hospitality Passes.

8.2. Subject to section 5.5, Tickets and Hospitality Passes will be issued exclusively in electronic/digital form.

8.3. The Tickets and Hospitality Passes will be issued following the successful processing and full receipt by RCCL of the full payment of the relevant purchase price, and applicable taxes, and may be delivered via the “Ryder Cup 2027” official mobile application (“**App**”) no later than 31 August 2027. Download of the App will also be made available through the Apple Store and the Play Store. Access to and use of the App is subject to registration of a user account and related personal credentials.

8.4. At least one month prior to the commencement of the Event, the Purchaser shall provide, through the online platform available on the Website or through the App or in any other manner which may from time to time be indicated by RCCL, personal data relating to all Package Holders (including him/her/themself, where applicable) for whom the Package(s) has been purchased (including children between 6 and 18 years of age, but in relation to whom only a limited amount of personal data may be required). Such personal data may include (but may not be limited to) the name, address, date of birth, place of birth, nationality, and email address. RCCL shall be entitled to process and share such personal data with its ticketing services supplier, ticketing fulfilment provider, the police, security services and/or local authorities for the administration of the Package and the safety and security of the Event. The details of the Package Holders provided by the Purchaser shall match with the Package Holders’ identification documents to be shown upon entrance into the Venue and/or Hospitality Areas (as the case may be), and the Purchaser shall be responsible for ensuring the accuracy of all information provided. The provision of wrong or incomplete details may result in the relevant Package Holder being denied access to the Venue and/or Hospitality Area (as the case may be) without any liability of RCCL towards such Package Holder and/or the relevant Purchaser. Without prejudice to the foregoing, in the event that the personal data provided during the purchase of one or more Packages is incomplete, has been incorrectly uploaded or does not otherwise comply with RCCL’s instructions, RCCL reserves the right to require, at its sole discretion, the Purchaser to re-submit such data or submit such additional data as may be necessary within a reasonable deadline. **If the deadline passes without the Purchaser having complied with RCCL’s request, then RCCL reserves the right to cancel the relevant Package(s) without further notice.**

8.5. In the event that: (i) a Package Holder does not have a mobile device, (ii) a Package Holder’s mobile device is not compatible with the App, or (iii) the physical conditions of a Package Holder’s mobile device do not allow the relevant Ticket and/or Hospitality Pass to be correctly read and registered (e.g. in case of broken screen), such Package Holder shall contact Customer Service on the details set out below at least 5 days before commencement of the Event. Failure to do so may result in the relevant Package Holder not being admitted to the Venue and/or not being able to benefit from the purchased Hospitality Services.

8.6. All sales of Packages are final. No changes, cancellations, reimbursements, refunds, revocations, suspensions, cancellations, withdrawals, or exchanges of any Package will be permitted, except as

**ONLINE HOSPITALITY TERMS OF PURCHASE
FOR 2027 RYDER CUP PACKAGES**



specifically set out in these Hospitality Terms of Purchase or in the Hospitality Terms of Use or as from time to time authorised and facilitated by RCCL in its sole discretion.

9. Right to Withdraw – Exclusion

Except as otherwise provided in these Hospitality Terms of Purchase or in the Hospitality Terms of Use, the Purchaser shall not be entitled to withdraw from the Package purchase agreement.

10. Limitation of Liability – Force Majeure – Rights of RCCL and Purchasers

10.1. Nothing in these Terms of Purchase limits or excludes RCCL's liability where it would be unlawful to do so, such as for death or personal injury to a Consumer arising from RCCL's act or omission, or where the Package is not delivered in conformity with the contract. The remainder of this clause 7 is subject to this clause 7.1.

10.2. RCCL shall not be liable for foreseeable or unforeseeable losses of any kind, suffered by any Purchaser and/or Package Holder in connection with the services provided by third parties at the Event, save for foreseeable damages caused by RCCL's duly proven negligence or wilful misconduct. Unforeseeable losses are losses that are unexpected, and it was not obvious that they would arise, and there was nothing the Purchaser or Package Holder said to RCCL before entering these Hospitality Terms of Purchase that meant that RCCL should have expected them to arise.

10.3. RCCL shall not be liable for foreseeable or unforeseeable losses of any kind suffered by any Purchaser and/or Package Holder due to accidents or torts occurring during the Event, except where the same are caused by: (i) RCCL's acts or omissions in the case of Purchaser and/or Package Holders that are Consumers; or (ii) RCCL's duly proven negligence or wilful misconduct in the case of Purchaser and/or Package Holders that are not Consumers.

10.4. RCCL shall not be liable for foreseeable or unforeseeable loss suffered by any Purchaser and/or Package Holder due to acts or omissions on the part of any of RCCL's suppliers, subcontractors or agents, except to the extent where RCCL has direct control over such supplier, subcontractor or agent.

10.5. **Force Majeure:** RCCL shall not be liable for foreseeable or unforeseeable loss, suffered by any Purchaser and/or Package Holder due to RCCL's failures to comply with its obligations hereunder or arising under the Hospitality Terms of Use and/or the Ground Regulations which are the consequence of adverse weather or other natural causes, government actions, strikes, civil commotions, actual or threatened armed conflict, national or local disasters, floods, fires, infrastructure failures, terrorism actions, threats of terrorism, epidemics, or restrictions on the Event imposed by law or regulation or by binding instruction of a governmental, State or local authority.

10.6. The Purchaser shall indemnify and hold RCCL harmless of any damage suffered by RCCL and/or the Venue and its facilities and for any damage or injury suffered by other persons at the Event which is caused by the Purchaser and/or the Package Holder.

10.7. RCCL shall bear no responsibility with regard to any property or personal belongings brought into the Venue by the Purchaser(s)/Package Holder(s).

11. Legal

**ONLINE HOSPITALITY TERMS OF PURCHASE
FOR 2027 RYDER CUP PACKAGES**



11.1. Purchaser and Package Holder(s) personal data collected by RCCL pursuant to these Hospitality Terms of Purchase, the Hospitality Terms of Use or otherwise in relation to the purchase and use of the Packages (or of any item included therein) will be processed by RCCL in its capacity as data controller as provided under the Privacy Policy (available at the following link: <https://www.rydercup.com/privacy-policy>). Collection, use and processing of personal data will be performed in compliance with the EU Regulation no. 2016/679 and all other applicable laws. The Purchaser hereby expressly authorises RCCL, for him/her/themself and in the name and/or on behalf of all Package Holder(s) for whom the Package(s) has been purchased, to collect and process such personal data in accordance with the aforementioned Privacy Policy.

11.2. These Hospitality Terms of Purchase, the Hospitality Terms of Use and the Ground Regulations supersede any and all prior proposal, assurance, agreement, understanding and/or arrangement, whether oral or written, between RCCL and the Purchaser/Package Holder in relation to the subject matter thereof, provided that nothing in this clause excludes RCCL's liability to a Purchaser who is a Consumer for conformity of the Hospitality Package with the Hospitality Terms of Purchase or as required by the Consumer Rights Act 2022.

11.3. If any provision of these Hospitality Terms of Purchase is declared by any judicial or other competent authority to be void, voidable, illegal or otherwise unenforceable, the provision shall be amended by RCCL in good faith. In any event, all other provisions shall remain in full force and effect.

12. Amendments

12.1. RCCL reserves the right to unilaterally amend, supplement or replace, in whole or in part, these Hospitality Terms of Purchase for security, health, operational or force majeure reasons.

12.2. Amendments will be effective as from their publication on the relevant section of the Website.

13. Interpretation – Applicable Law – Dispute Resolution

13.1. These Hospitality Terms of Purchase are governed by and shall be construed in accordance with Irish law. If you are a Consumer within the EEA, you will benefit from any mandatory provisions of the law of the country in which you are resident (including relating to the venue for resolving disputes). Nothing in these Hospitality Terms of Purchase, Hospitality Terms of Use or Ground Regulations, including this paragraph, affects your rights as a Consumer to rely on such mandatory provisions of local law.

13.2. Any dispute arising out of or in connection with these Hospitality Terms of Purchase and/or any Package purchase and/or any sale made by RCCL shall be referred to the exclusive jurisdiction of the courts of Ireland. If you are a Consumer, you can bring legal proceedings in respect of any claim arising out of or in connection with this Agreement (including non-contractual disputes) in the competent court of your country of habitual residence if this country of habitual residence is within the UK or the EEA.

14. Customer Service

For any comment, request, issue or complaint, Purchasers and Package Holders may contact RCCL's customer service ("**Customer Service**"). The Customer Service may be contacted from Monday to Friday between 9.00 and 17.00 Irish time. The Customer Service may be contacted by email at the following address: rydercuphospitality@rydercupeurope.com. Purchasers and Package Holders may also contact RCCL by telephone at +44 1344 840681.