

TICKETS TERMS OF USE FOR 2027 RYDER CUP

General

1. These use terms and conditions ("**Terms of Use**") apply in relation to the use of the Tickets issued by Ryder Cup 2027 Commercial Designated Activity Company, a limited liability company registered in Ireland (company registration number 761916) whose registered address is Block 1, Harcourt Centre, Harcourt Street, Dublin 2, Ireland ("**RCC**").
2. These Terms of Use, together with the Ground Regulations, form an integral and essential part of the Terms of Purchase. Before using a Ticket, these Terms of Use, the Terms of Purchase and the Ground Regulations must be read and expressly accepted by the relevant Purchaser and any Ticket Holder different from the Purchaser whose details have been included in the relevant Ticket purchase order through the dedicated button available on the Website according to Clause 5 of the Terms of Purchase. The Purchaser is also responsible for ensuring that these Terms of Use and the Ground Regulations are communicated to such other Ticket Holders. Failure to accept these Terms of Use, the Terms of Purchase and the Ground Regulations will result in the relevant Ticket not being issued. These Terms of Use, the Terms of Purchase and the Ground Regulations are also available at the following link: <https://www.rydercup.com/2027-terms-and-conditions>.
3. Unless otherwise herein defined, capitalised terms shall bear the meaning given to them in the Terms of Purchase.

Admission to the Venue

4. Tickets are issued in the name of a specific Ticket Holder and require the registration of the Ticket Holder's details pursuant to the Terms of Purchase.
5. Admission to the Venue will only be authorised upon presentation of a Ticket and a valid identification document showing the same name registered on the Ticket.
6. Admission to the Venue will be permitted during such hours, and access shall be given to such areas, as specified on the Ticket or as published or otherwise indicated on the Website.
7. The Ticket Holders shall show their Tickets, upon request, to any person authorised by RCC, including RCC and Venue staff, contractors, officials, representatives, officers, volunteers, stewards and/or other security personnel, police officers and/or emergency or military services (each an "**Authorised Person**"). Failure to show the Ticket, upon request, to an Authorised Person may result in the relevant Ticket Holder being denied access into and/or being escorted from the Venue (as the case may be), without any resulting liability of RCC towards such Ticket Holder and/or the relevant Purchaser.
8. Each Ticket enables the relevant Ticket Holder to access the Venue only once. Therefore, absent an express authorisation of an Authorised Person, a Ticket Holder who exits the Venue will not be re-admitted.
9. Except as otherwise provided for in these Terms of Use or in the Terms of Purchase, Tickets are only valid for the specific Event's date for which they have been purchased and may not be used to access the Venue/attend the Event on any other date. Except as otherwise provided for in these Terms of Use or in the Terms of Purchase, in the event that a Ticket Holder fails, for whatever reason, to use the Ticket on the specific date for which the Ticket has been purchased, then such Ticket Holder shall not be entitled to a refund.
10. Tickets shall only be issued by RCC and may only be purchased:

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- (a) from RCC through the Website in accordance with the Terms of Purchase;
 - (b) through the Official Resale Platform in accordance with the Terms of Purchase; or
 - (c) From such other third party agents authorised by RCC.
11. Any Tickets purchased by any means other than in accordance with Clause 10 above and the Terms of Purchase, as well as all Tickets lost, stolen, duplicated or obtained in any other way that violates the foregoing and/or the Terms of Purchase, will be considered invalid and ineffective, and the relevant Ticket Holders will be denied access into and/or be escorted from the Venue (as the case may be), without any resulting liability of RCC towards such Ticket Holder and/or the relevant Purchaser.
12. Children aged 2 and under at the time of his/her/their entry into the Venue shall be admitted without a Ticket. Any Ticket Holder aged between 3 and 15 (inclusive) at the time of his/her/their entry into the Venue must have his/her/their own valid Ticket. For the purposes of this Clause 12, each of the foregoing shall be referred to as a “**Minor**”. A Minor must be accompanied by and under the responsibility of an adult in possession of a valid Ticket (a “**Guardian**”), who shall be responsible for ensuring that the relevant Minor complies with these Terms of Use and the Ground Regulations. Failure by the relevant Minor to comply with these Terms of Use and the Ground Regulations may result in the relevant Minor and their Guardian being refused admission to and/or escorted from the Venue without any resulting liability of RCC towards such Ticket Holder(s) and the relevant Purchaser(s).
13. In addition to the foregoing, RCC may refuse admission to or escort from the Venue without any resulting liability towards the relevant Ticket Holder and/or Purchaser, any Ticket Holder who:
- (a) fails to produce, upon request of any Authorised Person, a valid Ticket and/or proof of identity or age;
 - (b) is in breach of any provision of these Terms of Use and/or of the Ground Regulations;
 - (c) fails to comply with any instructions given for safety, security, organisational or operational reasons by any Authorised Person;
 - (d) is under 16 years of age and does not satisfy the requirements set out at Clause 12 above;
 - (e) disturbs the Event or impairs the safety of persons or the security of goods present at the Venue;
 - (f) uses threatening, abusive or insulting words or behaviour to any player or Authorised Person or otherwise in any way provokes or behaves in a manner which may provoke a breach of the peace or is acting under the influence of alcohol or drugs;
 - (g) enters any area within the Venue they are not permitted to access (including without limitation inside the ropes and/or Authorised Person only spaces);
 - (h) is in possession of a Prohibited Item (as defined in the Ground Regulations); and/or
 - (i) is the subject of any judicial or administrative measure prohibiting them from entering into or being in the vicinity of a venue in which a sporting event is taking place.
14. The Ground Regulations contain a detailed list of prohibited items and behaviours. All Ticket Holders shall fully comply with any and all restrictions contained in these Terms of Use and in the Ground Regulations, and any breach of the foregoing may result in the Ticket Holder being denied access to or being escorted from the Venue and/or any specific area therein.
15. Prohibited Items (as defined in the Ground Regulations) will not be permitted within the Venue. Accordingly, any Authorised Persons may oblige a Ticket Holder bearing any Prohibited Item to leave it outside the Venue or surrender the same, should they wish to enter or remain within the Venue. In case of refusal, the Ticket Holder shall be denied access

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to or, as the case may be, escorted from the Venue without any resulting liability of RCC towards such Ticket Holder and/or the relevant Purchaser.

16. Ticket Holders may be subject to controls, searches and inspections before being granted access to the Venue. The Ticket Holders may be invited to present for inspection items and/or bags they are carrying. Ticket Holders who refuse to be subject to such controls, searches and inspections may be denied access to the Venue or, as the case may be, escorted from the Venue, without any resulting liability of RCC towards such Ticket Holder(s) and/or the relevant Purchaser(s).
17. Save for guide dogs and service animals, no other pets and/or animals shall be permitted within the Venue.

Transfer of Tickets

18. Tickets may only be transferred by Purchaser's through the online platform available on the Website, App, Official Resale Platform and/or as otherwise provided and directed in writing by RCC.
19. Tickets must not be:
 - (a) transferred by any means for any purpose whatsoever other than as expressly provided for in these Terms of Use;
 - (b) offered for sale (including without limitations on any website other than the Website), sold, assigned and/or used in the course of any business or otherwise for a profit and/or commercial purposes, including those indicated in Clause 21 below;
 - (c) offered for sale, sold, assigned and/or used in relation to any promotional purpose, as a prize or otherwise bundled with any other goods or services, including but not limited to, as part of any hospitality or travel package ,(each, an **"Unauthorised Transfer"**).
20. Any Ticket transferred by way of Unauthorised Transfer (or otherwise sold, transferred, assigned or otherwise used in breach of these Terms of Use or the Terms of Purchase) shall immediately become invalid without any resulting liability whatsoever of RCC. Accordingly, Ticket Holder(s) found with a Ticket held in violation of these Terms of Use or the Terms of Purchase shall be denied access to the Venue or, as the case may be, escorted from the Venue, without any resulting liability of RCC towards such Ticket Holders and/or the relevant Purchasers.

Unauthorised Transfer and Behaviour

21. A Ticket Holder(s) shall not engage in any form of Unauthorised Transfer and shall not conduct any activity that conflicts with, impairs or infringes the rights of any authorised resellers of RCC and/or the Event.
22. A Ticket Holder(s) shall not use, copy or otherwise employ for commercial purposes any of the trademarks, logos, trade names, slogans or other intellectual property of RCC or of any company affiliated with RCC. A Ticket Holder who fails to comply with this provision may have their Ticket cancelled and be denied access to the Venue or, as the case may be, be escorted from the Venue, without any resulting liability of RCC towards said Ticket Holder and/or the relevant Purchaser.
23. Whilst attending the Event, the Ticket Holder shall at all times comply with all applicable laws, rules, signs, safety announcements, and Authorised Persons' instructions as well as with the

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Ground Regulations. A Ticket Holder who fails to comply with the provisions of this Clause 23 may have their Ticket cancelled and be denied access to the Venue or, as the case may be, be escorted from the Venue, without any resulting liability of RCC towards said Ticket Holder and/or the relevant Purchaser.

Recordings

24. RCC is and shall remain at all times the exclusive owner of all image rights related to the Event.
25. Photographs and/or other recordings of sound and/or images taken by Ticket Holders within the Venue may be used for personal, private, non-commercial purposes only. Accordingly, the Ticket Holder(s) shall be entitled to share or otherwise disseminate (but may not live stream) photographs, videos and/or other recordings of sound and/or images via the social media or equivalent platforms for non-commercial purposes to share the Ticket Holder's experience ("**Non-Commercial Use**"). Non-Commercial Use shall at all times comply with the applicable laws and these Terms of Use and be performed in such a way as to respect the image and reputation of RCC, the Event and any person participating in the Event. Save for Non-Commercial Use, it is strictly forbidden to make, distribute or otherwise disseminate over the internet, and it is strictly prohibited to make, distribute or otherwise disseminate over the radio, television or any other current and/or future media, for commercial or financial purposes, any sound, picture, image, data, description, result and/or statistics of the matches in whole or in part, or to assist any other person(s) in conducting such activities.
26. RCC reserves the right to install and operate close-circuit TVs ("**CCTV**") within the Venue for safety reasons.
27. Due to the nature of the Event, a Ticket Holder may be photographed and/or filmed and/or otherwise recorded by RCC, its partners and/or any third parties authorised by RCC as well as by any media operators (including but not limited to television, newspaper, internet and radio) (the "**Media Partners**"). A Ticket Holder acknowledges and gives their consent to be photographed, filmed and/or otherwise recorded, whilst attending the Event, by RCC, its staff and/or the Media Partners, through any means of recording currently available or which may be invented in the future. A Ticket Holder acknowledges and agrees to the inclusion of their image and/or voice in recordings (the "**Recordings**") to be reproduced and/or otherwise disseminated through any means currently available or which may be invented in the future, including without limitation through television, radio, or RCC's social media accounts. A Ticket Holder expressly agrees to RCC's publication and dissemination, through any means currently available or which may be invented in the future, and without limits of time, of the Ticket Holder's image and voice eventually contained in the Recordings, and the Ticket Holder shall not be entitled to any royalty, fee or other compensation for the use of their image or voice.
28. RCC reserves the right to restrict the use of any mobile phones, cameras, computers and/or other electronic equipment within the Venue.

Refunds, Cancellations and Postponement

29. The purchase of Tickets is final and no refunds shall be issued other than in accordance with Clauses 32 – 37 of these Terms of Use.
30. Refunds granted in accordance with Clauses 32 – 37 of these Terms of Use will be directly credited to the payment method used to purchase the relevant Ticket(s).
31. If a right to a refund arises in accordance with Clauses 32 – 37 of these Terms of Use, a Purchaser/Ticket Holder(s) must submit a refund request to Customer Services (as defined

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below) within 30 days of, as relevant, notice of cancellation, postponement, reduction in Venue capacity or change of Venue by RCC. If no such communication is received by Customer Services within the relevant deadline, then a Purchaser shall be deemed to have waived their right to a refund and, accordingly, no refund shall be payable.

Cancellation, Postponement and Delay

32. In relation to Event days on which competitive play occurs only (ie. excluding any practice days), if the Event is cancelled after its commencement or play on the day(s) to which a Ticket relates is suspended, a Purchaser shall be entitled to a refund of the cost of the relevant Ticket(s) based on the following criteria:

Total Hours Play	% Refund Due
Zero	100% refund in respect of that day's Ticket cost
Less than 4 hours total aggregate play	50% refund in respect of that day's Ticket cost
4 hours or more total aggregate play	No refund due

In respect of practice days, if the relevant practice days play is cancelled after its commencement or play on the day(s) to which a Ticket relates is suspended, no refunds shall be due.

33. For the purposes of calculating refunds under Clause 32 of these Terms of Use: (a) the total number of hours available for play on a particular day, each day will be considered to have commenced upon the first tee shot being hit that day, and will end when play finishes for the day; and (b) the number of hours available for play will be timed by RCC and its decision shall be final.
34. If the Event is cancelled in full prior to the commencement of the Event or prior to the day on which a Ticket can be used, a Purchaser(s) shall be entitled to a refund of the Ticket's full price.
35. If the Event is postponed to a date different to the one for which a Ticket has been purchased, then a Purchaser(s)/Ticket Holder(s) may be offered Ticket(s) for the new dates. In the event that a Ticket Holder(s) is unable attend the Event on the new dates, a Purchaser shall be entitled to a refund of the Ticket's full price.

Reduction of Venue Capacity

36. The number of people admitted to the Venue may be reduced with respect to the number of Tickets sold for reasons outside of RCC's control. In such circumstances, excess Tickets will be cancelled in chronological order based on the moment of purchase (from the latest to the earliest). Tickets so cancelled will be refunded to the relevant Purchaser.

Change of Venue

37. If the Event has to be staged at a venue other than the Venue (the "**New Venue**"), then each Purchaser(s)/Ticket Holder(s) will be offered Tickets for the new venue. In the event the New venue can host fewer spectators than the Venue, then Clause 36 of these Terms of Use shall apply. In the event that the New Venue is located in a different county to the one where the Venue is located, and accordingly a Ticket Holder(s) can no longer attend the Event, a Purchaser/Ticket Holder(s) shall be entitled to a refund of the Ticket's full price. In the event

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the New Venue is located in the same county as the Venue, no refund shall be due (save as set out here).

Legal

38. If any provision of these Terms of Use is found to be invalid by any court having competent jurisdiction, the invalidity of that provision will not affect the validity of the remaining provisions of these Terms of Use, which shall remain in full force and effect.

Amendments

39. RCC may unilaterally amend, supplement or replace, in whole or in part, these Terms of Use to reflect changes in relevant laws and regulatory requirements, for security reasons, for health and safety reasons, operational reasons, for reasons outside of our control or to implement minor technical adjustments and improvements.
40. Ticket Holders shall be notified by email of any such amendments and amendments will be effective from their publication on the Website. Purchasers/Ticket Holders are encouraged to refer to the most recent version of these Terms of Use before purchasing and using a Ticket.

Governing Law

41. These Terms of Use between us shall be governed by the laws of Ireland. If a Ticket Holder is resident in the European Economic Area or the UK and is a consumer, then as a consumer the Account Holder will benefit from any mandatory provisions of the law of the country in which they are resident. Nothing in these Terms of Use, including this Clause 41, shall affect an Account Holder's rights as a consumer to rely on such mandatory provisions of local law. Any disputes relating to the Contract shall be decided in the Irish Courts. However, if an Account Holder is a consumer and is resident in the European Economic Area or the UK, they can bring legal proceedings in respect of any claim arising out of or in connection with the Terms of Use (including non-contractual disputes) in the Irish courts or to the competent court of their country of residence if this country of residence is within the European Economic Area or the UK. If the Account Holder is a consumer and is resident in the European Economic Area or the UK, RCC will only bring claims against them in the competent court of their country of residence.

Customer Services

42. For any enquiries, Purchasers and Ticket Holders may contact RCC's customer service ("**Customer Services**"). Customer Services may be contacted:
- (i) by email at the following address: 2027tickets@rydercupeurope.com; or
 - (ii) by telephone on the following number: +44 (0)1133120022

DATE OF LAST UPDATE

These Terms of Use were last amended on 21 April 2026.

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